



IDFR
LAPORAN TAHUNAN
2011
ANNUAL REPORT





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**Perutusan daripada
KETUA SETIAUSAHA,
KEMENTERIAN LUAR NEGERI,
MALAYSIA**





Pertama sekali, tahniah diucapkan kepada IDFR sempena ulangtahun penubuhannya yang ke-20 pada 1 Julai 2011. IDFR pada awalnya telah ditubuhkan di bawah naungan Jabatan Perdana Menteri. Kini sebagai agensi di bawah Kementerian Luar Negeri, IDFR telah berkembang sebagai sebuah institusi ternama di Malaysia yang melatih bukan sahaja para diplomat dan pegawai Kerajaan Malaysia tetapi juga para peserta dari pelbagai negara, dalam bidang diplomasi dan hal ehwal antarabangsa.

Saya percaya bahawa latihan merupakan komponen yang penting terutamanya dalam perkembangan profesional seorang diplomat Malaysia. Hanya melalui pembelajaran dan latihan berterusan, kita dapat melahirkan para pegawai yang kompeten dan mampu menghadapi pelbagai cabaran dunia tanpa sempadan. Dalam konteks ini, saya amat berpuas hati dengan sumbangan IDFR dalam merancang dan menganjurkan pelbagai program latihan yang diperlukan bukan sahaja oleh diplomat Malaysia, tetapi juga penjawat awam yang lain dan para peserta luar negara melalui Program Kerjasama Teknikal Malaysia (PKTM). Saya sentiasa menyarankan supaya semua pegawai Kementerian Luar Negeri mengambil peluang mengikuti latihan di IDFR.

Saya juga amat berbesar hati kerana IDFR telah melaksanakan pelbagai aktiviti baru, selain dari program latihan, ceramah umum, perbincangan meja bulat dan forum yang biasa dianjurkan olehnya sepanjang tahun 2011. Buat julung kalinya, IDFR dengan kerjasama INTAN, telah memperkenalkan modul Dasar Luar Negara Malaysia di dalam e-Pembelajaran Sektor Awam (EPSA) INTAN. Modul ini adalah yang pertama seumpamanya yang ditawarkan kepada penjawat awam. Ia bertujuan untuk meningkatkan pengetahuan dan pemahaman umum tentang Dasar Luar Negara. Selain itu, IDFR juga telah berjaya membangunkan sistem *Checklist of IDFR's Tasks and Communication (CLIK)* yang bertujuan memudahkan pemantauan dan pengurusan kursus, projek dan program semasa serta yang akan datang. Sesungguhnya, inovasi sebegini amat digalakkan oleh Kementerian ke arah meningkatkan mutu penyampaian perkhidmatan kepada para pelanggan.

Dalam era kepesatan teknologi maklumat masa kini, media baru berperanan sebagai saluran komunikasi yang penting bagi penyebaran maklumat kepada orang awam. Perkembangan ini perlu dimanfaatkan secara positif oleh Kementerian sebagai usaha mewujudkan komunikasi yang lebih berkesan dengan pelanggan Kementerian. Syabas juga kepada IDFR kerana telah mempunyai akaun rasmi Facebook untuk mengeratkan hubungan yang telah terjalin dengan bekas peserta kursus di IDFR. Pada tahun 2011 juga, IDFR telah berjaya menghasilkan buletin *Diplomatic Voice*. Buletin suku tahunan ini merupakan salah satu program seranta yang dapat membantu menghubung Kementerian dengan golongan akademik, diplomat, pelanggan Kementerian dan pihak-pihak berkepentingan yang lain.

Saya juga berpuas hati dengan penekanan yang diberikan oleh IDFR terhadap penguasaan bahasa asing dan mengalu-alukan penganjuran semula kursus Bahasa Mandarin di IDFR. Saya ingin mengambil peluang ini untuk menggalakkan semua pegawai dan kakitangan Kementerian Luar Negeri dan lain-lain kementerian dan agensi kerajaan untuk mengikuti kursus bahasa asing yang ditawarkan di IDFR. Walaupun penguasaan Bahasa Inggeris adalah penting, penguasaan bahasa asing juga merupakan aset yang amat berharga terutamanya apabila bertugas di negara yang tidak menggunakan Bahasa Inggeris sebagai bahasa pengantar.

Akhir kata, saya mengucapkan setinggi-tinggi tahniah kepada Dato' Ku Jaafar Ku Shaari, Ketua Pengarah IDFR serta pegawai-pegawai dan kakitangan IDFR atas segala kejayaan yang dicapai IDFR dalam tahun 2011. Saya yakin bahawa dengan komitmen, dedikasi, kesungguhan dan profesionalisme para pegawai dan kakitangannya, IDFR akan terus menempa kejayaan demi kejayaan pada tahun-tahun yang akan datang.

Terima kasih.

TAN SRI MOHD RADZI ABDUL RAHMAN

**Kata Pengantar oleh
KETUA PENGARAH,
INSTITUT DIPLOMASI DAN HUBUNGAN
LUAR NEGERI**





Dalam tahun 2011, IDFR telah melalui tahun yang gemilang dan telah memaparkan pencapaian cemerlang dalam pelbagai bidang. Pencapaian ini adalah refleksi segala usaha mantap dan gigih oleh para pegawai dan staf IDFR sebagai satu pasukan. Oleh itu, saya ingin merakamkan penghargaan tulus ikhlas saya kepada semua warga IDFR.

Saya amat gembira dengan perkembangan IDFR yang kini dilihat sebagai pusat latihan dan penyelidikan diplomasi dan hubungan antarabangsa bertaraf global. Sebagai institusi latihan kepada Kementerian Luar Negeri, IDFR berazam untuk mengukuhkan lagi keupayaan dan reputasi dalam memberi kursus latihan ke tahap piawaian antarabangsa.

IDFR meneruskan tradisi dalam penawaran Sarjana Sains Sosial Dalam Bidang Strategi dan Diplomasi, program anjuran bersama IDFR dan Universiti Kebangsaan Malaysia. Ia merupakan program intensif sepenuh masa selama 13 bulan yang memberi pemahaman mendalam tentang hubungan strategi dan diplomasi dalam konteks perubahan persekitaran di peringkat serantau dan global. Sesi 2010/2011 melibatkan 11 pelajar yang terdiri dari lima pelajar Malaysia dan enam pelajar antarabangsa dari Bosnia Herzegovina, Fiji, Malawi, Maldives, Myammar dan Vietnam. Manakala Sesi 2011/2012, seramai 15 pelajar sedang mengikuti program ini. Mereka terdiri dari sembilan pelajar Malaysia dan enam pelajar antarabangsa dari Gambia, Indonesia, Laos, Tanzania dan Yemen.

Tahun 2011 telah menyaksikan kejayaan 24 peserta menamatkan program *Diploma in Diplomacy* (DiD) siri kedua pada bulan April lalu. Kehadiran Senator A. Kohilan Pillay, Timbalan Menteri Luar Negeri Malaysia pada Majlis Graduasi telah menzahirkan kepentingan kursus diploma ini bukan hanya untuk para peserta, tetapi juga bagi kementerian-kementerian dan agensi-agensi yang terlibat. Saya percaya bahawa kursus ini melengkapkan diri peserta dengan pengetahuan dan kemahiran berkaitan diplomasi dan hubungan antarabangsa. Selain berjaya menamatkan kesemua modul dalam tempoh enam bulan, peserta DiD juga mencipta sejarah tersendiri apabila berjaya menakluki puncak Gunung Kinabalu, Sabah.

Sepanjang tahun 2011, IDFR telah berjaya menjalankan semua program yang dirancang merangkumi program melibatkan peserta tempatan dan antarabangsa. IDFR telah menjalankan sebanyak 51 latihan dan kursus bahasa yang melibatkan penyertaan sejumlah 1,371 orang peserta tempatan dan 105 orang peserta antarabangsa. Pada tahun 2011 juga pegawai-pegawai kanan di peringkat Ketua Perwakilan telah menghadiri dua siri *Orientation Course for Heads of Mission and their Spouses* pada bulan Januari dan Julai.

Selain dari kursus latihan yang telah dirancang, terdapat juga kursus-kursus baru yang dimuatkan dalam Kalendar Latihan 2011 yang melibatkan peserta tempatan dan antarabangsa iaitu *English Language Course: Training of Trainers for Officers from Lao PDR, ASEAN-China Young Diplomats Training Course* serta *Orientation Course for Personal Assistants and Secretaries*. Pelaksanaan kursus-kursus baru ini menunjukkan bahawa IDFR juga sentiasa bersedia untuk memenuhi permintaan *ad-hoc* berdasarkan keperluan dan permintaan oleh stakeholders yang yakin dengan kemampuan IDFR mengendalikan kursus-kursus tersebut.

Tahun 2011 juga menyaksikan peningkatan kerjasama antara IDFR dan pelbagai institusi diantaranya Institut Tadbiran Awam Negara (INTAN), Universiti Kebangsaan Malaysia (UKM), Universiti Malaya (UM), Universiti Teknologi MARA (UiTM), Institut ASEAN dan Ehwal Global (INSPAG), Universiti Pendidikan Sultan Idris (UPSI), International Institute of Advanced Islamic Studies (IAIS), Akademi Sains Malaysia (ASM), Association of Former Malaysian Ambassadors (AFMA), dan Foreign Policy Study Group (FPSG).

Peranan IDFR sebagai pusat diplomasi dan hubungan antarabangsa terus mendapat pengiktirafan apabila ia sekali lagi diberi kepercayaan oleh INTAN untuk menjalankan dua siri *International Relations Module* untuk 302 peserta Diploma Pengurusan Awam (DPA). Modul tersebut turut melibatkan lawatan ke Suruhanjaya Tinggi Malaysia di Singapura dan Kolej Perkhidmatan Awam Singapura.



Di IDFR, penyebaran ilmu boleh dilakukan tidak hanya semata-mata melalui pengendalian kursus-kursus latihan. Setiap syarahan umum dan sesi wacana anjurannya juga telah menarik minat dan memberi manfaat kepada banyak pihak termasuk para pegawai dari kementerian dan agensi tempatan serta kedutaan-kedutaan asing di Kuala Lumpur.

Seiring dengan perkembangan isu-isu semasa antarabangsa, IDFR amat berbangga dengan kehadiran penceramah jemputan terkemuka ke siri ceramah umum dan perbincangan mejabulat seperti Tuan Yang Terutama (TYT) Simon Featherstone, Pesuruhjaya Tinggi British ke Malaysia; TYT Dr. Mario Nobilo, Setiausaha Negara bagi Hal Ehwal Politik, Kementerian Luar Negeri Republik Croatia; TYT Lyudmila G. Vorobyeva, Duta Besar Rusia ke Malaysia; TYT Dr. Carlos Lopes, Pengarah Eksekutif UNITAR; Dr. Ali A. Soliman, bekas Ketua Pegawai Eksekutif dan Pengurus Besar Perbadanan Islam bagi Pembangunan Sektor Swasta Bank Pembangunan Islam (IDB); TYT Dr. Bouthaina Shaaban, Penasihat Politik dan Media serta Perutusan Khas Presiden Republik Arab Syria; Dr. Mostafa Dolatyar, Ketua Pengarah Institut Kajian Politik dan Antarabangsa (IPIS) Republik Islam Iran, TYT Ambassador Schmidt Fernando, Timbalan Menteri Hal Ehwal Luar Chile dan Dr. Abdullah Abdullah, Ketua Jawatankuasa Politik Majlis Undangan Negara dan Ahli Majlis Revolusi Pergerakan Pembebasan Palestin (FATAH). Penganjuran semua siri syarahan umum dan perbincangan mejabulat ini berobjektif untuk berkongsi dan memaklumkan rakyat Malaysia tentang perkembangan terkini isu-isu antarabangsa yang berkaitan yang terjadi di negara para penceramah.

Selain siri syarahan umum, IDFR, dengan kerjasama Akademi Sains Malaysia (ASM) juga telah turut menganjurkan sesi wacana intelektual yang melibatkan penceramah terkenal iaitu TYT Dr. Rita Colwell, Perutusan Sains Amerika Syarikat; *Nobel Laureate* Profesor Lee Yuan Tseh, Felo Penyelidikan ASM serta Felo Kehormat dan Mantan Presiden Academia Sinica Taiwan dan Sir Peter Michael Williams, Bendahari Kehormat dan Naib Presiden Royal Society, United Kingdom.

Dalam tahun 2011, IDFR juga amat berbesar hati menerima kehadiran Tun Dr. Mahathir Mohamad dan

Tun Abdullah Haji Ahmad Badawi; Duli Yang Teramat Mulia Raja Dr. Nazrin Shah, Raja Muda Perak serta Dato' Richard Riot, Timbalan Menteri Luar Negeri dan Profesor Diraja Ungku Abdul Aziz Ungku Abdul Hamid, masing-masing telah berkongsi cetusan idea dan pemikiran mengenai isu-isu semasa antarabangsa dan serantau.

Saya juga amat gembira apabila aspek penerbitan IDFR semakin meningkat dari tahun ke tahun. IDFR telah berjaya menerbitkan empat keluaran buletin yang dikenali sebagai *Diplomatic Voice*. *Diplomatic Voice* adalah penerbitan berkala setiap suku tahun dengan isu pertama telah dilancarkan pada bulan April 2011. Ia berfungsi sebagai platform bagi perkongsian maklumat dan pengetahuan berkenaan isu diplomasi dan hubungan antarabangsa. Ia merupakan satu lagi pencapaian penting bagi IDFR yang mana ia telah diedarkan merentasi tujuh benua. Selain dari itu, Unit Penerbitan, bersama Seksyen ICT telah menghasilkan satu inovasi yang membanggakan iaitu sistem pengurusan projek yang dipanggil CLIK atau *Checklist of IDFR's Tasks and Communication* yang membolehkan pihak pengurusan atasan IDFR mendapat gambaran keseluruhan dan membuat pemantauan yang lebih mendalam tentang kursus, projek atau acara yang dirancang, dikendalikan atau sedang berjalan di IDFR. Di samping itu, IDFR dengan kerjasama INTAN, telah menghasilkan modul *e-learning* bertajuk *Malaysia's Foreign Policy*. Modul ini boleh diakses melalui portal INTAN E-Pembelajaran Sektor Awam (EPSA).

Dalam tahun 2011 beberapa kursus telah dijalankan bagi meningkatkan kemahiran dan motivasi kakitangan IDFR. Ini termasuklah NADIM-Modul Usaha Program, *Interpersonal Skills Course* dan *Protocol and Etiquette Course*. Untuk program anjangkarya pula, IDFR telah berjaya menganjurkan *Wisma Putra International Charity Bazaar 2011*, menerima banyak penyertaan dari Kedutaan dan Suruhanjaya Tinggi, institusi pengajian tinggi dan syarikat swasta. Pengusaha industri kecil dan sederhana juga telah turut serta mengambil bahagian menjayakan Bazar amal tersebut. IDFR juga telah meluaskan skop program anjangkarya dengan menganjurkan program khas melibatkan 20 pelajar *Johor Students Leaders Council* (JSLC) di



bawah Program Diplomat Muda. Dalam kesibukan menganjurkan pelbagai kursus, IDFR tidak melupakan mereka yang kurang bernasib baik. IDFR telah meraikan anak-anak yatim dari Rumah Anak Yatim Titian Kasih Titiwangsa dalam Majlis Iftar pada bulan Ramadan yang lalu. Selain itu, IDFR juga telah bekerjasama dengan Kumpulan Krista untuk menjayakan Marathon Muzik 1Malaysia, alunan muzik selama 11 jam tanpa henti oleh kanak-kanak autistik sekaligus telah berjaya mencatat rekod dalam *Malaysia Book of Records*. IDFR juga telah menjadi tuan rumah kepada pelancaran Hari UNESCO Malaysia 2011 yang diadakan julung kalinya. Ia telah dirasmikan Tan Sri Muhyiddin Yassin, Timbalan Perdana Menteri Malaysia.

Akhir kata, IDFR ingin merakamkan setinggi-tinggi penghargaan dan junjungan kasih kepada Duli Yang Teramat Mulia Raja Dr. Nazrin Shah, Raja Muda Perak atas perkenan Duli Tuanku menjadi Penaung Diraja IDFR. Kebijaksanaan dan pengetahuan luas Duli Tuanku pasti akan menaikkan lagi nama serta memacu kemajuan IDFR.

Terima kasih.

DATO' KU JAAFAR KU SHAARI



INSTITUT DIPLOMASI DAN HUBUNGAN LUAR NEGERI (IDFR)



INSTITUT DIPLOMASI DAN HUBUNGAN LUAR NEGERI (IDFR)



Institut Diplomasi dan Hubungan Luar Negeri, yang juga dikenali sebagai IDFR, telah ditubuhkan pada 1 Julai 1991 di bawah Jabatan Perdana Menteri, susulan daripada keputusan Kabinet pada 6 Mac 1991. Pada 12 Ogos tahun yang sama, IDFR telah dilancarkan secara rasminya oleh Perdana Menteri pada waktu itu, iaitu Tun Dr. Mahathir Mohamad. Pada 27 Mac 2004, IDFR dengan rasminya menjadi sebahagian dari Kementerian Luar Negeri, Malaysia. Kampusnya yang terletak di Jalan Wisma Putra, Kuala Lumpur, merupakan bekas bangunan Kementerian Luar Negeri, Malaysia sebelum ia berpindah ke Putrajaya pada 2001, dan telah dirasmikan oleh mantan Perdana Menteri, Tun Abdullah Ahmad Badawi pada 8 Januari 2009.

Sebagai institut latihan di bawah Kementerian Luar Negeri, IDFR menawarkan pelbagai program latihan kepada para pegawai kementerian tersebut dan juga kementerian-kementerian serta agensi-agensi kerajaan yang lain. IDFR turut menganjurkan kursus-kursus pra-penempatan bagi pasangan kepada Ketua-ketua Perwakilan serta para pegawai yang akan bertugas di luar negara, sebagai persediaan kepada mereka untuk menjalankan tugas di sana.

Pada 4 Januari 2010, salah satu program utama di IDFR iaitu *Diplomatic Training Course for PTD Officers*, telah dinaiktaraf ke peringkat diploma, di mana para peserta telah dianugerahkan *Diploma in Diplomacy* (DiD). Ia



merupakan kursus diploma pertama yang dianjurkan oleh IDFR, dan kursus enam bulan tersebut melatih para diplomat muda Malaysia dalam bidang diplomasi dan hubungan antarabangsa. IDFR telah berjaya menganjurkan dua siri DiD pada tahun 2010 dan 2011, dan siri seterusnya dijadualkan pada bulan April 2012. Program diploma itu turut mengetengahkan modul *Regional and International*, yang disertai oleh para diplomat muda dari beberapa perwakilan asing di Kuala Lumpur. Modul tersebut telah memberi manfaat kepada para diplomat muda Malaysia, di mana ia telah memberi peluang kepada mereka untuk bertukar pendapat dan pengalaman.

IDFR turut menawarkan program Sarjana Sains Sosial dalam bidang Strategi dan Diplomasi, anjuran bersama Universiti Kebangsaan Malaysia semenjak tahun 1999. Selain pelajar Malaysia, para peserta turut terdiri daripada mereka yang datang dari Australia, Amerika Syarikat, Bosnia dan Herzegovina, China, Fiji, Indonesia, Kanada, Oman dan Sri Lanka.

Pada bulan September 2011, kursus bahasa Mandarin telah ditawarkan di IDFR, dan menjadi pelengkap kepada kursus-kursus bahasa asing yang sedia ada, iaitu bahasa Inggeris, Arab, Perancis dan Sepanyol. Kursus yang dianjurkan dengan bantuan Institut Pengajian Bahasa China Kong Zi, Universiti Malaya itu telah mendapat sambutan yang menggalakkan. Lebih dari 100 peserta telah mengikuti kursus tersebut. Atas permintaan beberapa perwakilan asing di Kuala Lumpur, IDFR telah sekali lagi menawarkan kursus *Conversational Malay* kepada para diplomat mereka. Kursus ini memperkenalkan mereka kepada perkataan dan ungkapan asas dalam bahasa Melayu, yang boleh membantu memudahkan mereka menyesuaikan diri dengan kehidupan di Malaysia.

Program latihan IDFR turut ditawarkan kepada para peserta dari negara-negara membangun di bawah Program Kerjasama Teknikal Malaysia (PKTM), di samping dari ASEAN, Rancangan Colombo dan Komanwel. IDFR telah menjalinkan hubungan dan kerjasama dengan beberapa akademi diplomatik dan institut latihan, termasuk Diplomatic Academy of the Russian Federation, Diplomatic Academy of Ukraine, dan United Nations Institute for Training and Research, yang mana IDFR merancang untuk menawarkan persijilan

bersama untuk modul *Multilateral Diplomacy* bagi program DiD. IDFR turut menjalinkan hubungan dengan institut latihan hubungan antarabangsa di Australia dan Thailand. IDFR turut bekerjasama dengan beberapa institusi tempatan seperti Akademi Sains Malaysia (ASM), Institut Pengajian ASEAN dan Ehwal Global (INSPAG), Institut Antarabangsa Kajian Tinggi Islam (IAIS), Institut Kajian Strategik dan Antarabangsa (ISIS), Institut Tadbiran Awam Negara (INTAN), Universiti Kebangsaan Malaysia (UKM), Universiti Malaya (UM), Universiti Teknologi MARA (UiTM), Universiti Pendidikan Sultan Idris (UPSI), Association of Former Malaysian Ambassadors (AFMA), Foreign Policy Study Group (FPSG), United Nations Association of Malaysia (UNAM) dan Akademi Budaya dan Warisan Kebangsaan (ASWARA) serta perwakilan asing di Kuala Lumpur, antaranya dalam penganjuran ceramah umum, forum dan perbincangan meja bulat yang meliputi pelbagai isu serantau dan antarabangsa.

Penceramah jemputan terkemuka yang pernah berucap di IDFR termasuklah Kofi Annan, Haris Silajdzic, Lee Hsien Loong, Nelson Mandela, Reverend Jesse Louis Jackson Sr., Profesor Diraja Ungku Abdul Aziz, Tun Musa Hitam, Tun Abdullah Ahmad Badawi dan Tun Dr. Mahathir Mohamad.

IDFR turut mendapat sokongan daripada panel *Distinguished Fellows* yang menyumbang pendapat dan memberi bimbingan dalam pengembangan IDFR. Mereka terdiri daripada para pengamal yang berpengalaman, ahli-ahli akademik yang ulung dan pakar-pakar dalam bidang diplomasi dan hubungan antarabangsa.

IDFR amat berbesar hati apabila Duli Yang Teramat Mulia Raja Dr. Nazrin Shah Ibni Sultan Azlan Muhibbuddin Shah, Raja Muda Perak Darul Ridzuan yang juga seorang sarjana ulung, telah berkenan untuk menjadi Penaung Diraja IDFR pada bulan Julai 2011. IDFR dengan penuh takzimnya berharap naungan dan bimbingan Duli Yang Teramat Mulia Tuanku dapat membuka jalan kepada institut ini untuk dikenali di seluruh dunia sebagai sebuah institut yang tersohor dalam bidang diplomasi dan hubungan antarabangsa.

VISI

Menjadi sebuah pusat antarabangsa dalam bidang latihan serta penyelidikan diplomasi dan hubungan antarabangsa yang dikenali di peringkat dunia



MISI

- ❖ Meningkatkan kecekapan dan profesionalisme para pegawai diplomatik melalui latihan yang sistematis dan berkaitan
- ❖ Memberi latihan yang berkualiti dalam bidang diplomasi dan hubungan antarabangsa kepada para peserta dari dalam dan luar negara
- ❖ Menyediakan persekitaran latihan yang kondusif menggunakan kemudahan yang serba canggih dan terkini
- ❖ Mempertingkatkan usaha menjadikan IDFR sebagai pusat rujukan polisi luar negeri melalui penyelidikan dan penerbitan
- ❖ Menjalin hubungan strategik dalam bidang latihan dan penyelidikan bersama agensi-agensi kerajaan, bukan kerajaan, dan pusat pengajian tinggi di dalam dan luar negara
- ❖ Menjangkau dunia melalui polisi luar negeri Malaysia

BAHAGIAN DI IDFR

- ❖ Bahagian Latihan
- ❖ Bahagian Bahasa
- ❖ Bahagian Pengajian Serantau dan Sekuriti
- ❖ Bahagian Pengajian Akademik, Penyelidikan dan Penerbitan
- ❖ Bahagian Khidmat Pengurusan dan Korporat

PROGRAM

IDFR menawarkan kursus/program di bawah bidang kepakaran berikut:

- ❖ Latihan Diplomatik
- ❖ Latihan Bahasa
- ❖ Program Sarjana
- ❖ Pengajian Serantau dan Sekuriti

KEMUDAHAN DI IDFR

Antara kemudahan yang terdapat di IDFR adalah:

- ❖ Bilik latihan dan persidangan serta makmal bahasa yang lengkap
- ❖ Perpustakaan yang lengkap dan mempunyai sumber pembelajaran kendiri
- ❖ Auditorium yang boleh memuatkan sehingga 250 orang
- ❖ Dewan serbaguna yang boleh memuatkan sehingga 500 orang
- ❖ 51 bilik asrama bertaraf antarabangsa, termasuk sepuluh bilik mewah
- ❖ Gimnasium, kolam renang, gelanggang tenis dan skuasy
- ❖ Liputan rangkaian tanpa wayar di bilik mesyuarat, auditorium dan kafeteria





PENAUNG DIRAJA IDFR



PENAUNG DIRAJA IDFR



Duli Yang Teramat Mulia Raja Nazrin Shah ialah Raja Muda Perak Darul Ridzuan. Duli Yang Teramat Mulia Tuanku merupakan putera sulung Sultan Perak, Sultan Azlan Muhibbuddin Shah dan Raja Permaisuri Perak, Tuanku Bainun. Duli Yang Teramat Mulia Tuanku telah menjadi Tengku Mahkota Perak dari tahun 1989 hingga 1994 semasa ayahanda Duli Yang Teramat Mulia Tuanku diangkat sebagai Seri Paduka Baginda Yang DiPertuan Agong yang ke-sembilan.

Duli Yang Teramat Mulia Raja Nazrin Shah memegang ijazah Sarjana Muda Sastera (Kepujian) dalam bidang Falsafah, Politik dan Ekonomi dari Universiti Oxford dan ijazah Doktor Falsafah dalam bidang Ekonomi Politik dan Kerajaan dari Universiti Harvard. Bidang penyelidikan yang menjadi tumpuan Duli Yang Teramat Mulia Tuanku ialah pembangunan ekonomi dan politik di Asia Tenggara, perkembangan ekonomi di negara-negara membangun dan sejarah ekonomi. Duli Yang Teramat Mulia Tuanku menulis banyak rencana dan bertitah tentang pelbagai isu termasuk pemerintahan raja berpelembagaan, pembangunan negara, agama Islam, kewangan Islam, hubungan etnik dan agama, pendidikan dan pembangunan sosio-ekonomi.

Duli Yang Teramat Mulia Raja Nazrin Shah merupakan Pro-Canselor Universiti Malaya; Presiden Majlis Agama Islam dan Adat Melayu Perak; *Eminent Fellow*, Institut Kajian Strategik

dan Antarabangsa, Malaysia; Felo DiRaja, Institut Pertahanan dan Keselamatan Malaysia; Felo Kehormat Worcester College, Universiti Oxford; dan Ahli Kehormat Magdalene College, Universiti Cambridge. Duli Yang Teramat Mulia Tuanku juga merupakan Ahli Lembaga Pemegang Amanah, *Oxford Centre for Islamic Studies*, Universiti Oxford; Pengurus, Lembaga Pengelola Maktab Melayu Kuala Kangsar; dan Penaung Diraja *Kuala Lumpur Business Club*. Duli Yang Teramat Mulia Tuanku dari November 2008 hingga April 2009 merupakan Pengurus Kehormat “Bridges - Dialogues Towards a Culture of Peace”, anjuran Yayasan Keamanan Antarabangsa.

Di arena antarabangsa, Duli Yang Teramat Mulia Raja Nazrin Shah mewakili Kerajaan Malaysia sebagai Duta Kewangan, Pusat Kewangan Islam Antarabangsa Malaysia. Duli Yang Teramat Mulia Tuanku juga merupakan Utusan Khas Malaysia untuk Dialog Antara Agama dan Antara Peradaban. Duli Yang Teramat Mulia Tuanku telah mengetuai delegasi Malaysia ke *United Nations Alliance of Civilisations Forums* di Doha dari 11 hingga 13 Disember 2011, di Rio de Janeiro dari 28 hingga 29 Mei 2010 dan ke Mesyuarat Peringkat Menteri Pergerakan Negara-Negara Berkecuali (NAM) untuk Dialog Antara Agama dan Kerjasama bagi Keamanan dan Pembangunan di Manila dari 16 hingga 18 Mac 2010. Duli Yang Teramat Mulia Tuanku juga telah mengetuai delegasi Malaysia ke Persidangan Teknologi Luar Pesisir di Houston, Texas dari 2 hingga 5 Mei 2011.

The background of the image is a photograph of a forest. It features numerous tall, thin evergreen trees with dark green, needle-like foliage. The trees are densely packed, creating a textured pattern across the frame. The sky above the trees is a bright, clear blue with no visible clouds or birds.

PROGRAM IDFR 2011



PROGRAM IDFR 2011

BAHAGIAN LATIHAN

Program	Kursus/Tajuk	Tarikh
Latihan	<i>Diploma in Diplomacy 2/2010-2011</i>	18 Oktober 2010-22 April 2011
	<i>Pre-Posting Orientation Course for Officers and Spouses 1/2011 (SPKM)</i>	17-28 Januari
	<i>Orientation Course for Heads of Mission and Their Spouses 1/2011</i>	25-31 Januari
	<i>Workshop on Public Diplomacy and Media Skills 1/2011</i>	21-24 Februari
	<i>Diplomatic Training Course for International Participants 1/2011 (PKTM)</i>	14 Mac-1 April
	<i>Pre-Posting Orientation Course for Officers and Spouses 2/2011 (SPKM)</i>	4-15 April
	<i>Workshop on International Negotiation for Senior Officers</i>	3-5 Mei
	<i>Workshop on Introduction to Public International Law</i>	23-26 Mei
	<i>International Relations Module for Participants of the Diploma in Public Management 2/2010</i>	23 Mei-3 Jun
	<i>English Language Course-Training of Trainers for Officers from Lao People's Democratic Republic</i>	27 Jun-8 Julai
	<i>Mid Career Course for Diplomats</i>	4-15 Julai
	<i>Pre-Posting Orientation Course for Officers and Spouses 3/2011 (SPKM)</i>	18-29 Julai
	<i>Orientation Course for Heads of Mission and Their Spouses 2/2011</i>	25-29 Julai
	<i>Orientation Course for Personal Assistants and Secretaries</i>	19-30 September
	<i>Pre-Posting Orientation Course for Officers and Spouses 4/2011 (SPKM)</i>	26 September-7 Oktober



Program	Kursus/Tajuk	Tarikh
Latihan	<i>Diplomatic Training Course for International Participants 2/2011 (PKTM)</i>	3-21 Oktober
	<i>Commonwealth Regional Programme in Diplomatic Training 2011</i>	10-23 Oktober
	<i>Strategic Analysis for International Participants (PKTM)</i>	17 Oktober-4 November
	<i>International Relations Module for Participants of the Diploma in Public Management 1/2011</i>	8-12 November
	<i>Crisis Management for International Participants (PKTM)</i>	8-25 November
	<i>Workshop on Public Diplomacy and Media Skills 2/2011</i>	21-24 November
	<i>Workshop on Maritime Diplomacy</i>	5-8 Disember
	<i>ASEAN-China Young Diplomats Training Course</i>	5-16 Disember

BAHAGIAN BAHASA

Program	Kursus/Tajuk	Tarikh
Bahasa Inggeris	<i>Diploma in Diplomacy 2/2010-2011 (English Module)</i>	18 Oktober 2010-22 April 2011
	<i>Say it Right: A Course In Pronunciation 1/2011</i>	22-24 Februari
	<i>Building Blocks of Good English 1/2011</i>	21-25 Mac
	<i>English for Communication Part 1</i>	9-13 Mei
	<i>Effective Speaking Skills 1/2011</i>	23-26 Mei
	<i>Effective Writing Skills 1/2011</i>	13-17 Jun
	<i>English Language Course-Training of Trainers for Officers from Lao People's Democratic Republic</i>	27 Jun-8 Julai



Program	Kursus/Tajuk	Tarikh
Bahasa Inggeris	<i>Say it Right: A Course In Pronunciation 2/2011</i>	26-28 Julai
	<i>English for Communication Part 2</i>	12-15 September
	<i>Effective Speaking Skills 2/2011</i>	26-29 September
	<i>Effective Writing Skills 2/2011</i>	17-21 Oktober
	<i>Building Blocks of Good English 2/2011</i>	21-25 November
Bahasa Arab	<i>Kursus Intensif Bahasa Arab untuk Diploma in Diplomacy (DiD) 2/2010-2011</i>	18 Oktober 2010-22 April 2011
	<i>Bahasa Arab Tahap V</i>	17 Januari-15 Jun
	<i>Bahasa Arab Tahap IX</i>	18 Januari-13 Disember
	<i>Bahasa Arab Tahap VI</i>	20 Januari-15 Disember
	<i>Bahasa Arab Tahap XII</i>	21 Januari-16 Disember
	<i>Bahasa Arab Tahap I</i>	27 Jun-21 Disember
Bahasa Perancis	<i>Kursus Intensif Bahasa Perancis untuk Diploma in Diplomacy (DiD) 2/2010-2011</i>	18 Oktober 2010-22 April 2011
	<i>Bahasa Perancis Tahap IV</i>	25 April-28 November
	<i>Bahasa Perancis Tahap VII</i>	25 April-28 November
	<i>Bahasa Perancis Tahap IA</i>	26 April-29 November
	<i>Bahasa Perancis Tahap IB</i>	26 April-30 November
Bahasa Melayu	<i>Conversational Malay</i>	20 September-24 November
Bahasa Mandarin	<i>Mandarin Level 1</i>	19 September-9 November
Bahasa Sepanyol	<i>Kursus Intensif Bahasa Sepanyol untuk Diploma in Diplomacy (DiD) 2/2010-2011</i>	18 Oktober 2010-22 April 2011
	<i>Bahasa Sepanyol Tahap IV</i>	25 April-24 Oktober
	<i>Bahasa Sepanyol Tahap IA</i>	26 April-27 Oktober
	<i>Bahasa Sepanyol Tahap IB</i>	27 April-29 Oktober
	<i>Bahasa Sepanyol Tahap II</i>	8 November 2011-Mei 2012



BAHAGIAN PENGAJIAN SERANTAU DAN SEKURITI

Program	Kursus/Tajuk	Tarikh
Sarjana	<i>Sarjana Sains Sosial Dalam Bidang Strategi dan Diplomasi</i>	4 September 2011-30 Ogos 2012
Ceramah Umum	<i>From Peacekeeping to Peacemaking-A Story of Transformation in the Former Yugoslavia</i>	9 Mei
	<i>Promoting Science Diplomacy through Scientific Collaboration</i>	26 Julai
	<i>Chilean Foreign Policy: Principles and Challenges for a Global World</i>	24 Oktober
	<i>The Middle East Crisis</i>	9 November
	<i>The Current Situation in Palestine</i>	29 November
Perbincangan Meja Bulat	<i>Russia's Strategic Interests and Role in the Asia Pacific</i>	7 Jun
	<i>Egypt Today and its Future Challenges and Prospects</i>	28 Julai
Forum	<i>ASEAN Anniversary Forum: Unity in Diversity</i>	13 September
	<i>Peace and Security: Islamic Perspectives</i>	4 Oktober
Ceramah Jamuan Tengahari	<i>Current Regional Issues</i>	29 November



LAPORAN BAHAGIAN LATIHAN



LAPORAN BAHAGIAN LATIHAN

Diploma in Diplomacy 2/2010-2011

Program *Diploma in Diplomacy* (DiD) siri kedua telah diadakan dari 18 Oktober 2010 hingga 22 April 2011. Kursus selama enam bulan ini bertujuan memberi pendedahan kepada para peserta mengenai pelbagai aspek hubungan diplomasi dan antarabangsa. Kandungan kursus termasuk isu-isu nasional, serantau dan antarabangsa seperti *International Security*, *Global Economy*, *Multilateral Trade and Diplomacy*, *ASEAN*, *Negotiation Skills* dan *Globalisation*. Para peserta kursus kali ini terdiri daripada pegawai-pegawai Kementerian Luar Negeri, Kementerian Perdagangan Antarabangsa dan Industri, Kementerian Pelajaran Malaysia, Perbadanan Pembangunan Perdagangan Luar Malaysia (MATRADE) dan Jabatan Kastam Diraja Malaysia. Lapan peserta antarabangsa dari Australia, Jerman, Timor Leste dan Amerika Syarikat juga turut menyertai sesi *Regional and International Module* DiD yang berlangsung selama dua minggu.

Setelah program tamat, IDFR telah menganugerahkan *Diploma in Diplomacy* kepada 24 peserta yang telah berjaya mengikuti program ini dalam satu Majlis Graduasi yang diadakan pada 22 April 2011. Para peserta antarabangsa turut dianugerahkan sijil penyertaan. Diploma dan sijil tersebut telah disampaikan oleh Senator A. Kohilan Pillay, Timbalan Menteri Luar Negeri. Seramai tiga peserta telah diberikan anugerah sewaktu Majlis Graduasi iaitu Cik Shahmila a/p Jayasagaran dari Jabatan Kastam DiRaja Malaysia yang menerima anugerah *Best Student*, Puan Ilham Nursyiqim Rosli dari Jabatan Perdana Menteri yang menerima anugerah *Best Speech Writing*, dan Encik Mohamed Ariff Mohamed Ali dari Kementerian Luar Negeri yang menerima anugerah *Overall Achievement*.

Program DiD juga menyediakan modul bahasa Inggeris yang direka khas bagi membantu melengkapkan para peserta dengan kemahiran-kemahiran berkomunikasi, penulisan, penyampaian dan pengucapan awam. Para peserta juga berpeluang untuk mempelajari salah satu bahasa utama Pertubuhan Bangsa-Bangsa Bersatu sama ada bahasa Arab, Perancis atau Sepanyol. Dalam usaha meningkatkan daya keyakinan golongan diplomat muda, para peserta juga telah diberi pendedahan kepada beberapa kemahiran insaniah seperti etiket

sosial, penjagaan penampilan diri, etiket makan beradab dan kemahiran protokol.

Program DiD turut memberi peluang kepada para peserta untuk menimba pengalaman melalui sesi ceramah khas oleh tokoh-tokoh penting dan terkemuka Malaysia; termasuk sesi bersama Tun Dr. Mahathir Mohamad, mantan Perdana Menteri Malaysia, Tan Sri Mohd Radzi Abdul Rahman, Ketua Setiausaha Kementerian Luar Negeri dan Profesor Diraja Ungku Aziz.

Selain daripada sesi ceramah, beberapa lawatan sambil belajar dan aktiviti luar juga turut dijalankan sepanjang kursus ini, iaitu lawatan ke Sabah, Majlis Penasihat Ekonomi Negara, MATRADE, Parlimen, Balai Seni Visual Negara, Dewan Filharmonik Malaysia dan Ekspedisi ke Gunung Kinabalu. Acara kemuncak kursus ini merupakan program penempatan di Kedutaan Malaysia di Jakarta, Indonesia yang bertujuan mendedahkan para peserta kepada pelbagai fungsi dan tugas di Pejabat Perwakilan Malaysia di luar negara. Peserta juga telah berpeluang memperoleh pengalaman yang amat bernilai apabila turut sama terlibat dalam Misi Ops Piramid bagi membantu membawa keluar rakyat Malaysia yang terkandas berikutan kekacauan politik di Mesir.

Pre-Posting Orientation Course for Officers and Spouses (SPKM)

Kursus selama dua minggu ini telah dijalankan sebanyak empat kali dalam tahun 2011; iaitu dari 17 hingga 28 Januari, dari 4 hingga 15 April, dari 18 hingga 29 Julai dan dari 26 September hingga 7 Oktober. Kursus ini, yang dijalankan khas di bawah Sistem Pentadbiran Kerajaan Malaysia (SPKM), adalah wajib bagi para pegawai kerajaan yang akan bertugas di luar negeri buat pertama kali. Objektif kursus ini ialah untuk meningkatkan pengetahuan para peserta mengenai aspek-aspek diplomasi dan isu-isu semasa hubungan antarabangsa.

Antara topik-topik yang telah dibincangkan termasuk *Administration and Security Matters at Mission*, *Financial Management at Mission*, *Protocol and Consular Matters at Mission*, *Promoting Malaysia as an Educational Hub*, *Tourist Attraction and Halal Hub*, *Grooming and Social*



Etiquette, Fine Dining Etiquette, Royalty and Palace Protocol dan *Role of Spouses at Mission.*



Para peserta *Pre-Posting Orientation Course for Officers and Spouses (SPKM) 1/2011*

Seramai 222 peserta telah menyertai kursus ini; iaitu 41 peserta bagi Siri 1/2011, 59 peserta bagi Siri 2/2011, 68 peserta bagi Siri 3/2011 dan 54 peserta bagi Siri 4/2011. Peserta kursus ini terdiri daripada para pegawai Kementerian Luar Negeri, Kementerian Pertahanan, Kementerian Pelancongan, Kementerian Pelajaran, Kementerian Pengajian Tinggi, Kementerian Perdagangan Antarabangsa dan Industri, Kementerian Sumber Manusia, Jabatan Kastam Diraja Malaysia, Polis Diraja Malaysia, Jabatan Imigresen, Jabatan Perkhidmatan Awam, Jabatan Kemajuan Islam Malaysia, Yayasan Pahang, Majlis Amanah Rakyat dan Perbadanan Pembangunan Perdagangan Luar Malaysia.

Orientation Course for Heads of Mission and Their Spouses

Kursus ini telah dijalankan sebanyak dua kali dalam tahun 2011; iaitu dari 25 hingga 31 Januari dan dari 25 hingga 29 Julai. Ia ditawarkan kepada para pegawai kanan Kementerian Luar Negeri yang telah dipilih sebagai Ketua Perwakilan Malaysia. Objektif kursus ini adalah untuk mengukuhkan pengetahuan dan kemahiran para peserta dalam pelbagai bidang berkaitan tugas dan tanggungjawab mereka sebagai Ketua Perwakilan.

Kursus ini banyak menumpu kepada diplomasi awam. Topik-topik yang dibincangkan termasuk *Media Skills, Leadership at Mission, Globalisation and its Impact on International Diplomacy* dan *Defending Malaysia's National Interests*. Sesi khas selama satu hari turut diadakan untuk pasangan para peserta. Antara topik yang telah disentuh dalam sesi tersebut adalah *Fine Dining Etiquette, The Role of Spouses at Mission* dan *Personal Grooming*.

Sejumlah 28 pegawai kanan Kementerian yang telah menerima watikah pelantikan sebagai Ketua Perwakilan Malaysia, serta pasangan mereka, menghadiri kursus ini iaitu 16 peserta bagi Siri 1/2011 dan 12 peserta bagi Siri 2/2011.

Workshop on Public Diplomacy and Media Skills

Workshop on Public Diplomacy and Media Skills ini telah diadakan sebanyak dua kali dalam tahun 2011; Siri 1/2011 dari 21 hingga 24 Februari dan Siri 2/2011 dari 21 hingga 24 November. Bengkel ini bertujuan untuk meningkatkan kesedaran para peserta mengenai kepentingan bidang diplomasi awam dalam mempromosikan kepentingan negara di peringkat antarabangsa, serta meningkatkan kemahiran mereka untuk berurusan dengan pihak media dalam konteks diplomasi awam. Siri yang pertama telah dihadiri oleh 35 peserta, manakala siri yang kedua pula dihadiri oleh 12 peserta. Peserta kursus ini terdiri daripada para pegawai dari Kementerian Luar Negeri, Kementerian Pengajian Tinggi, Kementerian Pertahanan, Kementerian Pertanian, Kementerian Perdagangan Antarabangsa dan Industri, Jabatan Perdana Menteri, Perbadanan Pembangunan Perdagangan Luar Malaysia, Lembaga Penggalakan Pelancongan Malaysia dan Lembaga Perindustrian Kayu Malaysia.

Antara topik-topik yang telah dibincangkan adalah *An Overview of Public Diplomacy, The Role of the Media in Public Diplomacy, Cross-Cultural Understanding and its Implications on Public Diplomacy, The Role of NGOs in Public Diplomacy, Promoting Malaysia through Culture, Effective Media Relations, Handling Crisis Situations and Difficult Questions from the Media, TV and Radio Interviews, Press Conference* dan *Role Playing in a Mock Press Conference*.



Diplomatic Training Course for International Participants (PKTM)

Kursus ini telah diadakan sebanyak dua kali dalam tahun 2011; iaitu Siri 1/2011 dari 14 Mac hingga 1 April dan Siri 2/2011 dari 3 hingga 21 Oktober. Kursus ini bertujuan untuk meningkatkan pengetahuan dan kemahiran para peserta dalam bidang diplomasi dan hubungan antarabangsa serta kebolehan mereka untuk menjalankan tugas sebagai pegawai diplomatik. Para peserta juga telah diberi pendedahan kepada pengalaman Malaysia dalam pembangunan negara dan hubungan luar negeri. Topik-topik yang disentuh termasuklah *Cross-Cultural Communication, Media Skills, Introduction to International Theories, Bilateral and Multilateral Negotiations* dan *Presentation Skills*.

Kursus tiga minggu ini, yang dijalankan di bawah PKTM telah dihadiri oleh 33 peserta; 17 peserta bagi Siri 1 dan 16 peserta bagi Siri 2. Para peserta kursus ini adalah dari Bosnia Herzegovina, Brunei, Croatia, Lesotho, Malaysia, Myanmar, Oman, Pakistan, Thailand, Somalia dan Vietnam.

Workshop on International Negotiation for Senior Officers

Bengkel selama tiga hari ini telah diadakan dari 3 hingga 5 Mei 2011. Objektif bengkel ini adalah untuk meningkatkan pengetahuan dan kemahiran para peserta tentang perundingan antarabangsa.

Profesor Paul Meerts dari Netherlands Institute of International Relations, Clingendael telah dijemput bagi mengendalikan bengkel ini yang merangkumi ceramah, perbincangan dan latihan simulasi. Sepanjang bengkel ini diadakan, para peserta telah didedahkan kepada pelbagai aspek perundingan antarabangsa termasuk teori, kemahiran, teknik dan strategi perundingan. Mereka juga telah berpeluang menilai kekuatan dan kelemahan mereka sebagai perunding melalui *role play* dan latihan simulasi.

Bengkel ini telah dihadiri oleh 32 peserta; sepuluh dari Kementerian Luar Negeri, enam dari Kementerian Pertahanan, lima dari Kementerian Perdagangan Antarabangsa dan Industri, seorang dari Kementerian Pelancongan, tiga dari Perbadanan Pembangunan Perdagangan Luar Malaysia, seorang dari Pusat Serantau Asia Tenggara bagi Mencegah Keganasan dan enam dari IDFR.

Workshop on Introduction to Public International Law

Workshop on Introduction to Public International Law, yang telah diadakan dari 23 hingga 26 Mei 2011, adalah bertujuan untuk meningkatkan kefahaman para peserta mengenai segmen utama undang-undang awam antarabangsa yang relevan kepada amalan diplomatik, hubungan serta perdagangan dan pelaburan antarabangsa. Bengkel selama empat hari ini telah dihadiri oleh 23 peserta dari Kementerian Luar Negeri, Kementerian Pertahanan, Pusat Serantau Asia Tenggara bagi Mencegah Keganasan, Lembaga Perindustrian Kayu Malaysia dan Lembaga Kemajuan Perindustrian Malaysia.

Antara topik-topik yang telah dibincangkan adalah *International Economic Law, International Environmental Law, International Human Rights Law, International Humanitarian Law, International Maritime Law, International Settlement of Disputes, The Law of Treaties and The Law of State Responsibility, The Vienna Convention on Consular Relations 1963* dan *The Vienna Convention on Diplomatic Relations 1961*.

International Relations Module for Participants of the Diploma in Public Management

IDFR dan INTAN telah bekerjasama untuk menganjurkan modul *International Relations* untuk para peserta Diploma Pengurusan Awam sebanyak dua kali dalam tahun 2011; Siri 2/2010 dari 23 Mei hingga 3 Jun dan Siri 1/2011 dari 8 hingga 12 November. Siri 2/2010 telah dihadiri oleh 160 peserta dan Siri 1/2011 telah dihadiri oleh 142 peserta.

Dengan matlamat untuk membentuk para pegawai yang berfikiran global, berpengetahuan dan berkemahiran diplomasi yang luas, IDFR telah mengatur ceramah akademik dengan penglibatan Kementerian Luar Negeri, fasilitator dari IDFR serta kementerian dan jabatan lain tentang pelbagai isu yang melibatkan hubungan antarabangsa dan diplomasi.

Antara yang menjadi fokus utama Siri 2/2010 adalah ceramah makan malam di mana Ketua Pengarah IDFR, Dato' Ku Jaafar Ku Shaari telah menyampaikan ceramah yang bertajuk *Experience of a Diplomat*. Objektif utama majlis tersebut adalah untuk menggalakkan perkongsian ilmu berkaitan isu diplomasi serantau dan antarabangsa. Dalam ceramah beliau, Dato' Ku Jaafar



Para peserta Siri 1/2011 sewaktu lawatan ke Singapura

Ku Shaari telah menerangkan definisi diplomasi dan peranan diplomat Malaysia, dan berkongsi pengalaman luas beliau sebagai duta dan pesuruhjaya tinggi di beberapa negara.

Para peserta juga berpeluang untuk mendengar ceramah bertajuk *Diplomats in the 21st Century* yang disampaikan oleh TYT Lyudmila G. Vorobyeva, Duta Besar Rusia ke Malaysia dan Encik Scott M. Rauland, Kaunselor Hal Ehwal Awam dari Kedutaan Amerika Syarikat. Di kedua-dua majlis tersebut, para peserta berpeluang untuk berbincang dan bertukar pandangan berkaitan isu antarabangsa yang mencabar dari perspektif diplomat asing yang bertugas di Malaysia di abad ke-21.

Para peserta Siri 1/2011 pula telah berpeluang untuk mengupas pelbagai pendekatan hubungan antarabangsa daripada para pengamal dan pakar dengan menghadiri, antara lain, sesi ceramah umum yang bertajuk *Middle East Crisis* yang telah disampaikan oleh TYT Dr. Mostafa Dolatyar, Ketua Pengarah Institut Politikal dan

Pengajian Antarabangsa, Republik Islam Iran. Mereka juga berpeluang mendengar ceramah oleh Encik Scott M. Rauland, sekali lagi bertajuk *Diplomats in the 21st Century*. Di penghujung modul, para peserta telah dibawa untuk lawatan sambil belajar ke Singapura di mana mereka telah melawat Suruhanjaya Tinggi Malaysia dan Civil Service College of Singapore.

English Language Course-Training of Trainers for Officers from Lao People's Democratic Republic

IDFR telah berjaya menganjurkan *English Language Course-Training of Trainers* untuk para pegawai dari Republik Demokratik Rakyat Lao dari 27 Jun hingga 8 Julai 2011. Lima belas pegawai dari Kementerian Luar Negeri, Jabatan Pendidikan, Universiti Kebangsaan, dan beberapa sekolah dan kolej di Laos telah menghadiri kursus tersebut.

Objektif utama kursus tersebut, yang dijalankan dengan kerjasama Bahagian Bahasa, adalah untuk membentuk kemampuan para peserta untuk merancang, mereka dan menilai sesebuah program latihan di samping



melengkапkan diri mereka dengan pengetahuan dan kemahiran tentang kaedah dan strategi latihan yang efektif. Kursus tersebut mengaplikasi pendekatan reflektif, terutama sekali dalam mengenalpasti gaya individu, kekuatan dan kelemahan mereka sebagai pelatih. Sesi latihan adalah sangat interaktif di mana para peserta diberi ruang untuk berkongsi pendapat dan pengetahuan dengan peserta lain dan juga penceramah. Beberapa aspek tentang prinsip pembelajaran dewasa turut dibincangkan memandangkan mereka perlu melatih orang lain sebagai pelatih sekembalinya ke Laos. Kursus ini adalah yang pertama seumpamanya di bawah PKTM dan diharapkan ia akan diteruskan sebagai program latihan tahunan IDFR.

Mid Career Course for Diplomats

Kursus ini telah diadakan dari 4 hingga 15 Julai 2011, dan telah dihadiri oleh 11 pegawai dari Kementerian Luar Negeri. Objektif utama kursus ini adalah untuk mempertingkatkan pengetahuan dan kemahiran profesional para peserta serta mempelajari semula beberapa bidang dalam perkhidmatan diplomatik. Kursus ini juga bertujuan meningkatkan kepimpinan, komunikasi, pengurusan efektif dan kemahiran diplomatik para peserta.

Sepanjang kursus dijalankan, para peserta telah didedahkan kepada aktiviti-aktiviti interaktif yang menggalakkan pertukaran pandangan dalam kalangan peserta kursus dan juga penceramah. Antara topik yang dibincangkan adalah *International Environmental Crisis*, *Human Trafficking*, *ASEAN* dan *The European Union*. Para peserta juga terlibat dalam latihan simulasi sewaktu slot modul *Crisis Management* yang dikendalikan oleh MERCY Malaysia, yang memerlukan para peserta untuk menghadapi dan menguruskan keadaan bekerja dalam satu perwakilan asing ketika berlakunya bencana alam.

Orientation Course for Personal Assistants and Secretaries

IDFR telah melaksanakan dengan jayanya *Orientation Course for Personal Assistants and Secretaries* dari 19 hingga 30 September 2011. Ia merupakan kursus baru dalam kalender latihan IDFR dan IDFR merancang untuk menawarkan kursus ini setiap tahun.

Tiga belas peserta dari Kementerian Luar Negeri telah menyertai kursus dua minggu ini. IDFR telah menggariskan objektif kursus ini khusus untuk

memantapkan ilmu pengetahuan serta kemahiran profesional para peserta. Ia juga bertujuan memberi pendedahan tentang kepelbagaiannya aspek pengurusan pejabat, mempertingkatkan kemahiran berkomunikasi secara lisan, bukan lisan dan bertulis, menerapkan kepentingan imej dan jati diri serta mempertingkatkan kemahiran interpersonal.



Praktikum makan beradab

Modul kursus dimuatkan dengan beberapa topik penting meliputi isu tentang *Malaysian Foreign Policy*, *Vienna Convention and Diplomatic Relations*, *Cross-Cultural Communications* dan *English for Diplomacy*. Topik yang bertujuan untuk meningkatkan pembangunan peribadi peserta seperti *Social Etiquette*, *Reception and Fine Dining*, *Grooming* dan *Glimpses of Malaysian Cultural Dances* turut diterapkan.

Commonwealth Regional Programme in Diplomatic Training 2011

Kursus ini telah dijalankan dari 10 hingga 23 Oktober 2011. Seramai 20 peserta dari negara-negara Komanwel seperti Bangladesh, Brunei, Malaysia, Maldives, Pakistan dan Sri Lanka telah menyertai program ini, yang dikendalikan di bawah tajaan Sekretariat Komanwel di London.

Objektif kursus ini adalah untuk mendedahkan para peserta kepada perkembangan terkini dalam bidang diplomasi dan hubungan luar, meningkatkan pengetahuan mereka dalam isu-isu kontemporari di peringkat serantau dan global, serta menyediakan forum untuk perkongsian pendapat dan pengalaman. Kursus ini turut



memfokus kepada peningkatan kemahiran diplomatik dan kepimpinan para peserta. Antara topik-topik yang telah dibincangkan adalah *Knowledge Management*, *Leadership and Organisational Management*, *Effective Cross-Cultural Communication*, *Crisis Management*, *Negotiation from Commonwealth Perspectives*, *Respect for Diversity*, *Public Diplomacy*, *Media Skills*, dan *Food Crisis and the Impact on Developing Countries*.

Beberapa lawatan sambil belajar juga telah dianjurkan sepanjang kursus ini, iaitu lawatan ke Kementerian Luar Negeri, Perbadanan Pembangunan Perdagangan Luar Malaysia dan Menara Berkembar Petronas, serta lawatan tiga hari ke Melaka Bandaraya Bersejarah.

Strategic Analysis for International Participants (PKTM)

Kursus ini, yang diadakan dari 17 Oktober hingga 4 November 2011, bertujuan untuk meningkatkan pemahaman para peserta tentang pemikiran strategik bagi isu keselamatan dan strategik antarabangsa masa kini. Ia berhasrat untuk mendedahkan mereka kepada persekitaran politik global, keselamatan dan strategik yang sentiasa berubah. Topik-topik yang dibincangkan termasuklah *Strategic Defence Issues in ASEAN*, *Traditional and Non-Traditional Security*, *Country Risk Analysis*, *Malaysia's Defence Policy and Strategy* dan *National and International Security*. Ia merupakan platform yang baik bagi para peserta bertukar pandangan dan pendapat.

Kursus ini, yang dijalankan di bawah PKTM telah dihadiri oleh 19 peserta dari Afghanistan, Albania, Burkina Faso, Croatia, Indonesia, Kemboja, Kyrgyz Republik, Laos, Malaysia, Oman, Thailand, Uzbekistan dan Vietnam.

Crisis Management for International Participants (PKTM)

Objektif kursus ini, yang telah diadakan dari 8 hingga 25 November 2011, ialah untuk meningkatkan pengetahuan dan kemahiran para peserta tentang pelbagai pendekatan dan teknik pengurusan krisis. Kursus selama tiga minggu ini telah dikendalikan di bawah PKTM dan seramai 21 peserta dari Cape Verde, Croatia, Filipina, Indonesia, Kemboja, Kyrgyzstan, Laos, Malaysia, Oman, Sudan, Uganda, Uzbekistan dan Vietnam telah menghadiri kursus ini.

Modul kursus ini merangkumi aspek teori dan praktikal dalam pengurusan krisis antarabangsa seperti *Natural Disasters*, *Environmental Issues*, *Security Concerns* dan *Public Discontent and General Uprising*. Selain daripada kuliah, lawatan ke Akademi Polis Diraja Malaysia dan Menara Berkembar Petronas turut diadakan. Para peserta turut berpeluang menaiki *cruise* tasik Putrajaya dan melawat sekitar Kuala Lumpur. Mereka juga telah dibawa untuk lawatan kerja ke Langkawi pada satu hujung minggu dan telah melawat Lembaga Pembangunan Langkawi dan Agensi Pengangkuasaan Maritim Malaysia.

Workshop on Maritime Diplomacy

Bengkel ini telah dilaksanakan dengan jayanya dari 5 hingga 8 Disember 2011. Seramai 19 peserta dari Kementerian Luar Negeri, Kementerian Pertahanan, Jabatan Perdana Menteri dan Malaysian International Shipping Corporation Berhad (MISC) telah menghadiri bengkel ini.

Objektif bengkel ini adalah untuk mempertingkatkan kesedaran para peserta tentang pentingnya undang-undang maritim dilaksanakan dengan melibatkan diplomasi dan hubungan antarabangsa. Walaupun bengkel ini dilaksanakan selama empat hari sahaja, isi kandungannya adalah sangat mampar dan padat. Bengkel ini telah memberi peluang kepada para peserta untuk mempelajari perkara-perkara baru mengenai undang-undang yang berkaitan dan mengikuti perkembangan isu-isu dan cabaran semasa yang dihadapi dalam mengekalkan undang-undang dan ketenteraman terutamanya dari sudut persempadanan maritim antarabangsa.

Ceramah di bengkel ini telah disampaikan oleh ahli akademik, penceramah jemputan dan pensyarah yang berpengalaman dan berkepakaran luas dalam bidang perundangan, konvensyen dan keselamatan maritim. Tajuk-tajuk yang dibincangkan merangkumi *UNCLOS and Current Issues of Maritime Law*, *Maritime Diplomacy*, *International Settlement of Disputes*, *International Court and Tribunal* dan *Media Response on Maritime Issues*. Para peserta juga telah didedahkan kepada pengalaman peribadi mengenai serangan lanun ke atas kapal dagang oleh seorang penceramah jemputan dari MISC. Mereka juga telah bertukar-tukar pandangan berdasarkan pengalaman peribadi mereka sendiri dalam menangani isu-isu maritim dan ia telah menjadikan bengkel ini lebih bermanfaat.



ASEAN-China Young Diplomats Training Course

Kursus ini telah berjaya dianjurkan dari 5 hingga 16 Disember 2011. Kursus latihan ASEAN-China yang pertama ini dianjurkan sebagai memperingati ulangtahun ke-20 hubungan dialog ASEAN-China dan telah dihadiri oleh 16 diplomat muda dari Brunei, Kemboja, China, Indonesia, Laos, Malaysia, Thailand dan Vietnam.

Persetujuan pelaksanaan kursus ini adalah hasil daripada deklarasi bersama terhadap Kerjasama Strategik ASEAN-China untuk Keamanan dan Keharmonian 2011-2015, diguna pakai pada Sidang Kemuncak ASEAN-China ke-13 di Hanoi pada bulan Oktober 2010. Sehubungan dengan deklarasi itu, kursus ini memfokus kepada meningkatkan hubungan sesama insan terutama sekali dalam kalangan negara ASEAN dan China. Objektif lain adalah untuk ASEAN memupuk dan mengekalkan hubungan baik dan saling bermanfaat dengan pihak lain.

Para peserta juga berpeluang memperolehi pandangan berharga bagi memahami China dan Amerika Syarikat melalui dua sesi berasingan yang diadakan bersama TYT Chai Xi, Duta Republik Rakyat China ke Malaysia dan Encik Jeffrey D. Rathke, Kaunselor Hal Ehwal Politik dari Kedutaan Amerika Syarikat di Kuala Lumpur. Aspek lain kursus ini termasuklah lawatan sambil belajar para peserta ke Melaka Bandaraya Bersejarah.



Para peserta sewaktu lawatan ke Melaka

Sepanjang kursus ini, para peserta didedahkan kepada pelbagai isu dan topik yang disampaikan oleh pakar mengenai isu yang berkaitan diplomasi dan hubungan antarabangsa dari perspektif Malaysia. Antara topiknya adalah *Malaysia's Foreign Policy, ASEAN Regional Cooperation and Forum, Global Movement of the Moderates, International Negotiations, Security Issues and Challenges in South East Asia* dan *Maritime Diplomacy*.



LAPORAN BAHAGIAN BAHASA



LAPORAN BAHAGIAN BAHASA

BAHASA INGGERIS

Say It Right: A Course in Pronunciation 1/2011

Kursus ini direka bentuk bagi membolehkan para peserta bertutur dalam bahasa Inggeris dengan lebih yakin, dengan meningkatkan kesedaran mereka tentang bunyi bahasa Inggeris yang betul supaya dapat memperbaiki sebutan dan keupayaan mereka berkomunikasi agar lebih mudah difahami. Penekanan telah diberikan kepada masalah sebutan khusus dan umum yang biasa dilakukan penutur bahasa Inggeris di Malaysia serta penggunaan kamus untuk menyemak ketepatan bunyi sesuatu perkataan.

Kursus tiga hari ini, yang bermula pada 22 Februari dan berakhir pada 24 Februari 2011, telah dihadiri oleh 30 peserta yang terdiri daripada para pegawai dari Kementerian Luar Negeri, Kementerian Pelajaran, Kementerian Wanita, Keluarga dan Pembangunan Masyarakat, Kementerian Belia dan Sukan, Kementerian Perdagangan Antarabangsa dan Industri, Kementerian Perdagangan Dalam Negeri, Koperasi

dan Kepenggunaan, Kementerian Sumber Manusia, Kementerian Pelancongan, Kementerian Kerja Raya, Bahagian Teknologi Oleokimia, Suruhanjaya Pencegahan Rasuah Malaysia, Regimen Askar Wataniah Seremban dan Jabatan Taman Laut, Malaysia.

Building Blocks of Good English 1/2011

Penguasaan kukuh dalam bahasa Inggeris diperlukan untuk berkomunikasi dengan berkesan dalam medium lisan dan tulisan. Bagi membolehkan para peserta kursus mencapai tahap kecekapan bahasa Inggeris yang baik, aktiviti penyelesaian masalah telah dirancang dan dijalankan terutamanya dalam kemahiran berbahasa, tatabahasa dan perbendaharaan kata. Antara topik yang dimuatkan adalah penggunaan yang betul bagi *Tenses, Nouns, Adjectives, Adverbs, Subject-Verb Agreement, Principles of Writing* dan *Error Analysis of Writing*.

Kursus ini, yang dijalankan dari 21 hingga 25 Mac 2011, telah dihadiri oleh 26 peserta yang datang dari Kementerian Luar Negeri dan kementerian serta agensi kerajaan



Para peserta kursus membuat pembentangan



yang lain iaitu Kementerian Pelancongan, Kementerian Pelajaran, Kementerian Pertanian dan Industri Asas Tani, Kementerian Pembangunan Luar Bandar dan Wilayah, Kementerian Kerja Raya, Kementerian Kesihatan, Jabatan Perdagangan Pulau Pinang, Lembaga Pembangunan Wanita, Keluarga dan Masyarakat Perak, Polis Diraja Malaysia, Institut Sukan Negara, Lembaga Pemasaran Persekutuan, Lembaga Pembangunan Pertanian Kemubu dan Muzium Negara.

English for Communication

Kursus ini dijalankan untuk 14 pegawai dari Dewan Bahasa dan Pustaka. Bahagian pertama kursus ini telah dijalankan dari 9 hingga 13 Mei 2011 bertempat di Dewan Bahasa dan Pustaka. Walaupun teras utama kursus ini adalah komunikasi lisan, aspek tertentu seperti tatabahasa juga diterapkan. Fungsi bahasa seperti memberi pendapat, memberi persetujuan serta bahasa yang digunakan dalam mesyuarat turut diberi perhatian. Antara aktiviti yang dijalankan adalah berdialog dan persembahan berkumpulan. Pelbagai strategi pembelajaran, termasuk perbincangan kumpulan dan simulasi, telah digunakan untuk memastikan penyertaan yang maksimum dari para peserta.

Bahagian kedua kursus ini pula telah dijalankan dari 12 hingga 15 September 2011 untuk 12 pegawai. Penekanan telah diberikan kepada *Presentation Skills*. Objektif kursus ini adalah untuk membolehkan para peserta merangka, menulis dan mengedit skrip mereka serta melakukan persembahan lisan dengan yakin. Pendekatan bersepada kuliah, perbincangan, latihan praktikal dan persembahan individu atau berkumpulan turut digunakan.

Effective Speaking Skills 1/2011

Pengucapan awam ialah satu seni yang boleh dibina melalui latihan dan pengalaman. Selaras dengan itu, kursus ini digarap untuk melengkapkan para peserta dengan pengetahuan dan bahasa bersesuaian serta kemahiran yang perlu untuk menyampaikan ucapan dengan berkesan dan penuh keyakinan. Mereka telah diberi tunjuk ajar dan latihan tentang perancangan dan penulisan teks yang berkesan, dan penggunaan frasa yang sesuai untuk menghasilkan kesan yang dimaksudkan.

Seramai 28 pegawai telah menghadiri kursus ini, yang diadakan dari 23 hingga 26 Mei 2011. Mereka terdiri

daripada para pegawai dari Kementerian Luar Negeri dan kementerian dan agensi kerajaan yang lain termasuk Kementerian Pelancongan, Kementerian Pengangkutan, Jabatan Perikanan Selangor dan Lembaga Minyak Sawit Malaysia.

Effective Writing Skills 1/2011

Menulis dengan yakin datang dari pemahaman struktur tatabahasa bahasa Inggeris yang baik. Tajuk-tajuk seperti *Sentence Skills*, *Creating Energy with Verbs* dan *Review of Tenses* telah dimasukkan ke dalam kandungan kursus ini. Para peserta juga telah didekah kepada pelbagai bentuk penulisan seperti surat menyurat, e-mel, laporan dan minit mesyuarat. Seramai 23 pegawai dari pelbagai kementerian dan agensi kerajaan telah menghadiri kursus yang diadakan dari 13 hingga 17 Jun 2011 ini. Mereka merupakan pegawai dari Kementerian Pelancongan, Kementerian Pelajaran, Kementerian Kesihatan, Kementerian Luar Negeri, Kementerian Penerangan, Komunikasi dan Kebudayaan, Kementerian Tenaga, Teknologi Hijau dan Air, Hospital Raub, Muzium Negara, Polis Diraja Malaysia dan Biro Farmaseutikal Kebangsaan.

English Language Course: Training of Trainers for Officers from Lao People's Democratic Republic

Lima belas peserta dari Laos telah menghadiri kursus ini dari 27 Jun hingga 8 Julai 2011. Objektif utama kursus ini, yang dijalankan dengan kerjasama Bahagian Latihan, adalah untuk menambah pengetahuan dan pengalaman para peserta, membantu mereka mereka bentuk program latihan dan membolehkan mereka menjadi tenaga pengajar yang kompeten. Aspek-aspek latihan yang berbeza dimuatkan dalam kursus ini termasuklah modul *Curriculum Design*, *Professional Image Development*, *Management Skills*, *Learner Motivation* dan *Presentation Skills*. Selain itu, mereka juga mengikuti lawatan sambil belajar ke Melaka dan Putrajaya dan lawatan sekitar bandaraya Kuala Lumpur.

Say it Right: A Course in Pronunciation 2/2011

Bertutur dengan berkesan dalam bahasa Inggeris melibatkan artikulasi bunyi yang jelas dan betul. Pengetahuan tentang *English Sound System* dan keupayaan untuk merujuk kepada kamus bagi menyemak ketepatan sebutan adalah penting untuk dipelajari.



Tekanan dalam perkataan, frasa dan ayat serta intonasi yang sesuai adalah ciri-ciri penting bahasa lisan. Oleh itu, objektif kursus ini ialah untuk meningkatkan kesedaran para peserta tentang sebutan yang jelas dan ciri-ciri ucapan semula jadi bagi membolehkan mereka berkomunikasi dengan lebih berkeyakinan. Pelbagai strategi, termasuk aktiviti simulasi, penyampaian dialog, dan perbincangan secara berpasangan dan berkumpulan, telah diterapkan bagi memastikan minat mereka berada pada tahap yang tinggi.

Kursus ini dijalankan dari 26 hingga 28 Julai 2011 dan dihadiri oleh 17 pegawai dari Kementerian Luar Negeri, Kementerian Kesihatan, Kementerian Pertanian dan Industri Asas Tani, Kementerian Sains, Teknologi dan Inovasi, Kementerian Pelajaran, Kementerian Belia dan Sukan, Jabatan Pengangkutan Jalan, Arkib Negara dan IDFR.

Effective Speaking Skills 2/2011

Kursus kedua bagi *Effective Speaking Skills* telah dijalankan dari 26 hingga 29 September 2011, dan telah dihadiri oleh 25 peserta dari, antara lain, Kementerian Belia dan Sukan, Hospital Sultanah Aminah Johor, Polis Diraja Malaysia, Jabatan Hidupan Liar Johor dan Jabatan Hidupan Liar Pahang. Para peserta telah diajar cara menyediakan serta membuat pembentangan lisan yang berkesan. Pengendalian soal jawab, penggunaan alat bantuan visual dan cara menangani kekhawatiran terhadap pengucapan awam turut dimuatkan dalam kursus ini.

Effective Writing Skills 2/2011

Kursus kedua bagi *Effective Writing Skills* telah dijalankan dari 17 hingga 21 Oktober 2011. Ianya telah dihadiri oleh 27 peserta dari Kementerian Pelancongan, Kementerian Luar Negeri, Kementerian Penerangan, Komunikasi dan Kebudayaan, Kementerian Tenaga, Teknologi Hijau dan Air, Kementerian Pelajaran, Jabatan Perdana Menteri, Biro Kawalan Farmaseutikal Kebangsaan, Suruhanjaya Pencegahan Rasuah Malaysia, Hospital Ampang, Jabatan Pergigian Seremban, Muzium Negara dan Hospital Raub.

Antara matlamat kursus ini ialah untuk membolehkan para peserta memahami proses penulisan dan struktur tatabahasa yang diperlukan untuk penulisan

yang berkesan. Mereka telah diberi peluang untuk mengaplikasikan pengetahuan yang diperolehi secara bertulis. Kandungan kursus memberi tumpuan kepada pembentukan ayat yang kukuh untuk komunikasi bertulis di tempat kerja, penyuntingan dan penyemakan pruf.

Building Blocks of Good English 2/2011



Sesi perbincangan

Kursus ini telah dijalankan dari 21 hingga 25 November 2011, bertujuan meningkatkan tahap penguasaan kemahiran umum para peserta melalui latihan penjanaan kesedaran yang melibatkan aktiviti-aktiviti kemahiran mendengar, bertutur, membaca dan menulis yang juga meliputi tatabahasa dan sebutan. Dua puluh pegawai dari Kementerian Pelajaran, Kementerian Kesihatan, Kementerian Pertahanan, Jabatan Kesihatan Perlis, Jabatan Kesihatan Selangor, Jabatan Kesihatan Negeri Sembilan, Jabatan Perdana Menteri, Polis Diraja Malaysia, Jabatan Belia dan Sukan Johor, Hospital Kajang, dan Dewan Bahasa dan Pustaka telah menghadiri kursus ini.

MODUL BAHASA INGGERIS

Bahagian Latihan turut memuat masuk modul-modul bahasa Inggeris ke dalam kursus-kursus yang dirancang oleh bahagian tersebut untuk para peserta dari dalam dan luar negara. Pada tahun 2011, Bahagian Bahasa telah terlibat di dalam kursus-kursus berikut:



English for Diplomatic Purposes (Diploma in Diplomacy) 2/2010-2011

Modul bahasa Inggeris adalah seperti berikut:

- ❖ *Presentation Skills*
- ❖ *The Floor is Yours*
- ❖ *Writing Skills*
- ❖ *Journal Writing*
- ❖ *Speaking Skills*
- ❖ *Literary Appreciation*
- ❖ *Language and Diplomacy*
- ❖ *Language in Context*

Sepanjang tempoh enam bulan, Bahagian Bahasa telah terlibat dalam melatih para diplomat muda untuk mengasah kemahiran berbahasa mereka, terutama dalam penulisan dan pertuturan. Untuk penulisan, para peserta dikehendaki menulis jurnal secara berkala mengenai topik-topik tertentu dan topik-topik pilihan mereka. Setiap jurnal mendapat perhatian dan maklumbalas khas daripada fasilitator yang terlibat. Modul *The Floor is Yours* merupakan satu lagi strategi yang digunakan untuk memberi peluang maksimum kepada para peserta untuk mengaplikasi kemahiran berkomunikasi secara lisan. Mereka telah ditunjukkan cara-cara untuk menulis dan menyampaikan ucapan yang berkesan dan juga mengambil bahagian dalam situasi interaktif.

Bagi modul *Language and Diplomacy*, para peserta telah didedahkan kepada penggunaan laras bahasa yang bersesuaian di peringkat diplomatik dan melalui modul *Literary Appreciation* pula, mereka didedahkan kepada pelbagai genre dan berpeluang menghayati bahasa pada tahap yang berbeza.

Pre-Posting Orientation Course for Officers and Spouses (SPKM)

Modul-modul tersebut adalah:

- ❖ *Language and Diplomacy*
- ❖ *Public Speaking and Presentation Skills*
- ❖ *The Floor is Yours*

Untuk modul *Public Speaking and Presentation Skills*, para peserta telah diberi peluang untuk merancang dan

menyediakan ucapan-ucapan mereka dan membuat persembahan individu semasa sesi *The Floor is Yours*.

Diplomatic Training Course for International Participants

Modul-modul tersebut adalah:

- ❖ *Language and Diplomacy*
- ❖ *Public Speaking and Presentation Skills*
- ❖ *The Floor is Yours*

Dalam sesi *The Floor is Yours*, setiap peserta dikehendaki menyampaikan ucapan selama lima minit di hadapan peserta lain.

Diploma in Public Administration

Modul tersebut adalah:

- ❖ *Language and Diplomacy*

Mid Career Course for Diplomats

Modul-modul adalah seperti berikut:

- ❖ *Language and Diplomacy*
- ❖ *Public Speaking and Presentation Skills*
- ❖ *The Floor is Yours*

Dalam komponen *Public Speaking and Presentation Skills*, para peserta telah diminta menyedia dan menyampaikan ucapan selama tujuh minit. Mereka juga diberi peluang untuk menilai dan mengulas prestasi peserta kursus lain.

Orientation Course for Personal Assistants and Secretaries

Modul yang diajar oleh Bahagian Bahasa adalah:

- ❖ *Written Communication Skills*
- ❖ *Verbal Communication Skills*
- ❖ *Presentation Skills*
- ❖ *The Floor is Yours*
- ❖ *Language and Diplomacy*

Para peserta bergilir-gilir menyampaikan teks ucapan mereka dalam sesi *The Floor is Yours*.



Young Diplomats Programme

Sepanjang satu minggu, seramai dua puluh ahli remaja Majlis Pemimpin Pelajar Johor telah diberi pendedahan dan peluang untuk mengenali dengan lebih dekat dunia diplomasi melalui kuliah dan lawatan sambil belajar melalui kursus *Young Diplomats Programme*. Bahagian Bahasa turut terlibat dalam mengendalikan dua komponen dalam kursus ini, iaitu:

- ❖ *Language and Diplomacy*
- ❖ *Presentation Skills*

Komponen *Presentation Skills* dijalankan secara interaktif melalui sesi *What Makes an Interactive Presentation* diikuti dengan sesi *The Floor is Yours*, di mana setiap peserta dikehendaki membuat penyampaian secara lisan yang dinilai oleh peserta lain dan fasilitator mereka.

ASEAN-CHINA Young Diplomats Training Course

Komponen-komponen yang melibatkan Bahagian Bahasa adalah:

- ❖ *Language and Diplomacy*
- ❖ *Presentation Skills*

BAHASA ARAB

Kursus Intensif Bahasa Arab untuk Diploma in Diplomacy (DiD) 2/2010-2011

Kursus ini merupakan sambungan dari tahun 2010. Ia bertujuan untuk melengkapkan para pegawai dengan pengetahuan asas bahasa Arab dan budayanya, bagi menampung keperluan perjalanan dan bekerja di negara berbahasa Arab. Kursus ini merupakan asas yang berguna bagi mereka yang ingin melanjutkan pembelajaran bahasa Arab dan mengenali budayanya.

Lapan peserta telah berjaya menamatkan kursus enam bulan ini, yang berjalan dari 18 Oktober 2010 hingga 22 April 2011. Mereka telah mengikuti segala aktiviti dan tugas yang diberikan.

Bahasa Arab Tahap V

Kursus ini telah dijalankan dari 17 Januari hingga 15 Jun 2011. Ia adalah kursus separuh masa yang dijalankan pada setiap hari Isnin dan Rabu, dari pukul 5.30 petang hingga 7.30 malam.

Seramai 12 peserta dari Kementerian Pelajaran, Kementerian Pengajian Tinggi, Kementerian Perdagangan Antarabangsa dan Industri, Institut Kajian Strategik dan Antarabangsa, Dewan Bahasa dan Pustaka dan IDFR telah menyertai kursus ini. Para peserta yang berjaya menamatkan kursus ini telah melanjutkan pelajaran ke tahap seterusnya.

Bahasa Arab Tahap IX

Kursus ini telah dijalankan dari 18 Januari hingga 13 Disember 2011. Ia merupakan kursus separuh masa yang dijalankan pada setiap hari Selasa, dari pukul 5.30 petang hingga 7.30 malam, dan penekanan diberikan kepada kefahaman membaca dan bertutur.

Sebelas peserta yang menghadiri kursus ini terdiri daripada para pegawai dari Kementerian Penerangan, Komunikasi dan Kebudayaan, Kementerian Pelajaran, Kementerian Pengajian Tinggi, Kementerian Pertahanan, Polis Diraja Malaysia dan Universiti Islam Antarabangsa Malaysia. Para peserta yang berjaya menamatkan kursus ini berpeluang mempelajari bahasa Arab di tahap seterusnya.

Bahasa Arab Tahap VI

Kursus ini telah dijalankan dari 20 Januari hingga 15 Disember 2011. Ia adalah kursus separuh masa yang dijalankan pada setiap hari Khamis, dari pukul 5.30 petang hingga 7.30 malam.

Para pegawai dari Kementerian Kesihatan, Kementerian Pertahanan, Institut Kajian Strategik dan Antarabangsa, Polis Diraja Malaysia, Tentera Laut Diraja Malaysia, Kedutaan Korea dan Kerjasama Pelbagai Hala Antarabangsa Menentang Ancaman Siber (IMPACT) telah menyertai kursus ini. Seramai sebelas peserta telah berjaya menamatkan kursus ini dan akan terus mempelajari bahasa Arab di tahap seterusnya bagi meningkatkan kemahiran serta keyakinan menggunakan bahasa tersebut.

Bahasa Arab Tahap XII

Kursus ini ditawarkan kepada pelajar mahir yang telah menghadiri kursus bahasa Arab dari awal atau mereka yang berkemahiran dalam bahasa Arab dan ingin meneruskan pembelajaran mereka.

Kursus ini telah berjalan dari 21 Januari hingga 16 Disember 2011. Empat peserta yang mengikuti kursus



ini terdiri daripada para pegawai dari Polis Diraja Malaysia dan Dewan Bahasa dan Pustaka. Kelas ini dijalankan setiap hari Jumaat, dari pukul 5.30 petang hingga 7.30 malam. Mereka harus dipuji atas minat yang telah ditunjukkan dalam mempelajari bahasa Arab. Peserta yang berjaya menamatkan kursus ini berpeluang mempelajari bahasa Arab di tahap seterusnya pada tahun 2012.

Bahasa Arab Tahap I

Sambutan bagi kursus ini sangat menggalakkan tetapi hanya 30 peserta telah terpilih. Kursus ini telah dijalankan dari 27 Jun hingga 21 Disember 2011, pada setiap hari Isnin dan Rabu, dari pukul 5.30 petang hingga 7.30 malam.

Pesertanya terdiri daripada para pegawai Kementerian Kesihatan, Kementerian Pelajaran, Dewan Bahasa dan Pustaka, Angkatan Tentera Diraja Malaysia, Dewan Bandaraya Kuala Lumpur, Jabatan Pendaftaran Negara Selangor, Majlis Tindakan Pelancongan Malaysia, Suruhanjaya Pencegahan Rasuah Malaysia, Persatuan Bantuan Perubatan Malaysia dan IDFR.

BAHASA PERANCIS

Kursus Intensif Bahasa Perancis untuk Diploma in Diplomacy (DiD) 2/2010-2011

Kursus intensif ini merupakan sambungan dari tahun 2010. Ia bertujuan melengkapkan para pegawai dengan pengetahuan asas bahasa dan budaya Perancis, dan menyediakan mereka untuk menghadapi keperluan perjalanan dan bekerja dalam persekitaran berbahasa Perancis. Kursus ini juga memberi mereka asas yang berguna untuk mempertingkat kefasihan dalam bahasa Perancis.

Pada bulan April 2011, seramai lapan peserta telah berjaya menamatkan kursus intensif ini, yang bermula pada bulan Oktober 2010 dan merangkumi 140 jam. Kumpulan yang dinamik ini mulakan kursus dengan penuh semangat dalam suasana yang sangat menyenangkan dan berjaya memperoleh ciri-ciri utama bahasa dan budaya Perancis. Semua peserta telah menunjukkan minat yang mendalam sepanjang program.

Bahasa Perancis Tahap IV

Seramai lapan peserta dari Kementerian Pelajaran,

Kementerian Pertahanan, Kementerian Luar Negeri, Kementerian Pengangkutan, Jabatan Perdana Menteri, Institut Penyelidikan Getah dan SMK Putrajaya telah mengikuti kursus ini. Disebabkan kekangan masa dan logistik, kursus yang dijadualkan dua kali seminggu, hanya dapat dijalankan sekali seminggu.

Bahasa Perancis Tahap VII

Tujuh peserta dari Kementerian Pelajaran, Kementerian Luar Negeri, Kementerian Perdagangan Antarabangsa dan Industri, Kementerian Pertahanan dan Polis Diraja Malaysia telah mendaftar untuk kursus ini yang dijalankan sekali seminggu. Kursus ini akan berakhir pada bulan Mei 2012, lewat sedikit daripada yang dijangkakan kerana kekangan jadual.

Bahasa Perancis Tahap I



Sebahagian daripada peserta kursus Bahasa Perancis Tahap 1B

Memandangkan sambutan yang diterima amat menggalakkan, para peserta telah dibahagikan kepada Kumpulan IA dan Kumpulan IB dengan setiap kumpulan mempunyai 28 peserta. Para peserta datang dari pelbagai kementerian dan agensi kerajaan termasuk Kementerian Pelancongan, Kementerian Perdagangan Antarabangsa dan Industri, Kementerian Pelajaran, Jabatan Pendidikan Selangor dan Muzium Negara.

Kepelbagai latar belakang para peserta mewujudkan persekitaran yang menarik dan menjadikan kedua-dua kumpulan ini sangat dinamik. Kedua-dua kumpulan dijangka akan digabungkan dalam satu kelas untuk tahap berikutnya tahun 2012. Mereka juga berharap untuk menganjurkan lawatan ke Perancis.



Kursus Pengenalan Bahasa Perancis untuk Pasangan Duta Besar Malaysia ke Maghribi

Kursus pengenalan bahasa Perancis jangka pendek telah diatur untuk isteri Duta Besar Malaysia ke Maghribi, bagi membolehkan beliau mempelajari bahasa Perancis untuk menikmati keindahan budaya di sana.

Aktiviti Lain

Seperti tahun-tahun sebelumnya, kesemua para peserta telah dijemput untuk mengambil bahagian dalam pelbagai acara untuk mengenali budaya Perancis. Ini termasuklah menghadiri pameran, pesta buku, konsert percuma dan festival muzik, menonton filem dan mencuba makanan Perancis di *Alliance Française* dan beberapa lokasi sekitar Kuala Lumpur.

Para peserta turut berpeluang untuk menyertai pelbagai pertandingan yang dibuka kepada pelajar bahasa Perancis seperti pertandingan foto yang dianjurkan oleh negara-negara yang bertutur bahasa Perancis sempena Minggu Bahasa Perancis.

BAHASA MELAYU

Kursus Perbualan Bahasa Melayu

IDFR pernah menawarkan kursus ini pada tahun 2007 dan sambutan yang diterima amatlah menggalakkan. Ia adalah sebahagian daripada program IDFR yang diadakan khas untuk para diplomat asing di Kuala Lumpur. Pada tahun 2011, permohonan untuk mengikuti kursus ini amat menggalakkan dan Bahagian Bahasa terpaksa menyenarai pendek peserta kursus kepada 30 orang sahaja. Kursus 40 jam ini telah dijalankan dari 20 September hingga 24 November 2011.

Tujuan kursus ini dijalankan ialah untuk mendedahkan para peserta kepada penggunaan asas Bahasa Melayu dalam perbualan, di samping membantu mereka mendalami budaya Melayu di Malaysia.

BAHASA MANDARIN

Bahasa Mandarin Tahap I

IDFR telah menawarkan kursus ini buat pertama kali pada bulan September 2011. Sambutan daripada para pegawai di kementerian dan agensi kerajaan bagi kursus ini adalah di luar jangkaan. Seramai 180 pemohon telah terpilih untuk mengikuti kursus ini dan

enam kumpulan telah dibentuk dengan setiap satunya mempunyai 30 peserta. Dua kelas dijalankan secara serentak pada setiap hari Isnin, Selasa dan Rabu, dari pukul 5.30 petang hingga 7.30 malam. Kursus ini telah bermula pada 19 September 2011 dan dijangka berakhir pada bulan Februari 2012.



Salah seorang peserta membuat pembentangan

Kursus ini dijalankan untuk memberi para peserta pendedahan asas serta memupuk kemahiran berkomunikasi secara lisan dan bertulis. Kursus ini dijalankan dengan kerjasama Institut Kong Zi untuk Pengajaran Bahasa China di Universiti Malaya, Kuala Lumpur.

BAHASA SEPANYOL

Kursus Intensif Bahasa Sepanyol untuk Diploma in Diplomacy (DiD) 2/2010-2011

Kursus intensif ini merupakan sambungan dari tahun 2010. Ia bertujuan melengkapkan para pegawai dengan pengetahuan asas bahasa dan budaya Sepanyol, dan mempersiapkan mereka untuk berhadapan dengan perjalanan dan cara kerja dalam persekitaran masyarakat Sepanyol. Ia juga memberikan para peserta asas yang berguna untuk meningkatkan kefasihan mereka dalam bahasa Sepanyol.

Pada bulan April 2011, lapan peserta telah berjaya menamatkan kursus ini yang bermula pada bulan Oktober 2010. Kursus ini dijalankan selama 140 jam dalam jangka masa enam bulan.



Bahasa Sepanyol Tahap IV

Kursus yang telah dijalankan dari bulan April hingga Oktober 2011 ini bertujuan memberi pengetahuan kepada para peserta cara-cara menjalankan tugas tertentu seperti membuat panggilan telefon, menggunakan mesin teler automatik bahasa Sepanyol dan berbincang tentang rutin harian di tempat kerja.

Peserta kursus datang dari pelbagai organisasi termasuk Kementerian Pengajian Tinggi, Dewan Bahasa dan Pustaka dan Jabatan Kemajuan Islam Malaysia.

Bahasa Sepanyol Tahap I

Kursus ini telah dijalankan dari bulan April hingga Oktober 2011 bagi melatih para peserta untuk membaca dan menulis dalam bahasa Sepanyol. Kursus ini juga bertujuan untuk menyediakan peluang kepada para peserta untuk berkomunikasi dalam bahasa Sepanyol asas bagi membolehkan mereka berkomunikasi menggunakan bahasa tersebut di negara yang bertutur bahasa Sepanyol. Mereka turut didedahkan kepada lagu dan budaya Amerika Latin dan Sepanyol.

Kursus ini telah dihadiri oleh para peserta dari Kementerian Pengangkutan, Kementerian Sumber Manusia, Kementerian Kesihatan, Perbadanan Pembangunan Perdagangan Luar Malaysia, Polis Diraja Malaysia, Kedutaan Argentina dan Kedutaan Ecuador.

Bahasa Sepanyol Tahap II

Kursus ini telah bermula pada bulan November 2011 dan akan berakhir pada bulan Mei 2012, dan dijalankan setiap hari Rabu dan Jumaat. Ia bertujuan untuk melengkapkan para peserta dengan pengetahuan asas untuk berkomunikasi menggunakan bahasa Sepanyol dalam kegiatan sehari-hari.

Kursus Pengenalan Bahasa Sepanyol untuk Duta Besar Malaysia ke Cuba, Venezuela dan Chile

Kursus bahasa Sepanyol jangka pendek telah diatur untuk tiga Duta Besar Malaysia dan pasangan masing-masing, untuk membolehkan mereka mempelajari serta mengenali dengan lebih dekat bahasa serta budaya negara di mana mereka akan ditempatkan. Kursus ini telah dijalankan di Kementerian Luar Negeri.



LAPORAN BAHAGIAN PENGAJIAN SERANTAU DAN SEKURITI



LAPORAN BAHAGIAN PENGAJIAN SERANTAU DAN SEKURITI

Bahagian Pengajian Serantau dan Sekuriti terlibat dalam penganjuran persidangan, seminar, bengkel, perbincangan meja bulat dan ceramah umum berkaitan isu-isu global dan serantau. Berikut adalah senarai aktiviti-aktiviti anjuran bahagian ini pada tahun 2011:

Ceramah Umum bertajuk *From Peacekeeping to Peacemaking-A Story of Transformation in the Former Yugoslavia*

Satu ceramah umum yang bertajuk *From Peacekeeping to Peacemaking-A Story of Transformation in the Former Yugoslavia* oleh TYT Dr. Mario Nobile, Setiausaha Negara bagi Hal Ehwal Politik, Kementerian Luar Negeri dan Penyatuan Eropah, Croatia, telah diadakan di IDFR pada 9 Mei 2011.

Dato' Ku Jaafar Ku Shaari, dalam ucapan alu-aluannya, telah menyatakan bahawa perkembangan terkini di negara-negara bekas Yugoslavia, yang mana pada awal 1990-an telah menarik perhatian antarabangsa kerana melalui satu tahap tragedi kemanusiaan dan keganasan etnik yang belum pernah disaksikan sebelum itu, sesuatu yang bernilai untuk dipelajari oleh para diplomat dan individu yang terlibat dalam proses damai dari seluruh dunia.

Dalam pembentangan beliau, Dr. Nobile memberikan gambaran sejarah di sebalik konflik yang membawa kepada perpecahan Yugoslavia dan usaha damai yang telah dilakukan semenjak itu. Beliau juga menerangkan tentang pelbagai langkah yang telah diambil dari aspek pencegahan, pembinaan keyakinan dan pemulihian pasca-konflik, yang menyumbang ke arah keamanan di rantau itu.

Menyentuh tentang pengajaran yang diperolehi dari konflik tersebut, Dr. Nobile telah menekankan tentang pentingnya instrumen pengamanan Pertubuhan Bangsa-Bangsa Bersatu yang efektif, kesanggupan komuniti antarabangsa untuk campur tangan dengan segera dalam sesuatu konflik supaya keadaan tersebut tidak menjadi semakin buruk, dan tentang perlunya untuk mengambil pendekatan yang komprehensif untuk mewujudkan keamanan dan kedamaian dan

bukan sekadar hanya membelanjakan wang untuk mewujudkan pasukan tentera pengamanan bagi tujuan pemantauan.

Seramai 120 peserta dari pelbagai agensi kerajaan, universiti, sektor swasta, badan bukan kerajaan dan perwakilan asing di Kuala Lumpur telah menghadiri ceramah tersebut.

Perbincangan Meja Bulat bertajuk *Russia's Strategic Interest and Role in the Asia Pacific*

Satu perbincangan meja bulat yang bertajuk *Russia's Strategic Interest and Role in the Asia Pacific* telah diadakan di IDFR pada 7 Jun 2011. TYT Lyudmila G. Vorobyeva, Duta Besar Rusia ke Malaysia, telah menyampaikan ceramah manakala Dato' Ku Jaafar Ku Shaari telah mempengerusikan sesi perbincangan tersebut.

Dalam ucapan beliau, TYT Lyudmila G. Vorobyeva mengupas sejarah hubungan rapat antara Rusia dengan negara-negara di Asia Pasifik. Beliau turut menekankan tentang betapa pentingnya rantau Asia Pasifik kepada Rusia. Menurut beliau, ia dapat dilihat melalui penglibatan Rusia dalam pelbagai institusi serantau termasuk kesanggupannya menjadi tuan rumah kepada Kerjasama Ekonomi Asia Pasifik pada tahun 2012. Antara institusi serantau di mana Rusia melibatkan diri adalah ASEAN, Forum Serantau ASEAN, Dialog dan Mesyuarat Menteri



TYT Lyudmila G. Vorobyeva sewaktu sesi perbincangan



Pertahanan ASEAN, Sidang Kemuncak Asia Timur dan Dialog Kerjasama Asia. Beliau turut menegaskan tentang keterbukaan dan ketelusan Rusia apabila berhadapan dengan negara-negara serantau tentang persamaan agenda yang dikongsi mereka dalam mempromosikan keselamatan, pembangunan ekonomi dan keamanan serta kestabilan serantau.

TYT Lyudmila G. Vorobyeva telah diiringi oleh Encik Roman E. Ambarov, Menteri Penasihat Kedutaan Rusia dan Encik Ilia A. Shirmanov, Pegawai Kanan, Pejabat Penasihat Perdagangan Rusia. Encik Ilia A. Shirmanov turut membuat pembentangan ringkas mengenai perdagangan antara Rusia dengan negara-negara di rantau Asia Pasifik.

Perbincangan meja bulat tersebut telah dihadiri oleh lebih 70 tetamu dari pelbagai agensi kerajaan, universiti, sektor swasta dan perwakilan asing di Kuala Lumpur.

Ceramah Umum bertajuk *Promoting Science Diplomacy through Scientific Collaboration*

Satu ceramah umum yang bertajuk *Promoting Science Diplomacy through Scientific Collaboration* oleh Dr. Rita Colwell, Perutusan Khas Sains Amerika Syarikat telah diadakan di IDFR pada 26 Julai 2011. Ia telah dianjurkan oleh Akademi Sains Malaysia di bawah *Eminent Persons Lecture Series* dengan kerjasama IDFR. Sesi tersebut telah dipengerusikan oleh Prof. Emeritus Dato' Dr. Zakri Abdul Hamid, Penasihat Sains bagi Perdana Menteri Malaysia.

Dalam ceramah beliau, Dr. Colwell telah mengenal pasti empat tema untuk hubungan diplomasi sains, iaitu, dasar sains dan keputusan dasar sains; pembinaan hubungan; inovasi dalam pertumbuhan ekonomi, dan penyelesaian cabaran dan masalah global. Beliau yang menjalankan penyelidikan tentang penyakit berjangkit global, air dan kesihatan, menegaskan tentang pentingnya untuk membina persahabatan yang sejati dan berkekalan dalam kalangan saintis dari negara berlainan serta perlunya satu pendekatan bersepadau pelbagai disiplin bagi menghadapi masalah kompleks perubahan iklim dan makanan.

Dr. Colwell juga berpendapat bahawa Malaysia merupakan antara negara penyelidik teratas di dunia. Antara kemajuan yang dicapai adalah Memorandum Persefahaman

untuk Kerjasama dalam Sains dan Teknologi yang telah ditandatangani antara Setiausaha Negara Amerika Syarikat, Hillary Rodham Clinton dan Menteri Luar Negeri, Malaysia pada bulan November 2010.

Dr. Colwell memaklumkan beliau kini sedang mengusahakan satu rangkaian antarabangsa bagi menangani penyakit berjangkit dan isu-isu air yang baru, termasuklah air minuman selamat untuk negara-negara maju dan yang sedang membangun. Para peserta ceramah turut dimaklumkan bahawa *Colwell Massif*, satu kawasan geologi di Antartika, telah dinamakan sedemikian bagi mengiktiraf kerja-kerja beliau di rantau kutub.

Seramai 150 peserta dari pelbagai agensi kerajaan, universiti, sektor swasta dan organisasi bukan kerajaan telah menghadiri ceramah umum tersebut.

Perbincangan Meja Bulat bertajuk *Egypt Today and its Future Challenges and Prospects*

Satu perbincangan meja bulat yang bertajuk *Egypt Today and its Future Challenges and Prospects* telah dianjurkan bersama oleh IDFR, Alumni Bank Pembangunan Islam (IDB) Malaysia dan Alumni University of South California (USC) Malaysia bertempat di IDFR pada 28 Julai 2011. Ceramah telah disampaikan oleh Dr. Ali A. Soliman, seorang cendekiawan dan mantan Ketua Pegawai Eksekutif dan Pengurus Besar bagi Bank Pembangunan Islam untuk Pembangunan Sektor Swasta di IDB, manakala Datuk Dr. Ghazali Md. Noor, Pengerusi Protet Alumni IDB Malaysia dan Presiden bagi Alumni USC Malaysia telah mempengerusikan perbincangan tersebut. Dato' Ku Jaafar Ku Shaari telah menyampaikan ucapan alu-aluan di awal perbincangan meja bulat tersebut.

Penceramah kehormat tersebut telah menjelaskan bahawa antara faktor pemberontakan rakyat di Mesir yang menyaksikan kejatuhan rejim terdahulu termasuklah kemiskinan yang meluas, pengangguran yang tinggi, pentadbiran yang tidak efisien dan gejala rasuah dalam sektor kerajaan, dan desakan rakyat yang mahukan kebebasan dan kehidupan yang lebih baik. Beliau berpendapat Mesir memerlukan sekurang-kurangnya satu setengah tahun untuk pulih dari pergolakan politik yang dilaluinya sebelum mencapai kestabilan politik dan ekonomi.



Dr. Ali A. Soliman turut menyatakan pandangan bahawa bantuan ekonomi, termasuk pelaburan dalam sektor-sektor yang boleh menjana pekerjaan, dapat menyumbang ke arah proses pemulihan Mesir. Beliau amat berharap agar negara-negara Arab dan negara-negara maju akan membantu Mesir menangani masalah ini. Bidang yang dikenalpasti berpotensi untuk hubungan kerjasama antara Mesir dan Malaysia termasuklah pendidikan, industri minyak, industri makanan, industri kereta dan pelancongan. Menurut beliau, Malaysia boleh menggunakan Mesir sebagai laluan eksport barang ke Eropah dan Afrika.

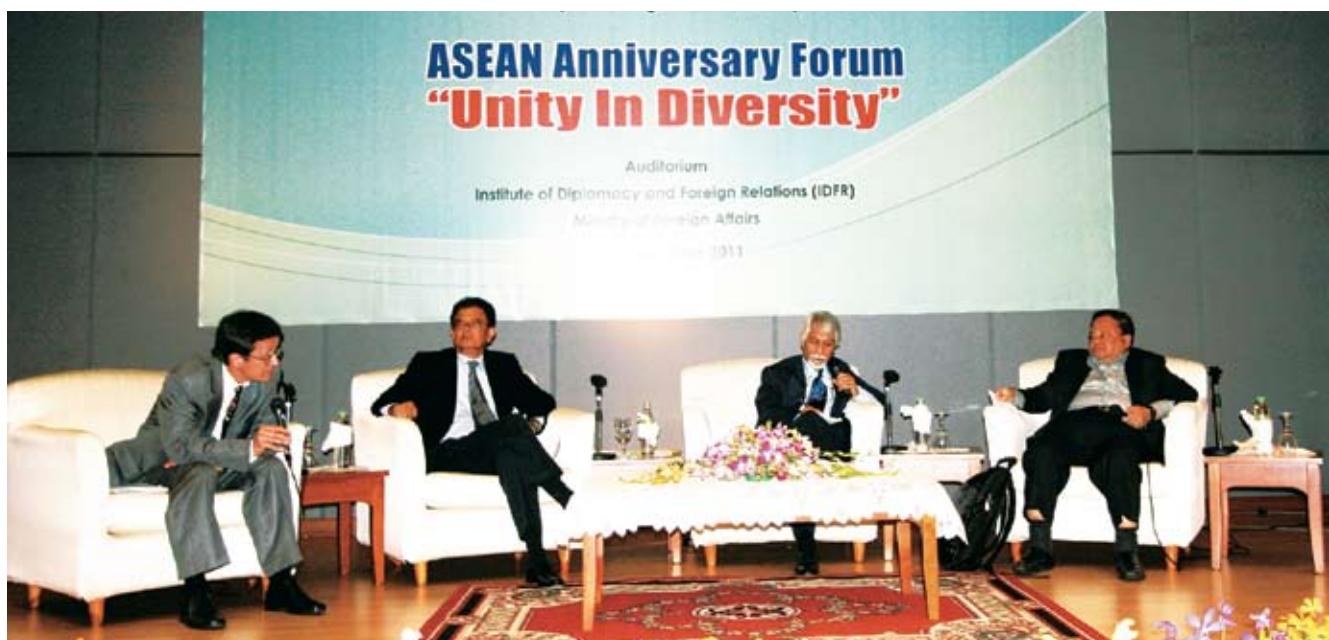
Seramai 65 peserta dari pelbagai agensi kerajaan, universiti, sektor swasta dan perwakilan asing di Kuala Lumpur telah menghadiri perbincangan meja bulat tersebut.

Forum Ulangtahun ASEAN bertajuk *Unity in Diversity*

Satu forum bertajuk *Unity in Diversity* telah dianjurkan bersama oleh IDFR, Institut Pengajian ASEAN dan Ehwal Global (INSPAG), Universiti Teknologi Mara (UiTM) dan Sekretariat Kebangsaan ASEAN-Malaysia, Kementerian Luar Negeri, Malaysia di IDFR pada 13 September 2011. Majlis tersebut, yang dianjurkan

sempena sambutan ulangtahun ASEAN yang ke-44, adalah bertujuan untuk meningkatkan kesedaran dan pemahaman masyarakat terhadap ASEAN di samping menyediakan forum untuk bertukar pendapat dan pandangan mengenai cabaran yang dihadapi oleh pertubuhan serantau tersebut dalam membentuk satu komuniti yang lebih bersatu dan berorientasikan masyarakat. Forum berkenaan telah dirasmikan oleh Datuk Richard Riot Anak Jaem, Timbalan Menteri Luar Negeri, Malaysia.

Dalam ucapan alu-aluannya, Dato' Ku Jaafar Ku Shaari menekankan bahawa IDFR telah memainkan peranan yang signifikan dalam mengembangkan kefahaman dan hubungan yang lebih baik dalam kalangan para diplomat ASEAN melalui kursus-kursus latihan antarabangsa yang melibatkan para peserta dari negara-negara tersebut. Beliau juga telah menerangkan usaha yang diambil oleh IDFR dalam membentuk jalinan kerjasama yang lebih erat dengan universiti-universiti tempatan dalam bidang latihan dan penyelidikan diplomatik. Beliau amat berharap agar IDFR akan menjadi pusat tumpuan utama untuk membincangkan isu-isu hubungan antarabangsa negara ini pada suatu hari nanti.



Perbincangan panel



Dalam ucapan beliau yang bertajuk *Unity in Diversity*, yang juga merupakan tema untuk ASEAN bagi tahun 2011, Datuk Richard Riot Anak Jaem menyatakan bahawa penganjuran Siri Ceramah ASEAN tersebut merupakan antara usaha Kerajaan Malaysia untuk meningkatkan tahap kesedaran rakyat terhadap peranan ASEAN di peringkat nasional. Menurut beliau juga, topik-topik yang dipilih untuk perbincangan panel sangat relevan dan bersesuaian, memandangkan respons ASEAN terhadap cabaran serantau dan global akan menjadi faktor utama yang menentukan kemajuan ASEAN ke arah sebuah entiti serantau yang lebih membangun, progresif dan bersatu menjelang 2015 dan selanjutnya.

Perbincangan panel yang bertajuk *The Changing Regional and Global Scenario: Challenges and Prospects for ASEAN* telah dipengerusikan oleh Dato' Dr. Mohd. Yusof Ahmad, Pengarah INSPAG. Ahli panel yang terlibat adalah Tan Sri Razali Ismail, Pengurus IRIS Corporation Berhad dan bekas Wakil Tetap Malaysia ke Pertubuhan Bangsa-Bangsa Bersatu, New York dan Utusan Khas Pertubuhan Bangsa-Bangsa Bersatu ke Myanmar; Profesor Madya Ishtiaq Hossain dari Jabatan Sains Politik, Universiti Islam Antarabangsa Malaysia; dan Dr. Victor V. Sumsky, Pengarah Pusat ASEAN, Moscow Institute of International Relations (University), Kementerian Luar Negeri, Rusia.

Dalam ucapan penggulungannya, Dato' Dr. Mohd. Yusof telah menyatakan perbezaan persepsi dalam kalangan tetamu yang hadir mengenai pencapaian ASEAN sebagai sebuah organisasi serantau serta cabarannya di masa hadapan. Walau bagaimanapun, beliau merasakan kepelbagaiannya pendapat yang dinyatakan akan membolehkan para tetamu untuk membuat kesimpulan masing-masing. Beliau menyimpulkan bahawa jawapan mereka bergantung kepada pendirian masing-masing, sama ada optimis atau pesimis dan skeptis terhadap ASEAN. Meskipun wujud pandangan yang skeptis, lebih ramai yang optimis mengenai prospek ASEAN untuk membentuk perpaduan yang lebih erat dan menguruskan cabaran-cabarannya yang akan dihadapinya di masa hadapan.

Prof. Dr. Hazman Shah Abdullah, Penolong Naib Canselor, Institut Kualiti dan Pembangunan Ilmu, UiTM yang telah menyampaikan ucapan penutup bagi pihak

Naib Canselor UiTM, berterima kasih kepada semua yang terlibat dalam menganjurkan acara tersebut dengan jayanya. Beliau juga memaklumkan bahawa pelbagai aktiviti sedang dijalankan oleh UiTM di bawah bidang akademik, persidangan dan jaringan institusi dalam mendukung usaha mencapai objektif membentuk Komuniti ASEAN menjelang 2015.

Majlis tersebut telah dihadiri oleh 200 peserta dari pelbagai agensi kerajaan, universiti, sektor swasta, organisasi bukan kerajaan dan perwakilan asing di Kuala Lumpur.

Forum bertajuk *Peace and Security: Islamic Perspectives*

Sebuah forum bertajuk *Peace and Security: Islamic Perspectives* telah dianjurkan bersama oleh IDFR dan Institut Antarabangsa Kajian Tinggi Islam (IAIS) bertempat di IDFR pada 4 Oktober 2011. Tun Abdullah Haji Ahmad Badawi, mantan Perdana Menteri Malaysia dan penaung IAIS, telah menyampaikan ucaprama di forum berkenaan. Dato' Ku Jaafar Ku Shaari, dalam ucapan alu-aluannya, berharap agar forum berkenaan mampu memberi peluang untuk mengkaji dan menilai semula maksud keamanan dan keselamatan dari perspektif Islam bagi membangunkan idea, amalan dan norma-norma Islam yang sesuai diaplikasikan agar dapat memberi manfaat kepada *ummah* dan manusia sejagat. Sehubungan itu, beliau juga telah menjelaskan bahawa banyak amalan dan norma diplomatik telah lama dalam ketamadunan Islam iaitu sejak dari zaman Rasulullah lagi.

Dalam ucaprama yang bertajuk *Peace and Security: The Islamic Perspective*, Tun Abdullah telah menegaskan bahawa negara-negara Islam perlu mencapai tahap kemajuan saintifik dan ekonomi sosial yang lebih pesat bagi mengukuhkan negara serta memberikan kualiti hidup yang lebih baik kepada rakyatnya. Dalam hal ini, beliau agak kesal Pertubuhan Persidangan Islam gagal untuk memainkan peranan yang sepatutnya dalam menangani masalah yang dihadapi oleh umat Islam disebabkan kelemahan dalam pentadbiran serta kekurangan lain di dalam organisasi tersebut.

Forum tersebut, yang terbahagi kepada dua sidang perbincangan panel, telah berjaya mengumpulkan ilmuwan Islam, pemikir dan penceramah terkenal



dari seluruh Malaysia. Perbincangan Panel I yang bertajuk *Peacemaking: An Islamic Imperative*, telah dipengerusikan oleh Prof. Dr. Mohd. Aslam Mohd. Haneef dari Kuliyah Ekonomi dan Sains Pengurusan, Universiti Islam Antarabangsa Malaysia. Ahli-ahli panel terdiri daripada Prof. Dr. Mohammad Hashim Kamali, Pengerusi Pengasas IAIS yang membentangkan kertas kerja bertajuk *Peace as a Universal Islamic Value*; Prof. Dr. Karim D. Crow, Felo Penyelidik Utama IAIS yang membentangkan kertas kerja yang bertajuk *Roots of 'Security' and 'Peace' in Islam*; dan Prof. Dr. Muddathir Abdel Rahim, Profesor Sains Politik dan Pengajian Islam dari Institute of Islamic Thought and Civilization, yang membentangkan kertas kerja bertajuk *Islamic Diplomacy: The Prophet's Peaceful Strategy*.

Panel Perbincangan II, yang bertajuk *Muslim Practice of Peace: National, Regional and Global Perspectives*, telah dipengerusikan oleh Dato' Ku Jaafar Ku Shaari. Ahli-ahli panel pula terdiri daripada Prof. Emeritus Dato' Osman Bakar, Timbalan Ketua Pengarah Eksekutif IAIS yang telah membentangkan kertas kerja beliau bertajuk *Challenges of Peace Building for Muslim Nations*; Prof. Dato' Muhammad Abu Bakar dari Jabatan Hubungan Antarabangsa dan Pengajian Strategi, Universiti Malaya yang membentangkan kertas kerja bertajuk *OIC Crisis Management: Past Records and Future Prospects*; dan Encik Zakri Jaafar, Setiausaha Bahagian OIC dari Kementerian Luar Negeri yang telah membentangkan kertas kerja ketiga bertajuk *Malaysia and OIC*.

Ucapan penutup telah disampaikan oleh Prof. Dr. Mohammad Hashim Kamali. Beliau mengingatkan umat Islam tentang perlunya untuk bersama-sama dalam usaha membantu sesama umat Islam dan menasihati agar tidak menggunakan kekerasan dan kebencian sebagai penyelesaian masalah kerana ia adalah dilarang oleh agama. Beliau juga mengucapkan tahniah kepada semua ahli panel atas kesungguhan dan komitmen yang telah dilaburkan dalam menjelaskan permasalahan yang dihadapi oleh umat Islam serta kesudian mereka untuk berkongsi buah fikiran bagi penyelesaian kepada permasalahan tersebut.

Forum tersebut telah dihadiri oleh 220 tetamu daripada pelbagai agensi kerajaan, universiti, sektor swasta dan badan bukan kerajaan.

Ceramah Umum bertajuk *Current Issues in Syria and Developments in the Region*



Dato' Ku Jaafar Ku Shaari berkongsi pandangan bersama TYT Dr. Bouthaina Shaaban

Satu ceramah umum yang bertajuk *Current Issues in Syria and Developments in the Region* oleh TYT Dr. Bouthaina Shaaban, Penasihat Politik dan Media merangkap Utusan Khas kepada Presiden Bashar al-Assad, Republik Arab Syria, telah diadakan di IDFR pada 11 Oktober 2011. Beliau berada di Malaysia dalam rangka lawatan kerja ke negara-negara rantau ini bagi menjelaskan pandangan kerajaan Syria tentang keadaan politik semasa di negara tersebut.

Dr. Bouthaina Shaaban menjelaskan bahawa pergolakan politik di Syria adalah berpunca daripada kumpulan bersenjata yang menentang kerajaan dan bukannya pihak tentera Syria, yang menurut beliau, cuba menjaga keamanan dan melindungi rakyat dari keganasan. Beliau menegaskan bahawa rakyat Syria yang terdiri daripada latarbelakang agama dan etnik yang berbeza telah lama hidup dengan aman dan harmoni. Namun, keadaan tersebut telah berubah setelah berlakunya pergolakan politik yang didokong oleh kuasa-kuasa Barat yang mencetuskan ketegangan agama dan etnik yang belum pernah disaksikan sebelum ini.

Mengenai sokongan antarabangsa untuk kerajaan Syria, beliau telah menarik perhatian para hadirin tentang resolusi yang diambil oleh Majlis Keselamatan Pertubuhan Bangsa-Bangsa Bersatu terhadap Syria mengenai tuduhan pencabulan hak asasi manusia.



Resolusi berkenaan telah mendapat sokongan kuasa Barat tetapi China dan Rusia telah menggunakan kuasa veto mereka untuk membantah resolusi berkenaan.

Selain itu, Dr. Bothaina juga menerangkan mengenai pelbagai usaha yang diambil oleh kerajaan Syria dalam memenuhi hasrat rakyat yang inginkan perubahan dan pembaharuan demokrasi. Antara perubahan yang dirancang adalah penggubalan semula perlembagaan negara dan pilihanraya yang melibatkan pelbagai parti.

Seramai 170 peserta dari pelbagai agensi kerajaan, universiti, sektor swasta dan organisasi bukan kerajaan telah menghadiri ceramah umum tersebut.

Ceramah Umum bertajuk *Chilean Foreign Policy: Principles and Challenges for a Global World*

Satu ceramah umum bertajuk *Chilean Foreign Policy: Principles and Challenges for a Global World* yang disampaikan oleh TYT Ambasador Fernando Schmidt, Timbalan Menteri Luar Negeri Chile, telah diadakan di IDFR pada 24 Oktober 2011.

Dalam ceramahnya, Timbalan Menteri Luar Negeri tersebut menerangkan bahawa dasar luar negaranya adalah berdasarkan prinsip-prinsip berikut: yang mewakili negara yang terdiri daripada pihak kerajaan, pihak pembangkang dan entiti lain seperti parti politik, badan bukan kerajaan, universiti dan syarikat swasta; yang berpegang kepada undang-undang antarabangsa dan prinsip serta pematuhan terhadap perjanjian yang telah dipersetujui; yang memberi keutamaan kepada martabat manusia dan demokrasi; yang mendukung dan menyumbang ke arah pembangunan negara; dan yang sentiasa selangkah ke hadapan, fleksibel dan dilaksanakan secara profesional.

Menyentuh mengenai hubungan dagangan Chile, beliau menerangkan bahawa 80 peratus dagangan negaranya adalah dengan tiga rantau, khususnya Asia sebanyak 48 peratus, Eropah 20 peratus dan NAFTA 15 peratus. Oleh itu, Chile memberikan penekanan istimewa pada hubungannya dengan ketiga-tiga rantau tersebut.

Ambasador Schmidt juga membicarakan tentang *Trans-Pacific Partnership* yang telah ditandatangani antara New Zealand, Brunei, Singapura dan Chile. Malaysia



TYT Ambasador Fernando Schmidt bersama Dato' Ku Jaafar Ku Shaari

bersama-sama dengan Amerika Syarikat, Australia, Vietnam dan Peru turut berunding untuk menyertai kerjasama tersebut yang bertujuan mewujudkan satu zon dagangan bebas di Asia Pasifik.

Beliau seterusnya menekankan tentang peningkatan hubungan ekonomi dan politik yang rapat dan stabil antara Malaysia dan Chile yang bermula dengan wujudnya hubungan diplomatik pada tahun 1979 dan pembukaan kedutaannya di Kuala Lumpur sepuluh tahun kemudian. Perjanjian Perdagangan Bebas dan Perjanjian Perkhidmatan Udara yang ditandatangani pada tahun 2010, yang dijangka akan dilaksanakan tidak lama lagi, akan mengukuhkan lagi ikatan politik, perdagangan dan ekonomi antara kedua-dua negara. Beliau turut menyatakan penghargaan Chile terhadap Malaysia yang memainkan peranan hingga membolehkan Chile menyertai APEC.

Seramai 110 peserta dari pelbagai agensi kerajaan, universiti, sektor swasta, badan bukan kerajaan dan perwakilan asing di Kuala Lumpur telah hadir ke ceramah umum tersebut.

Ceramah Umum bertajuk *The Middle East Crisis*

Satu ceramah umum bertajuk *The Middle East Crisis* oleh TYT Dr. Mostafa Dolatyar, Ketua Pengarah Institut Pengajian Politik dan Antarabangsa, Republik Islam Iran telah diadakan di IDFR pada 9 November 2011.



Dato' Ku Jaafar Ku Shaari telah memberikan ucapan alu-aluan, manakala Timbalan Ketua Pengarah IDFR, Ambasador Abdullah Faiz Zain telah mempengerusikan ceramah umum tersebut.

Dalam ucapannya, Dr. Mostafa Dolatyar telah memberikan pendapatnya mengenai krisis politik yang melanda negara-negara Timur Tengah dan Afrika Utara serta perbezaan politik yang telah menjelaskan hubungan antara negaranya dengan negara-negara Barat. Beliau menganggap Iran sebagai sebuah negara yang aman walaupun banyak menempuh cabaran termasuklah kesan daripada sekatan ekonomi yang dilakukan oleh negara Barat selama lebih tiga dekad. Beliau turut menegaskan bahawa Iran tidak mempunyai sebarang masalah dengan negara-negara jiran Arab yang lain, malah mempunyai banyak persamaan dari segi budaya, sosial dan ekonomi.

Dr. Mostafa Dolatyar kemudian menjelaskan bahawa pergolakan politik yang dihadapi oleh negara-negara Timur Tengah dan Afrika Utara adalah sama seperti keadaan di Iran sebelum revolusi Islam. Seperti di Iran dahulu, rakyat negara-negara tersebut menderita di bawah rejim autoritarian kerana kurang kebebasan dan keadaan rasuah dan diskriminasi yang sangat luas dan mereka kini mendambakan kebebasan, martabat dan kehidupan yang lebih baik.

Menyentuh konflik yang mungkin terjadi antara puak Syiah dan Sunni, beliau mengulas bahawa perbezaan antara mereka telah digunakan oleh pihak Barat untuk menyemai perpecahan dalam kalangan umat Islam. Beliau berpendapat tiada banyak perbezaan antara kedua-dua puak tersebut.

Mengenai isu nuklear yang ditimbulkan oleh negara Barat, beliau menegaskan bahawa Iran telah memenuhi segala syarat yang ditetapkan oleh Agensi Tenaga Atom Antarabangsa. Beliau merasakan bahawa tekanan yang dikenakan oleh negara Barat ke atas Iran mengenai isu ini adalah untuk memaksa Iran menukar pendiriannya terhadap isu Palestin. Untuk mengetahui keadaan sebenar isu nuklear di Iran, beliau meminta para hadirin untuk membaca buku Dr. Mohamad El Baradei yang bertajuk *Age of Deception*. Menyentuh isu Palestin pula, beliau merasakan bahawa masalah di Palestin berpunca dari tiada keadilan untuk rakyat Palestin.

Beliau berpendapat bahawa selagi tiada keadilan untuk rakyat Palestin, tidak akan wujud keamanan di negara tersebut.

Dalam penggulungannya, Dr. Mostafa Dolatyar menyatakan bahawa Malaysia, sebagai salah sebuah negara Islam yang berjaya, boleh memainkan peranan dalam mempromosikan kebebasan, kemajuan dan juga pembangunan ekonomi di negara-negara Timur Tengah.

Seramai 210 peserta dari pelbagai agensi kerajaan, universiti, sektor swasta, badan bukan kerajaan dan perwakilan asing di Kuala Lumpur telah menghadiri ceramah umum tersebut.

Ceramah Umum bertajuk *Current Situation in Palestine*

Satu ceramah umum yang bertajuk *Current Situation in Palestine* yang disampaikan oleh TYT Abdullah Abdullah, Ketua Hubungan Luar Negeri, Gerakan Kebebasan Kebangsaan Palestin (FATEH) telah diadakan di IDFR pada 29 November 2011. Tan Sri Razali Ismail telah mempengerusikan sesi ceramah tersebut.

Dalam ucapan alu-aluannya, Dato' Ku Jaafar Ku Shaari telah menyatakan bahawa situasi semasa di Palestin merupakan perkara yang membimbangkan dan menjadi perhatian rakyat Malaysia. Beliau turut menyentuh mengenai sumbangan Malaysia, termasuk usaha yang telah dijalankan oleh badan bukan kerajaan dalam meringankan penderitaan rakyat Palestin dan membantu mereka dalam perjuangan menuntut kemerdekaan.

Ini diikuti dengan ucapan ringkas oleh TYT Kamal Malhotra, Penyelaras Residen, dan Wakil UNDP, yang telah menyampaikan perutusan daripada Setiausaha Agung PBB sempena *International Day of Solidarity with the Palestinian People*. Dalam perutusan tersebut, Setiausaha Agong PBB telah menyeru agar Israel dan Palestin menunjukkan sikap kepimpinan dalam usaha mencari jalan penyelesaian agar keamanan dan keadilan berkekalan wujud di Timur Tengah.

TYT Abdullah Abdullah, dalam ucapannya, telah mengucapkan terima kasih atas sokongan oleh Kerajaan Malaysia kepada perjuangan rakyat Palestin untuk mendapatkan kemerdekaan. Menurut beliau, Israel



TYT Abdullah Abdullah sewaktu menyampaikan ceramahnya

tidak jujur dalam usaha kedamaianya dan tindakan mereka seperti membina penempatan Yahudi di wilayah tertakluk adalah untuk merumitkan jalan penyelesaian bagi mewujudkan dua buah negara bebas di kawasan tersebut. Oleh itu, beliau merasakan bahawa rakyat Palestin perlu menggunakan pendekatan politik iaitu untuk mendapatkan sokongan antarabangsa dengan menjadi negara ahli PBB. Jika Palestin berjaya dalam tuntutan itu, maka Israel perlu menghormati Palestin sebagai sebuah negara yang merdeka dan tidak boleh lagi menjalankan aktiviti yang menyalahi undang-undang antarabangsa serta melakukan kekejaman terhadap rakyat Palestin.

TYT Abdullah Abdullah juga menyatakan bahawa rakyat Palestin mendapat banyak sokongan daripada komuniti antarabangsa dalam perjuangan mereka untuk mendapatkan kemerdekaan dan menjadi ahli PBB. Menurut beliau, usaha yang diambil oleh Amerika Syarikat untuk menyekat kemasukan Palestin ke badan dunia itu hanya meningkatkan lagi keazaman rakyat Palestin bagi mencapai cita-cita mereka. Menurut beliau, beliau tidak menentang rakyat Amerika tetapi dasar-dasar kerajaan Amerika Syarikat terhadap isu Palestin. Beliau turut menyentuh usaha yang telah diambil untuk membentuk perpaduan antara FATEH, HAMAS dan kumpulan-kumpulan lain yang mewakili rakyat Palestin.

Seramai 250 peserta dari agensi kerajaan, universiti, sektor swasta, kumpulan pemikir, badan bukan kerajaan dan perwakilan asing di Kuala Lumpur telah menghadiri ceramah umum ini.

Ceramah Jamuan Tengahari bertajuk *Current Regional Issues*

Satu ceramah jamuan tengahari yang bertajuk *Current Regional Issues*, yang disampaikan oleh mantan Perdana Menteri Malaysia iaitu Tun Dr. Mahathir Mohamad, telah diadakan pada 29 November 2011 bertempat di IDFR. Ceramah tersebut telah dianjurkan bersama oleh AFMA, UNAM dan IDFR.

YM Tengku Tan Sri Dato' Seri (Dr.) Ahmad Rithauddeen Tengku Ismail, Presiden UNAM yang juga Ahli Kehormat AFMA, telah menyampaikan ucapan alu-aluan di majlis tersebut. Dalam ucapannya, beliau telah menyenaraikan secara ringkas pencapaian dasar luar Malaysia semasa pentadbiran Tun Dr. Mahathir Mohamad.

Dalam ceramahnya, Tun Dr Mahathir menyatakan perlunya bagi Malaysia memantau perkembangan politik, ekonomi dan juga sosial di rantau lain di dunia kerana ianya akan mempunyai impak kepada negara ini. Beliau juga berpendapat bahawa rantau Asia-Timur di mana Malaysia berada, sedang mengalami pembangunan yang amat pesat. Ini memberikan cabaran hebat kepada dunia Barat yang kini telah hilang kemampuan untuk bersaing khususnya dalam bidang pembuatan. Beliau juga berpendapat keadaan ini menyebabkan negara-negara Barat ‘mencipta’ pasaran kewangan yang menawarkan pelbagai bentuk produk kewangan yang telah mengakibatkan peningkatan spekulasi, manipulasi kewangan dan pelbagai bentuk aktiviti yang licik.

Penceramah kehormat tersebut juga berpendapat bahawa pasaran kewangan tersebut telah menghasilkan banyak kekayaan di dunia Barat namun tidak mampu menyediakan jumlah pekerjaan yang mencukupi dan ini telah mengakibatkan pengangguran yang tinggi di negara-negara berkenaan. Perkara ini juga telah mengakibatkan mereka yang terlibat dalam pasaran kewangan menjadi tamak yang seterusnya menyebabkan penyalahgunaan kuasa dan mengakibatkan kegagalan bank, dana lindung nilai dan institusi kewangan yang lain.

Menyentuh kebangkitan negara-negara senjata nuklear yang baru, mantan Perdana Menteri itu menyatakan negara-negara tersebut tidak akan memberikan ancaman kepada dunia kerana Amerika Syarikat dan Rusia adalah lebih hebat dalam bidang ini dan negara-negara



Tun Dr. Mahathir Mohamad menyampaikan ceramah beliau

nuklear yang baru tidak mungkin menggunakan senjata nuklear mereka kerana ianya akan mengakibatkan kesusuhanan mereka sendiri.

Menyentuh isu demokrasi pula, Tun Dr. Mahathir merasakan mana-mana negara tidak harus ke medan perang atas alasan untuk menggalakkan demokrasi kerana pererangan akan mengakibatkan kesusuhanan nyawa dan harta benda, dan merupakan satu dosa yang tidak dapat dimaafkan.

Seramai 70 tetamu yang dijemput khas dari AFMA, UNAM, *Chiefs Circle* dan IDFR telah menghadiri ceramah makan tengahari yang dijalankan secara tertutup itu.

Sarjana Sains Sosial Dalam Bidang Strategi dan Diplomasi

Program ini merupakan program anjuran bersama IDFR dan Universiti Kebangsaan Malaysia. Ia merupakan program intensif penuh masa selama 13 bulan yang menawarkan pemahaman yang mendalam mengenai hubungan strategi dan diplomasi dalam konteks perubahan persekitaran di peringkat serantau dan global.

Modul program ini termasuklah *Research Methods in Strategy and Diplomacy*, *Contemporary Strategy*, *Asia-Pacific Strategic and Security Issues*, dan *International Security Issues*. Para pelajar juga wajib membentangkan tesis sarjana yang merupakan salah satu komponen utama program ini.

Program Sarjana bagi Sesi 2010/2011 melibatkan 11 pelajar yang terdiri daripada lima pelajar Malaysia dan enam pelajar antarabangsa. Pelajar antarabangsa tersebut adalah dari Bosnia Herzegovina, Fiji, Malawi, Maldives, Myammar dan juga Vietnam. Seramai empat daripada pelajar antarabangsa tersebut telah ditaja separa oleh Sekretariat Rancangan Colombo.

Program Sarjana Sesi 2011/2012 telah bermula pada 4 September 2011 dan dijadualkan berakhir pada 30 Ogos 2012. Seramai 15 pelajar telah mendaftar bagi mengikuti program ini. Mereka terdiri daripada sembilan pelajar Malaysia dan enam pelajar antarabangsa. Para pelajar antarabangsa tersebut adalah dari Gambia, Indonesia, Laos, Tanzania dan Yemen.

Selain dari kuliah, para pelajar program ini turut menyertai bengkel, perbincangan meja bulat dan ceramah umum yang dijalankan di IDFR. Penyertaan dalam acara-acara ini adalah untuk memberi mereka pendedahan kepada aspek-aspek praktikal diplomasi dan isu-isu semasa berkaitan hubungan antarabangsa dan secara tidak langsung telah menjadi pelengkap kepada apa dipelajari dalam kuliah harian.



LAPORAN BAHAGIAN PENGAJIAN AKADEMIK, PENYELIDIKAN DAN PENERBITAN



LAPORAN BAHAGIAN PENGAJIAN AKADEMIK, PENYELIDIKAN DAN PENERBITAN

Setelah kosong sekian lama, jawatan Pengarah telah diisi pada bulan April oleh Puan Rahimah Yeop, bekas pegawai kanan INTAN. Pada bulan Jun pula, Unit Hal Ehwal Awam telah dipindahkan dari Bahagian Khidmat Pengurusan dan Korporat untuk seliaan Pengarah bahagian ini. Pada bulan Oktober, seorang pegawai di bahagian ini telah terpilih untuk mengikuti program Diploma Pengurusan Awam di INTAN selama enam bulan, menjadikan jumlah kakitangan bahagian ini seramai lapan orang.

UNIT PENERBITAN



Beberapa penerbitan IDFR untuk tahun 2011

Laporan Tahunan IDFR 2010

Laporan Tahunan IDFR 2010 telah diterbitkan pada bulan April 2011. Penerbitan ini memaparkan laporan kursus, aktiviti dan acara yang dianjurkan oleh kesemua bahagian di IDFR sepanjang tahun 2010 dan diselangi dengan pelbagai gambar berwarna-warni.

Diplomatic Voice

Pada awal tahun 2011, IDFR telah mengeluarkan buletin yang bertajuk *Diplomatic Voice*. Matlamat *Diplomatic Voice* adalah untuk membina satu platform untuk berkongsi dan menyebarkan maklumat dan pengetahuan dalam kalangan pengamal diplomasi. Antara ruangan yang dipaparkan adalah *Profile of Prominent Person*,

Forum dan *In and Around IDFR*. Sebanyak empat jilid dirancang setiap tahun dan diedarkan dalam dan luar negara, meliputi antara lain, kementerian dan agensi kerajaan, universiti, institut penyelidikan, perwakilan asing di Kuala Lumpur, dan Kedutaan Malaysia dan institut diplomatik di luar negara.

IDFR 2012 Training Programmes

Penerbitan yang menyenaraikan kesemua kursus latihan dan bahasa yang dirancang oleh IDFR untuk tahun 2012 telah diterbitkan pada bulan November, dan telah diedarkan kepada para pegawai kanan serta Bahagian Sumber Manusia di kementerian dan agensi kerajaan, perwakilan asing di Kuala Lumpur yang terlibat dengan Program Kerjasama Teknikal Malaysia dan agensi-agensi lain yang boleh menyertai program latihan di IDFR.

Malaysian Diplomats: Our Stories, Volume 1

Penerbitan ini, yang merupakan susulan kepada buku *Number One Wisma Putra*, merupakan kompilasi sepuluh artikel sumbangan para diplomat dan bekas diplomat Malaysia yang berkongsi pengalaman dan amatan mereka ketika menjalankan tugas di Misi Malaysia. Dengan sokongan dan sumbangan para diplomat dan bekas diplomat kita, jilid-jilid yang seterusnya dijangka akan diterbitkan setiap tahun.

Projek EPSA

Dengan kerjasama Cawangan Latihan, Bahagian Sumber Manusia, Kementerian Luar Negeri dan INTAN, Unit Penerbitan telah berjaya menyediakan modul secara atas talian yang bertajuk *Malaysia's Foreign Policy* yang boleh dicapai melalui portal E-Pembelajaran Sektor Awam (EPSA). Ia adalah modul pertama tentang dasar luar Malaysia yang dibangunkan untuk penjawat awam.

Projek CLIK

Unit Penerbitan, bersama-sama dengan Seksyen ICT, telah bekerjasama untuk menghasilkan satu sistem pengurusan projek yang dipanggil *CLIK* atau *Checklist of IDFR's Tasks and Communication* yang membolehkan



pihak pengurusan tertinggi IDFR mendapatkan gambaran keseluruhan dan membuat pemantauan yang lebih mendalam tentang kesemua kursus, projek atau acara yang dirancang, dikendalikan atau sedang berjalan di IDFR.

UNIT HAL EHWAL AWAM

Sepanjang tahun 2011, Unit Hal Ehwal Awam telah berjaya mengatur liputan media dan sidang media bagi acara-acara yang dijalankan oleh IDFR seperti Majlis Makan Malam bersama Duli Yang Teramat Mulia Raja Dr. Nazrin Shah Ibni Sultan Azlan Muhibbuddin Shah sempena *Orientation Course for Heads of Mission and Their Spouses 1/2011*; Festival Filem Pendek Bangladesh 2011; *Wisma Putra International Charity Bazaar 2011*; Rumah Terbuka Hari Raya Aidilfitri IDFR 2011; dan Majlis Makan Malam bersama Tan Sri Abu Bakar Abdullah, Ketua Pengarah Perkhidmatan Awam sempena *Orientation Course for Heads of Mission and Their Spouses 2/2011*.

Unit ini juga telah bekerjasama dengan bahagian-bahagian lain dalam penganjuran ceramah umum/forum dan telah menguruskan liputan media, antaranya, bagi Ucaptama oleh Datuk Richard Riot Anak Jaem, Timbalan Menteri Luar Negeri sempena Sambutan ke-44 tahun Penubuhan ASEAN; dan Ucaptama oleh Tun Abdullah Haji Ahmad Badawi, mantan Perdana Menteri Malaysia, sempena Forum Peace and Security: *Islamic Perspectives*.

Liputan media yang dilakukan turut disiarkan di televisyen dalam bentuk paparan khas semasa berita. Antaranya Ceramah Umum yang bertajuk *The Middle East Crisis* oleh TYT Dr. Mostafa Dolatyar dan slot khas temubual bersama Dr. Bouthaina Shaaban yang telah menyampaikan Ceramah Umum di IDFR yang bertajuk *Current Issues in Syria and Developments in the Region*. Liputan media yang diperoleh sepanjang 2011 menunjukkan peningkatan dalam sambutan yang diberikan oleh media massa kepada program yang dianjurkan oleh IDFR sekaligus memperkenalkan IDFR serta meningkatkan lagi nama IDFR kepada umum.

Unit Hal Ehwal Awam juga telah menyelaraskan tiga sesi bicarawara sepanjang 2011 seperti berikut: Dato' Ku Jaafar Ku Shaari dalam rancangan *Sudut Pandang* di saluran Astro Awani sebagai publisiti menjelang

Forum *Peace and Security: Islamic Perspectives*; Datin Sri Siti Rubiah Abdul Samad, Penaung Persatuan Wanita Kementerian Luar Negeri (PERWAKILAN) dalam slot *Selamat Pagi Malaysia* dan *Hello on Two* dan oleh radio KL.fm sebagai publisiti menjelang *Wisma Putra International Charity Bazaar 2011*.

Selari dengan misi IDFR - *Menjangkau dunia melalui polisi luar negeri Malaysia*, IDFR menyediakan ruang untuk orang ramai menyampaikan sebarang pertanyaan mengenai IDFR melalui info@idfr.gov.my dan Unit Hal Ehwal Awam bertanggungjawab untuk memberi maklum balas kepada pertanyaan tersebut dalam tempoh dua hari.

Sebagai jendela IDFR kepada dunia, portal IDFR perlu kekal relevan dan Unit Hal Ehwal Awam bersama dengan Bahagian ICT sentiasa memastikan setiap maklumat dalam www.idfr.gov.my dikemaskini dan setiap makluman mengenai acara/kursus latihan/program serta pengumuman dimuat naik secara konsisten. Ini juga termasuklah muat naik bulanan Laporan Pencapaian Piagam Pelanggan IDFR oleh bahagian yang terlibat.



Datin Sri Siti Rubiah sedang ditemubual oleh juruhebah KL.fm



LAPORAN BAHAGIAN KHIDMAT PENGURUSAN DAN KORPORAT



LAPORAN BAHAGIAN KHIDMAT PENGURUSAN DAN KORPORAT

Bahagian Khidmat Pengurusan dan Korporat meliputi fungsi pengurusan sumber manusia, kewangan, pengurusan maklumat dan teknologi dan juga pentadbiran awam IDFR. Fungsi bahagian ini diselaraskan melalui seksyen berikut: Pentadbiran, Kewangan dan Sumber Manusia; Teknologi Maklumat dan Komunikasi (ICT); dan Perpustakaan.

SEKSYEN PENTADBIRAN, KEWANGAN DAN SUMBER MANUSIA

Seksyen ini menyelaras dan menguruskan pentadbiran tiga unit, iaitu Unit Pentadbiran yang menguruskan khidmat sokongan pentadbiran, penyelenggaraan bangunan, keselamatan dan urusan logistik IDFR; Unit Kewangan yang berperanan dalam pengurusan sumber kewangan harian IDFR di samping bertanggungjawab dalam pengurusan wang tunai, pematuhan kepada dasar dan peraturan kewangan yang digunakan serta pengurusan perkhidmatan pembayaran gaji; dan Unit Sumber Manusia yang bertanggungjawab dalam hal-hal berkaitan pembangunan sumber manusia, pengambilan dan penempatan kakitangan.

Di sepanjang tahun 2011, seksyen ini telah melaksanakan beberapa program dalam bidang berikut:

KECEKAPAN PENGURUSAN

Sesi Taklimat dan Latihan *Hands-on* tentang Submodul SKT dan LNPT menggunakan Aplikasi HRMIS

Sesi taklimat dan latihan ini, yang diadakan pada 21 Julai 2011, telah memberi pendedahan kepada para pegawai dan kakitangan dalam menginput dan mengemaskini Sasaran Kerja Tahunan (SKT) dan Laporan Nilaian Prestasi Tahunan (LNPT) melalui Aplikasi Sistem Pengurusan Sumber Manusia melalui talian (HRMIS).

Bengkel Pelaksanaan Bajet Berasaskan *Outcome-Based Budgeting (OBB)* untuk Kementerian Luar Negeri

Dua siri bengkel ini telah dikendalikan oleh Bahagian Kewangan dan Akaun, Kementerian Luar Negeri

dengan kerjasama Seksyen Pentadbiran, Kewangan dan Sumber Manusia IDFR. Bengkel ini bermatlamat sebagai langkah awal dalam menyokong pelaksanaan OBB secara berperingkat bagi menggantikan Sistem Belanjawan Diubahsuai (*Modified Budgeting System*). OBB bertindak sebagai landasan dari amalan belanjawan semasa, yang mengubah penekanan dari input ke output dan hasil berkaitan perbelanjaan kerajaan.

Bengkel ini telah berjaya mewujudkan enam penanggungjawab dan sembilan program bagi Kementerian dan pemetaan strategik berdasarkan *Programme Activity Architecture (PAA)* Kementerian dibangunkan untuk pelaksanaan OBB dengan lebih berkesan.

Bengkel Klasifikasi Fail

Bengkel ini, yang dikendalikan oleh Arkib Negara Malaysia dari 7 hingga 9 Disember 2011, membabitkan 18 pegawai dan kakitangan dari kesemua bahagian. Tujuan bengkel ini diadakan adalah untuk menyelaras sistem klasifikasi fail IDFR yang merangkumi pengwujudan fail dan nombor rujukan baru. Ini akan memudahkan penyimpanan rekod dan dapatkan semula maklumat dari sistem pengurusan rekod IDFR.

Sesi Percambahan Fikiran IDFR

Sebagai kesinambungan kepada proses perancangan strategik, sesi percambahan fikiran siri kedua telah diadakan dari 18 hingga 19 Februari 2011. Sesi ini telah memfokus kepada penetapan hala tuju dan pembangunan strategi dalam mencapai visi dan misi IDFR. Seramai 25 pegawai telah menyertai sesi selama dua hari ini.

Proses perancangan strategik ini dirumuskan dengan pewujudan Pelan Tindakan pada sesi percambahan fikiran siri ketiga yang diadakan di Hotel Thistle, Port Dickson dari 5 hingga 6 Julai 2011. Sesi terakhir ini, yang dihadiri oleh 20 pegawai, telah memfokus kepada Pelan Tindakan dan senarai tindakan yang diperlukan dalam mencapai strategi yang telah ditetapkan. Bagi



setiap senarai tindakan, Petunjuk Prestasi Utama, jangkamasa dan keutamaan telah dikenalpasti di samping pegawai yang bertanggungjawab untuk setiap tindakan dalam Pelan Tindakan tersebut.

MENINGKATKAN KESIHATAN UNTUK KUALITI HIDUP

Sesi Sembang Senam

Sesi Sembang Senam untuk semua kakitangan yang dikendalikan oleh tenaga pengajar yang berkelayakan diadakan setiap bulan bagi menyemai kecergasan fizikal dan kesihatan secara menyeluruh. Sesi ini juga dapat memperkuuhkan kemesraan dalam kalangan kakitangan.

Sesi dimulakan dengan nyanyian lagu *Negaraku* dan lagu berteraskan patriotik diikuti dengan ucapan oleh Dato' Ku Jaafar Ku Shaari. Sebelum sesi aerobik dimulakan, majlis memotong kek diadakan bagi meraikan hari lahir kakitangan IDFR pada bulan berkenaan.

Taklimat Penerangan Program Kebajikan anjuran CUEPACS

Susulan dari pelancaran Skim Simpanan dan Kesihatan Kelompok oleh CUEPACS, satu sesi taklimat berkaitan program berkenaan telah diadakan pada 12 Ogos 2011. Taklimat telah diberikan oleh Pegawai Perhubungan Awam CUEPACS iaitu Encik Adzman Abas.

JALINAN KERJASAMA DAN PERKONGSIAN MAKLUMAT



Dato' Samarajoo Maniam menerima cenderamata daripada Dato' Ku Jaafar Ku Shaari

Lawatan Akademi Pencegahan Rasuah Malaysia

Satu delegasi seramai 13 pegawai Akademi Pencegahan Rasuah Malaysia yang diketuai oleh Dato' Samarajoo Maniam, telah melawat IDFR pada 14 Jun 2011 bagi mendapatkan panduan berkaitan program dan aktiviti yang dikendalikan oleh institut ini.

Satu taklimat ringkas berkenaan operasi dan pengendalian latihan di IDFR telah diadakan di Bilik Triti. Sesi tersebut berakhir dengan lawatan sekitar IDFR dan jamuan *High-Tea* yang telah dihoskan oleh Dato' Ku Jaafar Ku Shaari dan Pengarah-Pengarah IDFR.

Lawatan Persatuan Pengurusan dan Hal Ehwal Antarabangsa, Universiti Utara Malaysia

Pada 24 November 2011, IDFR telah bersetuju menerima permintaan dari Persatuan Pengurusan dan Hal Ehwal Antarabangsa, Universiti Utara Malaysia bagi mengadakan sesi taklimat untuk ahli-ahlinya yang terdiri daripada pelajar sarjana muda berkaitan peranan IDFR sebagai institut latihan bagi para pegawai diplomatik Malaysia. Para pelajar tersebut kemudiannya dibawa melawat sekitar IDFR.

SAMBUTAN PERAYAAN

Amanat Ramadan

Satu perhimpunan kakitangan telah diadakan pada 29 Julai 2011 bersempena dengan sambutan bulan Ramadan. Dato' Ku Jaafar Ku Shaari, dalam amanat Ramadan beliau, telah menerangkan kebaikan dan kelebihan berpuasa kepada kakitangan dan menggalakkan mereka untuk menyertai dan melibatkan diri dalam semua aktiviti yang dirancang sepanjang bulan tersebut.

Majlis Sambutan Rumah Terbuka Hari Raya IDFR

Majlis Sambutan Rumah Terbuka Hari Raya Aidilfitri IDFR telah diadakan pada 15 September 2011 bertempat di Dewan Serbaguna. Antara yang dijemput untuk menghadiri sambutan hari raya itu adalah pembekal-pembekal IDFR sebagai satu cara untuk mengeratkan hubungan kerja yang lebih baik.



Tan Sri Dato' Muhyiddin Yassin bersama para penerima anugerah UNESCO

Hari UNESCO Malaysia

Malaysia meraikan sambutan Hari UNESCO dengan mengadakan satu majlis perasmian serta pelancaran Kelab UNESCO IPT Malaysia oleh Tan Sri Dato' Muhyiddin Yassin, Timbalan Perdana Menteri dan Menteri Pelajaran, di Dewan Serbaguna IDFR pada 18 November 2011. Sambutan tersebut diadakan bagi menonjolkan pembabitan aktif Malaysia dan kejayaannya dalam UNESCO dan memberi penghargaan kepada mereka yang telah menerima anugerah dari badan itu.

Majlis tersebut telah dianjurkan oleh Suruhanjaya Kebangsaan UNESCO Malaysia di mana IDFR telah dilantik sebagai jawatankuasa logistik. Ia menyaksikan penyertaan seramai 600 orang dan telah disiarkan secara langsung oleh Radio Televisyen Malaysia.

SEKSYEN ICT

Seksyen ICT berfungsi untuk menyediakan perkhidmatan ICT yang merangkumi pembangunan dasar, perancangan dan pengurusan projek ICT serta pengendalian

infrastruktur dari segi peralatan, perisian, rangkaian dan sistem aplikasi. Seksyen ini juga bertanggungjawab dalam mengatur strategi, pembangunan aplikasi perniagaan yang boleh dipercayai, perkhidmatan elektronik dan infrastruktur selaras dengan inisiatif kerajaan elektronik kepada pengguna utama IDFR.

Sepanjang tahun 2011, Seksyen ICT telah menjalankan beberapa aktiviti dan perkhidmatan untuk keperluan penggunanya:

Pembangunan dan Penyelenggaraan Aplikasi Sistem

- ❖ Mengemaskini maklumat dalam Portal IDFR dan memastikan portal tersebut menepati ciri-ciri yang ditetapkan oleh Unit Pemodenan Tadbiran dan Perancangan Pengurusan Malaysia (MAMPU). Pada tahun 2011, Portal IDFR berasaskan Penilaian Portal dan Laman Web Agensi Kerajaan Malaysia 2011 yang dilaksanakan oleh Multimedia Development Corporation telah dianugerahkan empat bintang dengan 78 markah dan berada pada kedudukan ke-16 bagi keseluruhan laman web agensi kerajaan



- ❖ Menyelenggara Sistem Pendaftaran Kursus, Intranet, Direktori Pegawai, Buletin, Aduan ICT, Tempahan Peralatan ICT dan Direktori Tenaga Pengajar agar sentiasa terkini dan berfungsi dengan baik
- ❖ Mengguna pakai beberapa aplikasi sistem yang dibangunkan oleh pihak MAMPU seperti *MyMeeting* dan *1Daftar*

Penyelenggaraan Perkakasan dan Perisian ICT

Penyelenggaraan peralatan dan perisian ICT secara berkala yang merangkumi *switch*, *server*, komputer peribadi, komputer riba, pencetak, pengimbas dan sistem pengoperasian oleh kakitangan ICT dan pembekal yang telah dilantik

Program Pembudayaan ICT

Program ini diwujudkan untuk memberi pendedahan kepada pengguna tentang teknologi maklumat. Ia berkonsepkan perkongsian pengetahuan yang dirangka bagi menyalurkan maklumat dan mendidik pengguna tentang isu-isu berkaitan ICT melalui beberapa siri latihan.

- ❖ Latihan Kepenggunaan Sistem *MyMeeting* dan Sistem *CLIK*

Latihan berkaitan Sistem *MyMeeting* dan Sistem *CLIK* diadakan untuk memberi pendedahan awal

tentang fungsi sistem-sistem tersebut kepada pengguna. Latihan secara *hands-on* ini memberi peluang kepada para peserta untuk mendapat gambaran keseluruhan tentang pengoperasian dan prosedur sistem berkenaan.

- ❖ Kursus Bahasa Pengaturcaraan PHP dan MySQL

Kursus yang dilaksanakan secara *hands on* ini diadakan untuk meningkatkan pengetahuan serta kemahiran para pegawai ICT mengenai bahasa pengaturcaraan dan pembangunan sistem.

- ❖ Siri Teknologi Terkini oleh Pembekal ICT

Taklimat mengenai Sistem Kerajaan Elektronik oleh MAMPU, *Content Filtering* oleh Data Alliance Sdn. Bhd. dan *Live Video Streaming* oleh Israk Technology Sdn Bhd. telah diadakan di IDFR sebagai salah satu cara perkongsian maklumat berkaitan teknologi terkini ICT kepada warga IDFR.

- ❖ Program Pendidikan ICT

Program ini dijalankan melalui pengedaran artikel berkaitan isu-isu ICT melalui e-mel kepada warga IDFR dengan tujuan untuk memberi maklumat dan pemahaman asas tentang isu berkaitan ICT.



Latihan Kepenggunaan Sistem *MyMeeting* dan Sistem *CLIK*



Seksyen Perpustakaan

Perpustakaan IDFR menyediakan perkhidmatan maklumat dan rujukan kepada pegawai dan kakitangan perkhidmatan diplomatik Malaysia termasuk peserta kursus IDFR dan pelajar pasca siswazah dalam bidang diplomasi dan hubungan luar.

Perpustakaan IDFR mempunyai koleksi yang lengkap dan terkini yang terdiri daripada pelbagai bahan dalam bentuk cetak, multimedia dan elektronik yang boleh diakses melalui webOPAC perpustakaan di laman <http://opac.idfr.gov.my/> atau melalui portal perpustakaan iaitu www.idfr.gov.my/library bagi mendapatkan maklumat terperinci.

Beberapa inisiatif telah diambil oleh Perpustakaan IDFR dalam meningkatkan perkhidmatan maklumat dan rujukan dan mengalakkan budaya membaca dalam kalangan pengguna perpustakaan. Antaranya adalah:

- ❖ Mengjururkan program *Everyone Can Borrow* di mana kakitangan perpustakaan akan membawa buku-buku yang boleh dipinjam ke setiap bahagian
- ❖ Menjalankan peminjaman buku berkelompok dari Perpustakaan Negara Malaysia
- ❖ Mempromosi perolehan buku-buku baru melalui medium elektronik
- ❖ Menjalankan beberapa siri bengkel pencarian maklumat untuk sesi pengambilan pelajar baru program Sarjana Sains Sosial dan program *Diploma in Diplomacy*
- ❖ Menjalankan empat pameran mini bersiri termasuk *Tun Razak: Bapa Pembangunan, Tun Mahathir: Bapa Pemodenan, Tunku Abdul Rahman: Bapa Kemerdekaan* dan *Kementerian Luar Negeri: Legasi Diplomasi*
- ❖ Mewujudkan *Sudut Kesihatan* bagi mempromosi gaya hidup sihat
- ❖ Menjalankan dua siri kuiz bertemakan *Kenali Perpustakaan Anda* dan *Kuiz Kemerdekaan*
- ❖ Memberi anugerah kepada peminjam yang meminjam buku dalam jumlah tertinggi



Program *Everyone Can Borrow*



WISMA PUTRA INTERNATIONAL CHARITY BAZAAR 2011



WISMA PUTRA INTERNATIONAL CHARITY BAZAAR 2011

IDFR telah berjaya menganjurkan buat julung kalinya, *Wisma Putra International Charity Bazaar 2011* (WPICB 2011), dengan kerjasama Persatuan Wanita Kementerian Luar Negeri Malaysia atau lebih dikenali sebagai PERWAKILAN. Acara yang diadakan pada 16 dan 17 April 2011 itu bertujuan untuk mengumpul dana, yang kemudiannya disampaikan kepada PERWAKILAN untuk disalurkan kepada Wad Pediatrik, Hospital Universiti Kebangsaan Malaysia.

Sebanyak lima kawasan bertema diwujudkan sempena WPICB 2011, iaitu *Global Village*, *World Cuisine*, *It's a Small World*, *Aim High* dan *Bazaar Malaysia*. *Global Village* yang bertempat di tingkat satu dan dua bangunan asrama, telah disertai oleh 32 perwakilan asing di Kuala Lumpur, di mana mereka telah memperkenalkan himpunan barang yang berwarna-warni serta unik dari negara masing-masing. Terletak di bahagian belakang Institut adalah *World Cuisine*, yang menjual pelbagai variasi hidangan menyelerakan dari beberapa

buah negara. Turut dijual adalah *pho*, iaitu sejenis mi sup dari Vietnam. *It's a Small World* pula menyaksikan pelbagai persembahan kebudayaan dilangsungkan di Dewan Serbaguna dan beberapa tempat di sekeliling IDFR. Antara persembahan kebudayaan yang telah diadakan adalah dari Bangladesh, China, Pakistan, Palestin, Rusia dan Venezuela. Turut diadakan di Dewan Serbaguna adalah *Aim High* yang menempatkan pameran pendidikan dari universiti-universiti awam dan swasta serta sekolah-sekolah antarabangsa. Kawasan bertema yang terakhir, iaitu *Bazaar Malaysia*, terletak di bahagian tengah IDFR di mana produk dan kraftangan tempatan seperti batik dan songket dijual.

Bazar tersebut telah dirasmikan oleh Datin Sri Siti Rubiah Datuk Abdul Samad, isteri kepada Menteri Luar Negeri dan juga penaung PERWAKILAN. Sejurus menyampaikan ucapan perasmian beliau, Datin Sri Siti Rubiah memukul gong sebagai tanda pembukaan rasmi *Wisma Putra International Charity Bazaar 2011*.



Datin Sri Siti Rubiah Abdul Samad (tiga dari kiri) bergambar bersama para penaja



Ini disusuli dengan acara penyampaian *mock cheques* oleh para penaja Bazar tersebut, termasuk Tan Chong Motor Holding Berhad, Naza Kia, Celcom Axiata, Sushi King, Lembaga Koko Malaysia dan Suruhanjaya Tinggi Singapura, yang diiringi oleh *Little Ambassadors* – anak-anak kecil pegawai perwakilan asing di Kuala Lumpur, yang lengkap berpakaian baju kebangsaan masing-masing.

Para tetamu kenamaan seterusnya mengadakan lawatan ke setiap bahagian di Bazar tersebut. Datin Sri Siti Rubiah, diiringi oleh Tan Sri Mohd. Radzi Abdul Rahman, Ketua Setiausaha Kementerian Luar Negeri dan isteri, Puan Sri Jazliza Jalaluddin, juga Presiden PERWAKILAN serta tetamu kenamaan yang lain, telah meluangkan masa beberapa jam berinteraksi dengan para pempamer dan peserta, meneliti barang yang dipamerkan, dan merasa pelbagai hidangan di *World Cuisine*.

Suasana pesta dan karnival jelas dirasai sepanjang dua hari tersebut, di mana pelbagai persembahan

kebudayaan telah selang-seli diadakan di dalam dan luar Dewan Serbaguna. Antara persembahan yang diadakan di dalam dewan adalah persembahan nyanyian dan tarian oleh Kedutaan Palestin yang menonjolkan semangat setiaawan, demonstrasi tarian Salsa oleh Kedutaan Venezuela dan juga persembahan menarik oleh kanak-kanak dari Persatuan Kebangsaan Autisme Malaysia. Persembahan yang berlangsung di luar dewan pula adalah persembahan alunan muzik pancaragam oleh Sekolah Menengah Kebangsaan Tinggi Setapak, Sekolah Menengah Kebangsaan Chong Hwa dan Sekolah Menengah Kebangsaan Tinggi Klang. Wakil dari Suruhanjaya Tinggi Maldives turut mengadakan tarian selamat datang di *Bazaar Malaysia*.

Beribu pengunjung telah berpusu-pusu melawat Bazar tersebut sepanjang dua hari. Walaupun mungkin ada antara mereka tidak membeli barang yang penting, namun mereka sudah pasti dapat merasai pengalaman seperti berada di beberapa negara yang berbeza dalam satu hari, dan semuanya berada di bawah satu bumbung!



Wakil dari pelbagai negara memperagakan pakaian tradisional



Para peserta *Orientation Course for Heads of Mission and their Spouses 1/2011* sewaktu sesi bersama Tan Sri Hasmy Agam

Participants of the *Orientation Course for Heads of Mission and their Spouses 1/2011* during a session with Tan Sri Hasmy Agam

DYTM Raja Dr. Nazrin Shah menyampaikan titah baginda di jamuan makan malam *Black Tie* yang diadakan di Hotel Shangri-la, Kuala Lumpur

HRH Raja Dr. Nazrin Shah delivering his Address at a Black Tie dinner held at Shangri-la Hotel, Kuala Lumpur



Seorang peserta *Workshop on Public Diplomacy and Media Skills* menerima sijilnya daripada Dato' Ku Jaafar Ku Shaari

A participant of the *Workshop on Public Diplomacy and Media Skills* receiving his certificate from Dato' Ku Jaafar Ku Shaari

Kunjungan daripada TYT Dr. Georges Pinto Rebelo Chicoty, Menteri Hal Ehwal Luar Angola ke IDFR

Visit by H.E. Dr. Georges Pinto Rebelo Chicoty, Minister of External Affairs of Angola to IDFR





Delegasi dari Saranrom Institute of Foreign Affairs (SIFA), Thailand sewaktu melawat IDFR

Delegation from the Saranrom Institute of Foreign Affairs (SIFA), Thailand during a visit to IDFR

Para peserta *Diplomatic Training Course for International Participants* sewaktu mengadakan lawatan ke Parlimen

Participants of the *Diplomatic Training Course for International Participants* during their visit to the Parliament



TYT Simon Featherstone, Pesuruhjaya Tinggi Britain ke Malaysia, menyampaikan ceramah yang bertajuk *Globalised Diplomacy-Diplomats of the 21st Century*

H.E. Simon Featherstone, British High Commissioner to Malaysia, delivering his lecture on *Globalised Diplomacy-Diplomats of the 21st Century*

Para peserta *Diploma in Diplomacy 2/2010-2011* membuat persembahan nyanyian semasa majlis graduasi

Participants of the *Diploma in Diplomacy 2/2010-2011* performing a song at their graduation ceremony





Timbalan Perdana Menteri, Tan Sri Dato' Muhyiddin Yassin melawat salah satu tapak pameran di Hari UNESCO Malaysia 2011

Deputy Prime Minister, Tan Sri Dato' Muhyiddin Yassin visiting one of the booths at *Hari UNESCO Malaysia 2011*

Beberapa pegawai dari Dewan Bahasa dan Pustaka yang mengikuti kursus *English for Communication*

Several officers from Dewan Bahasa dan Pustaka who participated in the *English for Communication* course



Dr. Carlos Lopes, Pengarah Eksekutif, Institut Latihan dan Penyelidikan Pertubuhan Bangsa-Bangsa Bersatu (UNITAR), menyampaikan ceramah beliau

Dr. Carlos Lopes, Executive Director of the United Nations Institute for Training and Research (UNITAR), delivering his lecture

T.Y.T Dr. Mario Nobile menyampaikan ceramah bertajuk *From Peacekeeping to Peacemaking-A Story of Transformation in the Former Yugoslavia*

H.E. Dr. Mario Nobile delivering his lecture entitled *From Peacekeeping to Peacemaking-A Story of Transformation in the Former Yugoslavia*





Tan Sri Abu Bakar Abdullah, Ketua Pengarah Perkhidmatan Awam, menerima cenderamata daripada Tan Sri Mohd. Radzi Abdul Rahman, Ketua Setiausaha, Kementerian Luar Negeri Malaysia

Tan Sri Abu Bakar Abdullah, Director General of Malaysia's Public Service Department, receiving a memento from Tan Sri Mohd. Radzi Abdul Rahman, Secretary General of the Ministry of Foreign Affairs, Malaysia

Para peserta *Building Blocks of Good English 2/2011* mengadakan perbincangan berkumpulan

Participants of *Building Blocks of Good English 2/2011* during a group discussion



Ahli Johor Student Leaders Council (JSLC) membuat persembahan nyanyian sewaktu upacara penutup *Young Diplomats Programme*

Members of the Johor Student Leaders Council (JSLC) performing a song at the closing of the *Young Diplomats Programme*

Kakitangan IDFR mengikuti Praktikum Makan Beradap yang merupakan sebahagian dari *Kursus Protokol dan Etiket*

IDFR staff participating in a Fine Dining Practicum, which is part of the *Protocol and Etiquette Course*





Dato' Ku Jaafar Ku Shaari sewaktu sesi temuramah bersama pemberita Utusan Malaysia

Dato' Ku Jaafar Ku Shaari during an interview session with a reporter from Utusan Malaysia

Dr. Mohd. Ridhuan Tee Abdullah menyampaikan ceramah beliau yang bertajuk *Puasa Mendidik Jiwa* sempena sambutan Nuzul Al-Quran di IDFR

Dr. Mohd. Ridhuan Tee Abdullah delivering his talk entitled *Puasa Mendidik Jiwa* in conjunction with the Nuzul Al-Quran celebration at IDFR



Dato' Ku Jaafar Ku Shaari mengedarkan bubur lambuk kepada orang awam pada bulan Ramadan

Dato' Ku Jaafar Ku Shaari distributing *bubur lambuk* to a member of the public during Ramadan

Datuk Richard Riot Anak Jaem menyampaikan ucaptama sempena ASEAN Anniversary Forum
Datuk Richard Riot Anak Jaem delivering his Keynote Address at the ASEAN Anniversary Forum





Para peserta *Orientation Course for Personal Assistants and Secretaries* mempelajari tarian Zapin

Participants of the *Orientation Course for Personal Assistants and Secretaries* learning the Zapin dance

Kelas *Effective Speaking Skills 2/2011*
Effective Speaking Skills 2/2011 class



TYT Jamil Ahmed Khan, Duta Besar Pakistan ke Emiriah Arab Bersatu bersama para peserta *Commonwealth Regional Programme in Diplomatic Training 2011* selepas sesi ceramah beliau

H.E. Jamil Ahmed Khan, Ambassador of Pakistan to United Arab Emirates (UAE) with the participants of the *Commonwealth Regional Programme in Diplomatic Training 2011* after his lecture

Sesi Sembang Senam bulanan di IDFR
Monthly Sembang Senam session at IDFR



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**Message from the
SECRETARY GENERAL,
MINISTRY OF FOREIGN AFFAIRS,
MALAYSIA**





Let me at the outset congratulate IDFR on its 20th Anniversary on 1 July 2011, when it was established under the auspices of Prime Minister's Department. Now under the Ministry of Foreign Affairs, IDFR has grown to be the premier institution in Malaysia that trains not only Malaysian diplomats and other government officials in the field of diplomacy and international affairs but also those from other countries.

I strongly believe that training is an important component particularly in the development of a Malaysian diplomat. Only through constant learning and training are we able to develop highly competent personnel to meet the challenges we face in the globalised world. It is in this context that I am pleased to note that IDFR continues to play this significant role in providing the necessary training not only to diplomats but also to other government officials and to foreign participants through the Malaysian Technical Cooperation Programme (MTCP). I encourage all officers of the Ministry of Foreign Affairs to avail themselves of the opportunity to be trained at IDFR.

I am pleased to note that IDFR has embarked on new activities in 2011 apart from the training programmes, public lectures, round table discussions, talks and forums, which it continues to organise for our benefit. For the first time, IDFR in collaboration with INTAN, has included the module on Malaysia's Foreign Policy in INTAN's *E-Pembelajaran Sektor Awam* (EPSA). This module is the first of its kind in a foreign policy subject offered to government officials aimed at enhancing their knowledge and understanding on Malaysia's Foreign Policy. Another notable innovation developed by IDFR was the *Checklist of IDFR's Tasks and Communication* (CLIK) system which enables IDFR to monitor and manage current and future courses, projects and events. Indeed such innovation is highly encouraged by the Ministry as it will further facilitate service delivery to our clientele.

In today's age of information technology, the emergence of the new media serves as an invaluable communications conduit for information to the public. It should be embraced positively as it opens up an avenue for the Ministry to reach out to the public. I congratulate IDFR

for taking the right step in this direction by creating its own Facebook account, particularly in reaching out to its former participants. At the same time, the inaugural publication of the *Diplomatic Voice*, a quarterly bulletin of IDFR, is another feather in IDFR's cap for last year. The *Diplomatic Voice* is part of the Ministry's outreach programme to connect with the academia, diplomatic corps, diplomatic practitioners as well as others clients and stakeholders.

I am also gratified to note that IDFR continues to give emphasis to foreign languages. The reintroduction of the Mandarin language course is much welcomed. I would like to encourage all officers and staff of the Ministry of Foreign Affairs and other ministries and government agencies to take advantage of foreign language courses offered by IDFR. While proficiency in the English language is important, mastering additional foreign languages is a huge advantage especially when serving abroad where the English language is not spoken.

I wish to end by congratulating Dato' Ku Jaafar Ku Shaari, the Director General, and IDFR officers and staff for IDFR's successes in 2011. I am confident with the commitment, dedication, passion and professionalism shown by the officers and staff, IDFR will continue to achieve greater heights in the years ahead.

Thank you.

TAN SRI MOHD. RADZI ABDUL RAHMAN

**Foreword by the
DIRECTOR GENERAL,
INSTITUTE OF DIPLOMACY
AND FOREIGN RELATIONS**





In 2011, IDFR scored outstanding achievements in many areas. All achievements fully demonstrated the excellent teamwork by the officers and staff of IDFR. My heartfelt appreciation to everyone at IDFR.

I am happy to note that IDFR is progressing and is seen as a prestigious centre for training, research, diplomacy and international relations of global standing. As the training arm of the Ministry of Foreign Affairs, IDFR resolves to further strengthen its capability and reputation in providing training courses to the level of international standard.

IDFR continues to offer its Master of Social Science in Strategy and Diplomacy, a programme which is conducted jointly by IDFR and Universiti Kebangsaan Malaysia, an intensive 13-month full-time course that offers students a better understanding of the nexus between strategy and diplomacy within the context of the changing regional and global environment. The 2010/2011 session consisted of 11 students; five Malaysians and six foreign students from Bosnia and Herzegovina, Fiji, Malawi, Maldives, Myanmar and Vietnam. Meanwhile, the 2011/2012 session consist of fifteen students; nine Malaysians and six foreign students from Gambia, Indonesia, Lao PDR, Tanzania and Yemen.

The year saw the completion of the second series of the *Diploma in Diplomacy* (DiD) programme with the graduation of 24 participants in April 2011. The presence of Senator A. Kohilan Pillay, Deputy Minister of Foreign Affairs of Malaysia during the graduation ceremony signified the importance of this course, not only for the participants, but also for the ministries and agencies involved. I believe the programme equipped the participants with the necessary knowledge and skills pertaining to international relations and diplomacy. Besides having successfully completed all the modules during the six-month stint, the DiD participants also created their own history by conquering Mount Kinabalu in Sabah.

Throughout 2011, IDFR successfully conducted all its pre-planned training courses which saw involvement from local and international participants. IDFR

conducted a total of 51 training and language courses which received participation from 1,371 local and 105 international participants. In 2011 also saw the participation of senior officers at the ambassadorial rank in the two series of the *Orientation Course for Heads of Mission and their Spouses* in January and July.

Apart from pre-planned courses, there were also three new ones included in the 2011 training calendar involving local and international participants; *English Language Course: Training of Trainers for Officers from Lao PDR*, *ASEAN-China Young Diplomats Training Course* and *Orientation Course for Personal Assistants and Secretaries*. The inclusion of these new courses indicated that IDFR is also prepared to cater for ad-hoc requests based on urgent requirement and necessity by the stakeholders who are already confident with IDFR in conducting such courses.

The year also saw the Institute's many collaborations with partners and collaborators namely Institut Tadbiran Awam Negara (INTAN), Universiti Kebangsaan Malaysia (UKM), Universiti Malaya (UM), Universiti Teknologi MARA (UiTM), Institut Pangajian ASEAN dan Ehwal Global (INSPAG), Universiti Pendidikan Sultan Idris (UPSI), International Institute of Advanced Islamic Studies (IAIS), Akademi Sains Malaysia (ASM), Association of Former Malaysian Ambassadors (AFMA), and Foreign Policy Study Group (FPSG).

IDFR's role as the centre for diplomacy and international relations was further evidenced when IDFR was once again entrusted by INTAN to conduct two series of the International Relations Module for 302 participants of Diploma in Public Management. The modules also involved visits to the High Commission of Malaysia in Singapore and the Civil Service College of Singapore.

At IDFR, the dissemination of knowledge is not merely through the conduct of training courses. All the public lectures and round table discussions that were organised had also attracted and benefited many quarters including the officials of Malaysian agencies and foreign missions based in Kuala Lumpur.



In keeping abreast with the current international issues, IDFR received many distinguished speakers for its public lectures and round table discussions series. They are His Excellency Simon Featherstone, British High Commissioner to Malaysia; His Excellency Dr. Mario Nobile, State Secretary for Political Affairs, Ministry of Foreign Affairs of the Republic of Croatia; Her Excellency Lyudmila G. Vorobyeva, Ambassador of Russia to Malaysia; His Excellency Dr. Carlos Lopes, Executive Director of UNITAR; Dr. Ali A. Soliman, an eminent scholar and former CEO and General Manager of the Islamic Corporation for the Development of the Private Sector of the Islamic Development Bank (IDB); Dr. Bouthaina Shaaban, Political and Media Adviser as well as Special Envoy of the President of the Syrian Arab Republic; Dr. Mostafa Dolatyar, Director General of the Institute for Political and International Studies (IPIS) of The Islamic Republic of Iran; His Excellency Ambassador Fernando Schmidt, Vice Minister of Foreign Affairs of Chile and Dr. Abdullah Abdullah, Head of the Political Committee of the Legislative Council and Member of the Revolutionary Council of the Palestinian Liberation Movement (FATEH). These public lectures and round table discussions series were organised with the objective of enlightening and updating Malaysians with the latest development of international issues and affairs in the speakers' respective countries.

Besides the series of public lectures, IDFR with the collaboration of Academy of Sciences Malaysia (ASM), also jointly organised intellectual discourses which involved eminent speakers namely Her Excellency Dr. Rita Colwell, U.S. Science Envoy, Nobel Laureate Professor Lee Yuan Tseh, Honorable Fellow of ASM and Distinguished Research Fellow and Post President of Academia Sinica and Sir Peter Michael Williams, Honorary Treasurer and Vice President of the Royal Society, United Kingdom.

For 2011, IDFR was also honoured to have the presence of Tun Dr. Mahathir Mohamad; Tun Abdullah Haji Ahmad Badawi; His Royal Highness Raja Dr. Nazrin Shah, the Crown Prince of Perak as well as Dato' Richard Riot, Deputy Minister of Foreign Affairs and Royal Professor Ungku Abdul Aziz Ungku Abdul Hamid. They had graciously shared their respective ideas and thoughts on the current international and regional issues.

I am also happy to note that the publication activities of the Institute has soared. IDFR successfully produced four issues of its bulletin which is called the *Diplomatic Voice* and other yearly publications. *Diplomatic Voice* is a quarterly publication where the inaugural issue was launched in April 2011 and serves as a platform for information and knowledge sharing with respect to international relations and diplomacy. It was another milestone for IDFR when the bulletin was distributed across the seven continents of the world. Furthermore in 2011, a commendable innovation made by the Publication Unit, together with the ICT Section, resulted in a project management system called *Checklist of IDFR's Tasks and Communication*, in short CLIK, which enables IDFR's top management to have a more in-depth overview of all courses, projects or events being planned, conducted or taking place at IDFR. In addition, IDFR in collaboration with INTAN developed an e-learning module entitled Malaysia's Foreign Policy. It is now accessible through INTAN's *E-Pembelajaran Sektor Awam (EPSA)* portal.

The year 2011 saw several courses conducted for the enhancement of skills and motivation of IDFR staff, the *NADIM-Modul Usaha Program*, *Effective Interpersonal Skills Course* and *Protocol and Etiquette Course*. In terms of the Institute's outreach programme with the public, IDFR successfully organised the *Wisma Putra International Charity Bazaar* in April 2011, in which a large number of Embassies and High Commissions as well as institutions of higher learning, private companies and small vendors participated, thus contributing significantly to the success of the charitable purpose of the Bazaar. IDFR also recently extended the outreach programme by organising a special programme involving 20 students of Johor Students Leaders Council (JSLC) in the Young Diplomats Programme. The Institute has also not forgotten to care for the less fortunate, where the orphans from Rumah Anak Yatim Titian Kasih Titiwangsa were invited for IDFR's Majlis Iftar last Ramadan. In addition, IDFR collaborated with the Krista Group for the 1Malaysia Music Marathon, in which autistic children performed for 11 hours non-stop, qualifying the performance into the Malaysia Book of Records. IDFR also played host for the inaugural launching of *Hari UNESCO Malaysia 2011* which was

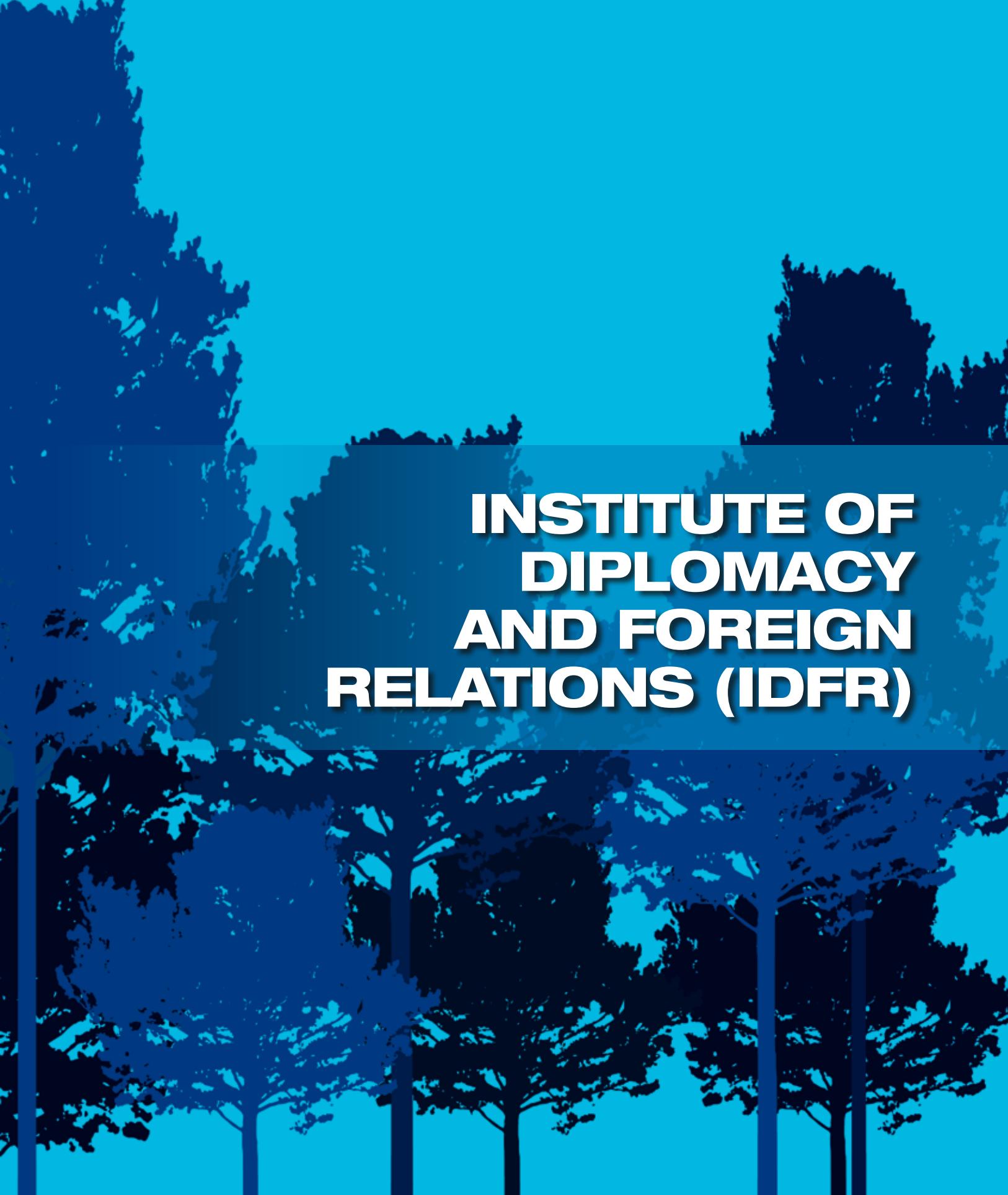


officiated by the honourable Tan Sri Muhyiddin Yassin,
the Deputy Prime Minister of Malaysia.

Finally, IDFR is very grateful to His Royal Highness Raja Dr. Nazrin Shah, the Crown Prince of the State of Perak for having graciously consented to become IDFR's Royal Patron. His Royal Highness' wisdom and astuteness will surely furnish IDFR's intent for prominent and eminent stewardship towards elevating the name of this institute.

Thank you.

DATO' KU JAAFAR KU SHAARI



INSTITUTE OF DIPLOMACY AND FOREIGN RELATIONS (IDFR)



INSTITUTE OF DIPLOMACY AND FOREIGN RELATIONS (IDFR)



The Institute of Diplomacy and Foreign Relations, also known as IDFR, was established on 1 July 1991 under the Prime Minister's Department following a Cabinet decision on 6 March 1991. On 12 August that same year, IDFR was officially launched by the then Prime Minister, Tun Dr. Mahathir Mohamad. On 27 March 2004, IDFR officially became part of the Ministry of Foreign Affairs, Malaysia. Its campus on Jalan Wisma Putra, Kuala Lumpur, which used to house the Ministry of Foreign Affairs, Malaysia before its move to Putrajaya in 2001, was officially launched by former Prime Minister, Tun Abdullah Ahmad Badawi, on 8 January 2009.

As the Ministry's training arm, IDFR offers various training programmes for its officers and officers from other ministries and government agencies. IDFR also conducts pre-posting orientation courses for spouses of Heads of Missions and other officers who will be sent for posting, to prepare them for their new roles abroad.

On 4 January 2010, the *Diplomatic Training Course for PTD Officers*, one of the core programmes at IDFR, was upgraded to diploma level, where the participants were awarded with a *Diploma in Diplomacy (DiD)*. This is the first in-house diploma course conducted by IDFR, and



the six-month course trains Malaysian junior diplomats in the field of diplomacy and foreign relations. IDFR successfully conducted two series of DiD in 2010 and 2011, and the next one is planned for April 2012. The diploma programme also includes a module on *Regional and International*, which sees the participation of junior diplomats from several foreign missions in Kuala Lumpur. This module has proven beneficial for the Malaysian junior diplomats as it gave them the opportunity to exchange ideas and experience.

IDFR also offers a *Master of Social Science in Strategy and Diplomacy* programme, which has been jointly conducted with Universiti Kebangsaan Malaysia since 1999. Besides Malaysians, participants have included those from Australia, Bosnia and Herzegovina, Canada, China, Fiji, Indonesia, Oman, Sri Lanka and the United States.

In September 2011, Mandarin was offered as part of IDFR's language training, to complement the other language courses already on offer, namely English, Arabic, French and Spanish. Organised with the assistance of the Kong Zi Institute for the Teaching of Chinese Language, University of Malaya, the course drew overwhelming response. More than 100 participants enrolled for the course. Requests from foreign missions in Kuala Lumpur saw IDFR once again offering a *Conversational Malay* course for their diplomats, to introduce them to basic words and phrases in Malay, which can assist them in assimilating into life in Malaysia.

IDFR training programmes are also offered to participants from developing countries under the Malaysian Technical Cooperation Programme (MTCP), as well as from ASEAN, Colombo Plan and Commonwealth. IDFR has established linkages and collaborations with various diplomatic academies and training institutes worldwide, including the Diplomatic Academy of the Russian Federation, the Diplomatic Academy of Ukraine, and the United Nations Institute for Training and Research, with whom IDFR plans to offer joint certification for the *Multilateral Diplomacy* module for the DiD programme. IDFR also established linkages with international affairs training institutes of Australia and Thailand. Locally, IDFR is also in collaboration with the Academy of Sciences (ASM), the Institute of ASEAN Studies and

Global Affairs (INSPAG), the Institute of Advanced Islamic Studies (IAIS), the Institute of Strategic and International Studies (ISIS), the National Institute of Public Administration (INTAN), Universiti Kebangsaan Malaysia (UKM), Universiti Malaya (UM), Universiti Teknologi MARA (UiTM), Universiti Pendidikan Sultan Idris (UPSI), Association of Former Malaysian Ambassadors (AFMA), Foreign Policy Study Group (FPSG), United Nations Association of Malaysia (UNAM) and Akademi Budaya dan Warisan Kebangsaan (ASWARA) as well as the foreign missions in Kuala Lumpur, in organising of public lectures, forums and round table discussions on various regional and international issues.

Prominent guest speakers at IDFR have included Kofi Annan, Haris Silajdzic, Lee Hsien Loong, Nelson Mandela, Reverend Jesse Louis Jackson Sr., Royal Professor Ungku Abdul Aziz, Tun Musa Hitam, Tun Abdullah Ahmad Badawi and Tun Dr. Mahathir Mohamad.

IDFR also has the support of a panel of Distinguished Fellows, who contribute ideas to and provide guidance for its growth. They are made up of experienced practitioners, outstanding academicians and experts in the field of diplomacy and international relations.

In July 2011, His Royal Highness Raja Dr. Nazrin Shah Ibni Sultan Azlan Muhibbuddin Shah, who is the Crown Prince of Perak Darul Ridzuan and an accomplished scholar, gave his royal consent to become IDFR's Royal Patron. IDFR is honoured and looks forward to His Royal Highness' patronage and guidance in paving the way for the institute to become world renowned as an esteemed institute specialising in the areas of diplomacy and international relations.

VISION

An International Centre for training and research in diplomacy and international relations of global standing

MISSION

- ❖ To enhance the competency and professionalism of diplomatic officers by promoting systematic and relevant training



- ❖ To provide quality training in areas of diplomacy and international relations to local and international participants
- ❖ To provide a conducive environment for training with state-of-the-art facilities
- ❖ To strive towards making IDFR a foreign policy think tank through extensive research and publications
- ❖ To forge strategic partnership on training and research with government and non-government agencies, local and international institutions of higher learning
- ❖ To reach out to the world on Malaysia's foreign policy
- ❖ Diplomatic Training
- ❖ Language Training
- ❖ Master's Programme
- ❖ Regional and Security Studies

DIVISIONS AT IDFR

- ❖ Training Division
- ❖ Language Division
- ❖ Regional and Security Studies Division
- ❖ Academic Studies, Research and Publication Division
- ❖ Corporate and Management Services Division

PROGRAMMES

IDFR offers courses/programmes under the following broad areas of expertise:

FACILITIES IN IDFR

Among the facilities available at IDFR are:

- ❖ Training and conference rooms and a fully-equipped language lab
- ❖ A fully-equipped library, complete with self-access learning resources
- ❖ An auditorium which can accommodate up to 250 people
- ❖ A multipurpose hall that can accommodate up to 500 people
- ❖ 51 international standard hostel rooms, inclusive of ten suites
- ❖ A gymnasium, a swimming pool, tennis and squash courts
- ❖ Wireless coverage at the meeting rooms, auditorium and cafeteria



The background of the entire image is a photograph of a forest. It features numerous tall, thin evergreen trees with dark green, needle-like foliage. The trees are densely packed, creating a textured pattern across the frame. The sky above the treeline is a bright, clear blue.

IDFR'S ROYAL PATRON



IDFR'S ROYAL PATRON



His Royal Highness Raja Nazrin Shah is the Raja Muda (Crown Prince) of the state of Perak. He is the eldest son of the Sultan of Perak, Sultan Azlan Muhibbuddin Shah and the Raja Permaisuri of Perak, Tuanku Bainun. He served as the Regent of Perak from 1989 to 1994 when his father became the ninth King of Malaysia.

His Royal Highness holds a B.A. in Philosophy, Politics and Economics from the University of Oxford and a Ph.D in Political Economy and Government from Harvard University. His research interests are in the areas of economic and political development in Southeast Asia, economic growth in developing countries and economic history. He has written articles and spoken on a wide range of issues including constitutional monarchy, nation building, Islam, Islamic finance, ethno-religious relations, education and socio-economic development.

His Royal Highness is Pro-Chancellor of the University of Malaya; President of the Perak Council on Islam and Malay Customs; Eminent Fellow of the Institute of Strategic and International Studies, Malaysia; Royal Fellow of the Malaysian Institute of Defense and Security; Honorary Fellow of Worcester College, University of Oxford; and

Honorary Member of Magdalene College, University of Cambridge. He is also a Member of the Board of Trustees of the Oxford Centre for Islamic Studies, University of Oxford; Chairman of the Board of Governors of the Malay College of Kuala Kangsar; and Royal Patron of the Kuala Lumpur Business Club. From November 2008 to April 2009, His Royal Highness was the Honorary Chairman of "Bridges - Dialogues Towards a Culture of Peace", organised by the International Peace Foundation.

In the international arena, His Royal Highness represents the government of Malaysia in his role as Financial Ambassador of the Malaysian International Islamic Financial Centre. He is also Malaysia's Special Envoy for Interfaith and Intercivilisational Dialogue and has led the Malaysian delegation to the United Nations Alliance of Civilisations Forums in Doha from 11 to 13 December 2011 and in Rio de Janeiro from 28 to 29 May 2010; as well as to the Special Non-Aligned Movement (NAM) Ministerial Meeting on Interfaith Dialogue and Cooperation for Peace and Development in Manila from 16 to 18 March 2010. He was also Malaysia's head of delegation to the Offshore Technology Conference in Houston, Texas from 2 to 5 May 2011.



IDFR 2011 PROGRAMMES



IDFR 2011 PROGRAMMES

TRAINING DIVISION

Programme	Course/Title	Dates
Training	<i>Diploma in Diplomacy 2/2010-2011</i>	18 October 2010-22 April 2011
	<i>Pre-Posting Orientation Course for Officers and Spouses 1/2011 (SPKM)</i>	17-28 January
	<i>Orientation Course for Heads of Mission and Their Spouses 1/2011</i>	25-31 January
	<i>Workshop on Public Diplomacy and Media Skills 1/2011</i>	21-24 February
	<i>Diplomatic Training Course for International Participants 1/2011 (MTCP)</i>	14 March-1 April
	<i>Pre-Posting Orientation Course for Officers and Spouses 2/2011 (SPKM)</i>	4-15 April
	<i>Workshop on International Negotiation for Senior Officers</i>	3-5 May
	<i>Workshop on Introduction to Public International Law</i>	23-26 May
	<i>International Relations Module for Participants of the Diploma in Public Management 2/2010</i>	23 May-3 June
	<i>English Language Course-Training of Trainers for Officers from Lao People's Democratic Republic</i>	27 June-8 July
	<i>Mid Career Course for Diplomats</i>	4-15 July
	<i>Pre-Posting Orientation Course for Officers and Spouses 3/2011 (SPKM)</i>	18-29 July
	<i>Orientation Course for Heads of Mission and Their Spouses 2/2011</i>	25-29 July
	<i>Orientation Course for Personal Assistants and Secretaries</i>	19-30 September
	<i>Pre-Posting Orientation Course for Officers and Spouses 4/2011 (SPKM)</i>	26 September-7 October



Programme	Course/Title	Dates
Training	<i>Diplomatic Training Course for International Participants 2/2011 (MTCP)</i>	3-21 October
	<i>Commonwealth Regional Programme in Diplomatic Training 2011</i>	10-23 October
	<i>Strategic Analysis for International Participants (MTCP)</i>	17 October-4 November
	<i>International Relations Module for Participants of the Diploma in Public Management 1/2011</i>	8-12 November
	<i>Crisis Management for International Participants (MTCP)</i>	8-25 November
	<i>Workshop on Public Diplomacy and Media Skills 2/2011</i>	21-24 November
	<i>Workshop on Maritime Diplomacy</i>	5-8 December
	<i>ASEAN-China Young Diplomats Training Course</i>	5-16 December

LANGUAGE DIVISION

Programme	Course/Title	Dates
English	<i>Diploma in Diplomacy 2/2010-2011 (English Module)</i>	18 October 2010-22 April 2011
	<i>Say it Right: A Course In Pronunciation 1/2011</i>	22-24 February
	<i>Building Blocks of Good English 1/2011</i>	21-25 March
	<i>English for Communication Part 1</i>	9-13 May
	<i>Effective Speaking Skills 1/2011</i>	23-26 May
	<i>Effective Writing Skills 1/2011</i>	13-17 June
	<i>English Language Course-Training of Trainers for Officers from Lao People's Democratic Republic</i>	27 June-8 July



Programme	Course/Title	Dates
English	<i>Say it Right: A Course In Pronunciation 2/2011</i>	26-28 July
	<i>English for Communication Part 2</i>	12-15 September
	<i>Effective Speaking Skills 2/2011</i>	26-29 September
	<i>Effective Writing Skills 2/2011</i>	17-21 October
	<i>Building Blocks of Good English 2/2011</i>	21-25 November
Arabic	<i>Intensive Arabic Language Course for Diploma in Diplomacy (DiD) 2/2010-2011</i>	18 October 2010-22 April 2011
	<i>Arabic Level V</i>	17 January-15 June
	<i>Arabic Level IX</i>	18 January-13 December
	<i>Arabic Level VI</i>	20 January-15 December
	<i>Arabic Level XII</i>	21 January-16 December
	<i>Arabic Level I</i>	27 June-21 December
French	<i>Intensive French Language Course for Diploma in Diplomacy (DiD) 2/2010-2011</i>	18 October 2010-22 April 2011
	<i>French Level IV</i>	25 April-28 November
	<i>French Level VII</i>	25 April-28 November
	<i>French Level IA</i>	26 April-29 November
	<i>French Level IB</i>	26 April-30 November
Malay	<i>Conversational Malay</i>	20 September-24 November
Mandarin	<i>Mandarin Level 1</i>	19 September-9 November
Spanish	<i>Intensive Spanish Language Course for Diploma in Diplomacy (DiD) 2/2010-2011</i>	18 October 2010-22 April 2011
	<i>Spanish Level IV</i>	25 April-24 October
	<i>Spanish Level IA</i>	26 April-27 October
	<i>Spanish Level IB</i>	27 April-29 October
	<i>Spanish Level II</i>	8 November 2011-May 2012



REGIONAL AND SECURITY STUDIES DIVISION

Programme	Course/Title	Dates
Master Programme	<i>Master of Social Science in Strategy and Diplomacy 2011/2012</i>	4 September 2011-30 August 2012
Public Lecture	<i>From Peacekeeping to Peacemaking-A Story of Transformation in the Former Yugoslavia</i>	9 May
	<i>Promoting Science Diplomacy through Scientific Collaboration</i>	26 July
	<i>Chilean Foreign Policy: Principles and Challenges for a Global World</i>	24 October
	<i>The Middle East Crisis</i>	9 November
	<i>The Current Situation in Palestine</i>	29 November
Round Table Discussion	<i>Russia's Strategic Interests and Role in the Asia Pacific</i>	7 June
	<i>Egypt Today and its Future Challenges and Prospects</i>	28 July
Forum	<i>ASEAN Anniversary Forum: Unity in Diversity</i>	13 September
	<i>Peace and Security: Islamic Perspectives</i>	4 October
Luncheon Talk	<i>Current Regional Issues</i>	29 November



TRAINING DIVISION REPORT



TRAINING DIVISION REPORT

Diploma in Diplomacy 2/2010-2011

The second batch of the *Diploma in Diplomacy (DiD)* programme was held from 18 October 2010 to 22 April 2011. The six-month programme was conducted with the aim to provide participants with in-depth exposure to various aspects of diplomatic affairs and international relations. The course included a wide range of topics at the national, regional and international levels, such as *International Security, Global Economy, Multilateral Trade and Diplomacy, ASEAN, Negotiation Skills and Globalisation*. The participants comprised officers from the Ministry of Foreign Affairs, Ministry of International Trade and Industry, Ministry of Education Malaysia, the Malaysia External Trade Development Corporation (MATRADE) and the Royal Malaysian Customs Department. Eight international participants from Australia, Germany, East Timor and the United States, also participated in the two-week *Regional and International Module*.

Upon completion of the programme, IDFR conferred the *Diploma in Diplomacy* to 24 officers at a gala dinner. The international participants were awarded certificates of attendance. The diplomas and certificates were presented by Senator A. Kohilan Pillay, Deputy Minister of Foreign Affairs. Three participants were given additional recognition awards at the Graduation Ceremony. Ms. Shahmila a/p Jayasagaran from the Royal Malaysian Customs Department was conferred the *Best Student Award*, Ms. Ilham Nursyiqim Rosli from the Prime Minister's Department received the *Best Speech Writing Award* while Mr. Mohamed Ariff Mohamed Ali from the Ministry of Foreign Affairs was awarded with the *Overall Achievement Award*.

The DiD programme also had a specially designed English language module which stressed on effective communication, writing, public speaking and presentation skills. The participants also had the opportunity to learn one of the main languages of the United Nations, either Arabic, French or Spanish. To increase exposure and enhance the soft skills of the young diplomats, they were also taught social etiquette, personal grooming, fine dining etiquette and protocol skills.

Additionally, the participants gained insights through special lecture sessions by several prominent and

distinguished Malaysians namely Tun Dr. Mahathir Mohamad, former Prime Minister of Malaysia, Tan Sri Mohd Radzi Abdul Rahman, Secretary General of the Ministry of Foreign Affairs and Royal Professor Ungku Aziz.

Apart from lectures, a number of study visits and external activities were organised throughout the course including visits to Sabah, MATRADE, National Economic Advisory Council, Parliament, Visual Art Gallery, Malaysian Philharmonic Orchestra and an expedition to Mount Kinabalu. A major highlight was an attachment programme at the Embassy of Malaysia in Jakarta, Indonesia to provide the participants with first-hand experience of the functions of a Malaysian Diplomatic Mission abroad. Participants also gained valuable experience when they participated in the *Ops Pyramid* mission to help evacuate stranded Malaysians following the political upheaval in Egypt.

Pre-Posting Orientation Course for Officers and Spouses (SPKM)

This two-week course was held four times in 2011; from 17 to 28 January, from 4 to 15 April, from 18 to 29 July and from 26 September to 7 October. The course, which was organised under the *Sistem Pentadbiran Kerajaan Malaysia (SPKM)*, is compulsory for government officers who will be posted abroad for the first time. The course was conducted with the objective to enhance the participants' knowledge and skills in various aspects of diplomacy and current issues on international relations as well as their expected role during their placement at our Missions.

Among the topics were *Administration and Security Matters at Mission, Financial Management at Mission, Protocol and Consular Matters at Mission, Promoting Malaysia as an Educational Hub, Tourist Attraction and Halal Hub, Grooming and Social Etiquette, Fine Dining Etiquette, Royalty and Palace Protocol and Role of Spouses at Mission*.

The course was attended by 222 participants; 41 participants in Series 1/2011, 59 participants in Series 2/2011, 68 participants in Series 3/2011 and 54 participants in Series 4/2011. The participants comprised officers



from the Ministry of Foreign Affairs, Ministry of Defence, Ministry of Tourism, Ministry of Education, Ministry of Higher Education, Ministry of International Trade and Industry, Ministry of Human Resources, Royal Malaysian Customs Department, Royal Malaysian Police Force, Immigration Department, Public Service Department, Department of Islamic Development Malaysia, Pahang State Foundation, Council of Trust for the Bumiputera and Malaysia External Trade Development Corporation.

Orientation Course for Heads of Mission and Their Spouses

This course was held twice in 2011; from 25 to 31 January and from 25 to 29 July. It was offered to senior officers of the Ministry of Foreign Affairs who were appointed as Ambassadors at the Malaysian Missions. The objective of the course was to enhance

the participants' knowledge and skills in areas related to their work and responsibilities as Heads of Missions.

The course gave much focus on public diplomacy. The topics included *Media Skills, Leadership at Mission, Globalisation and its Impact on International Diplomacy* and *Defending Malaysia's National Interests*. It also included a one-day special session for the spouses. The topics for the spouses' sessions were *Fine Dining Etiquette, The Role of Spouses at Mission and Personal Grooming*.

Twenty eight senior officers from the Ministry who had received their credentials as Heads of Malaysian Missions, and their spouses, attended the course; 16 participants in the 1/2011 series and 12 participants in the 2/2011 series.



Participants of the *Orientation Course for Heads of Mission and Their Spouses 2/2011* with Tan Sri Abu Bakar Haji Abdullah, Director General of Public Service Department, Malaysia (front row, centre)



Workshop on Public Diplomacy and Media Skills

The *Workshop on Public Diplomacy and Media Skills* was held twice in 2011; Series 1/2011 from 21 to 24 February, and Series 2/2011 from 21 to 24 November. The objectives of the workshop were to enhance the participants' awareness on the importance of public diplomacy in promoting Malaysia's national interests in the international arena, as well as to improve their knowledge and skills in handling the media in the context of public diplomacy and advocacy. The first workshop was attended by 35 participants, while the second one was attended by 12 participants. Participants of the workshops included officers from the Ministry of Foreign Affairs, Ministry of Higher Education, Ministry of Defence, Ministry of Agriculture, Ministry of International Trade and Industry, Prime Minister's Office, Malaysia External Trade Development Corporation, Malaysia Tourism Promotion Board and Malaysian Timber Industry Board.

Among the topics were *An Overview of Public Diplomacy*, *The Role of the Media in Public Diplomacy*, *Cross-Cultural Understanding and its Implications on Public Diplomacy*, *The Role of NGOs in Public Diplomacy*, *Promoting Malaysia through Culture*, *Effective Media Relations*, *Handling Crisis Situations and Difficult Questions from the Media*, *TV and Radio Interviews*, *Press Conference and Role Playing in a Mock Press Conference*.

Diplomatic Training Course for International Participants (MTCP)

The course was held twice in 2011; Series 1/2011 from 14 March to 1 April and Series 2/2011 from 3 to 21 October. The objective of the course was to enhance the participants' knowledge and skills in diplomacy and international relations, and their ability to perform their duties as diplomatic officers. The participants were also exposed to Malaysia's experience in nation building and foreign relations. The topics covered were *Cross-Cultural Communication*, *Media Skills*, *Introduction to International Theories*, *Bilateral and Multilateral Negotiations* and *Presentation Skills*.

The three-week course, conducted under the Malaysian Technical Cooperation Programme (MTCP), was attended by 33 participants; 17 participants for the first series and 16 participants for the second series. The

participants were from Bosnia Herzegovina, Brunei, Croatia, Lesotho, Malaysia, Myanmar, Oman, Pakistan, Thailand, Somalia and Vietnam.



Participants sharing a light moment

Workshop on International Negotiation for Senior Officers

This three-day workshop was held from 3 to 5 May 2011. The objective of the workshop was to enhance the participants' knowledge and skills in international negotiation.

Professor Paul Meerts from the Netherlands Institute of International Relations, Clingendael was invited to conduct the workshop, which comprised lectures, discussions and simulation exercises. Throughout the sessions, the participants were exposed to multiple aspects of international negotiation, which included various theories, skills, techniques and strategies of negotiation. The participants were able to evaluate and reflect on their own strengths and weaknesses as negotiators through role-plays and simulation exercises.

The workshop was attended by 32 participants; ten from the Ministry of Foreign Affairs, six from Ministry of Defence, five from Ministry of International Trade and Industry, one from Ministry of Tourism, three from Malaysia External Trade Development Cooperation, one from Southeast Asia Regional Centre for Counter Terrorism, one from Tourism Malaysia and six from IDFR.



Workshop on Introduction to Public International Law

The objective of the workshop, held from 23 to 26 May 2011, was to enhance the participants' understanding of major segments of public international law relevant to diplomatic practices, international relations and international trade and investments. The four-day workshop was attended by 23 participants from the Ministry of Foreign Affairs, Ministry of Defence, Southeast Asia Regional Centre for Counter Terrorism, Malaysian Timber Industry Board and Malaysian Industrial Development Authority.

Among the topics were *International Economic Law*, *International Environmental Law*, *International Human Rights Law*, *International Humanitarian Law*, *International Maritime Law*, *International Settlement of Disputes*, *The Law of Treaties* and *The Law of State Responsibility*, *The Vienna Convention on Consular Relations 1963* and *The Vienna Convention on Diplomatic Relations 1961*.

International Relations Module for Participants of the Diploma in Public Management

IDFR and INTAN jointly organised the *International Relations Module for Participants of the Diploma in Public Management* twice in 2011; Series 2/2010 from 23 May to 3 June and Series 1/2011 from 8 to 12 November. The two series were attended by 160 and 142 participants, respectively.

With the objective of developing global thinking Malaysian officers equipped with resourceful and multi-talented knowledge and skills in diplomacy, IDFR had arranged academic lectures with the involvement of the Ministry of Foreign Affairs, facilitators from IDFR, other ministries and departments based on issues concerning international relations and diplomacy.

Among the highlights of the 2/2010 series was a dinner talk in which IDFR's Director General, Dato' Ku Jaafar Ku Shaari delivered a lecture entitled *Experience of a Diplomat*. The main objective of the talk was to promote the sharing of knowledge concerning issues of regional and international diplomacy. In his lecture, the Director General pointed out the definition of diplomacy and the role of a Malaysian diplomat, and shared his vast experience as an ambassador to various countries.

The participants were also privileged to listen to talks by Her Excellency Lyudmila G. Vorobyeva, Ambassador Extraordinary and Plenipotentiary of the Russian Federation to Malaysia and Mr. Scott M. Rauland, Public Affairs Counselor from the United States Embassy on the subject of *Diplomats in the 21st Century*. At the sessions held, the participants had the opportunity to discuss and exchange views on various challenging global issues from the perspectives of foreign diplomats serving in Malaysia in the 21st century.

The participants from the 1/2011 series were given the opportunity to digest various nuances and approaches of international relations from practitioners and experts by attending, among others, a public lecture on *Middle East Crisis* by H.E. Dr. Mostafa Dolatyar, Director General of the Institute of Political and International Studies, Islamic Republic of Iran. They were also privileged to listen to Mr. Scott M. Rauland as he shared views again on the subject of *Diplomats in the 21st Century*. The participants also had the opportunity to go on a study visit to Singapore, where they visited the Malaysian High Commission and the Civil Service College of Singapore.

English Language Course-Training of Trainers for Officers from Lao People's Democratic Republic



The participants from Lao PDR during a visit to Dataran Merdeka



IDFR successfully conducted the *English Language Course-Training of Trainers for Officers from Lao People's Democratic Republic* (Lao PDR) from 27 June to 8 July 2011. 15 officers from Lao PDR's Ministry of Foreign Affairs, Education Department, National University of Laos, and several schools and colleges attended the course.

The main objectives of the course, which was organised in collaboration with the Language Division, were to develop the participants' ability to plan, design, conduct and evaluate a training programme as well as to equip them with the knowledge and skills of effective training methods and strategies. The course applied the reflective approach, especially in identifying the participants' own individual styles, strengths and weaknesses as trainers. The sessions were very interactive in nature, where most of the time, the participants shared their views and knowledge with fellow participants and the lecturers. Some aspects of adult learning principles were also discussed as the participants were expected to train others to be trainers upon returning to their home country. The course was the first of its kind under the MTCP and it is hoped that it will become part of IDFR's annual training programme.

Mid Career Course for Diplomats

The course was held from 4 to 15 July 2011, and was attended by 11 officers from the Ministry of Foreign Affairs. The core objectives of the course were to further improve the participants' professional knowledge and skills as well as to revisit some areas related to diplomatic service. The course also sought to enhance the participants' leadership, communication, effective management and diplomatic skills.

During the course, the participants were exposed to interactive activities which encouraged the exchange of views among them and the speakers. Among the subjects included in the course were *International Environmental Crisis*, *Human Trafficking*, *ASEAN and the European Union*. The participants were also involved in a simulation exercise in the *Crisis Management* module by MERCY Malaysia, which required them to experience and manage the situation of working in a foreign mission during occurrences of natural disasters.

Orientation Course for Personal Assistants and Secretaries

IDFR successfully conducted the course from 19 to 30 September 2011. It was a newly included course in IDFR's training calendar and IDFR has planned to offer this course as a yearly activity.

Thirteen participants from the Ministry of Foreign Affairs attended this two-week course. The objective was mainly to upgrade the participants' professional knowledge and skills. It was also aimed at exposing them to the different aspects of good office organisation, improving their verbal, non-verbal and written communication skills, inculcating the importance of presenting a good image and improving their inter-personal skills.

Included in the modules were important topics which covered issues on *Malaysian Foreign Policy*, *Vienna Convention and Diplomatic Relations*, *Cross-Cultural Communications* and *English for Diplomacy*. Other subjects incorporated into the course focused on the participants' personal development such as *Social Etiquette*, *Reception and Fine Dining*, *Grooming* and *Glimpses of Malaysian Cultural Dances*.

Commonwealth Regional Programme in Diplomatic Training 2011



At a welcoming dinner hosted by the Director General

The course was held from 10 to 23 October 2011. A total of 20 participants from various Commonwealth countries such as Bangladesh, Brunei, Malaysia,



Maldives, Pakistan and Sri Lanka attended the programme, which was conducted under the sponsorship of the Commonwealth Secretariat in London.

The objectives of this course were to expose the participants to recent developments in the area of diplomacy and international relations, to enhance their knowledge of contemporary regional and global issues, and to provide a forum for the exchange of ideas and experiences. This course also focused on developing the participants' diplomatic and leadership skills. Among the topics discussed were *Knowledge Management, Leadership and Organisational Management, Effective Cross-Cultural Communication, Crisis Management, Negotiation from Commonwealth Perspectives, Respect for Diversity, Public Diplomacy, Media Skills and Food Crisis and the Impact on Developing Countries*.

Apart from lectures, a number of study visits were organised throughout the course, including visits to the Ministry of Foreign Affairs, Malaysia External Trade Development Corporation and the Petronas Twin Towers, as well as a three-day visit to the historical city of Malacca.

Strategic Analysis for International Participants (MTCP)

The objective of this course, which was held from 17 October to 4 November 2011, was to develop the participants' understanding of strategic thinking on current international security and strategic issues. It aimed to expose participants to the changing political, security and strategic global environment. The course content included *Strategic Defence Issues in ASEAN, Traditional and Non-Traditional Security, Country Risk Analysis, Malaysia's Defence Policy and Strategy and National and International Security*. It provided a good platform for the participants to exchange views and ideas.

The course, conducted under the MTCP, was attended by 19 participants from Afghanistan, Albania, Burkina Faso, Cambodia, Croatia, Indonesia, Kyrgyz Republic, Lao PDR, Malaysia, Oman, Thailand, Uzbekistan and Vietnam.

Crisis Management for International Participants (MTCP)

The objective of the course, which was held from 8 to 25 November 2011, was to enhance the participants' knowledge and skills on the various approaches and techniques of crisis management. The three-week course

was conducted under the MTCP and 21 participants from Cambodia, Cape Verde, Croatia, Indonesia, Kyrgyzstan, Lao PDR, Malaysia, Oman, The Philippines, Sudan, Uganda, Uzbekistan and Vietnam attended the course.

The course module included the theoretical and practical aspects of international crisis such as *Natural Disasters, Environmental Issues, Security Concerns and Public Discontent and General Uprising*. Apart from lectures, visits to the Royal Malaysian Police Academy and the Petronas Twin Towers were conducted and the participants also enjoyed the Putrajaya river cruise and the Kuala Lumpur City Tour. During one of the weekends, the participants were also taken on a working visit to the enchanting Langkawi Island where they visited the Langkawi Development Authority and the Malaysian Maritime Enforcement Agency.

Workshop on Maritime Diplomacy

The workshop was successfully conducted from 5 to 8 December 2011. Nineteen officers from the Ministry of Foreign Affairs, Ministry of Defence, the Prime Minister's Office and Malaysian International Shipping Corporation Berhad (MISC) attended the workshop.

The objectives of the workshop were to enhance the participants' awareness of the importance of maritime law while incorporating diplomacy and international relations. Although the workshop was only conducted for four days, its content was very comprehensive and substantial. The workshop provided the participants with the opportunity to learn more about relevant laws and keep abreast of the latest issues and challenges in maintaining law and order especially with regard to international maritime boundaries.

The lectures were given by academicians and guest speakers who have vast experience and in-depth knowledge in maritime laws, conventions and security. Among the topics discussed were on *UNCLOS and Current Issues of Maritime Law, Maritime Diplomacy, International Settlement of Disputes, International Court and Tribunal and Media Response on Maritime Issues*. The participants were also exposed to first-hand experience of piracy threats on commercial shipping by a guest speaker from MISC. Besides lectures, participants also exchanged ideas based on their personal experiences in handling maritime issues, making the workshop a more meaningful learning experience.



ASEAN-China Young Diplomats Training Course

The course was successfully conducted from 5 to 16 December 2011. This first ASEAN-China training course was organised to commemorate the 20th anniversary of ASEAN-China dialogue relations and was attended by 16 young diplomats from Brunei, Cambodia, China, Indonesia, Lao PDR, Malaysia, Thailand and Vietnam.

The canvass of this course was the joint declaration on ASEAN-China Strategic Partnership for Peace and Prosperity 2011-2015, adopted at the 13th ASEAN-China summit in Hanoi in October 2010. In relation to the declaration, this course focused on enhancing people-to-people exchanges especially between and within ASEAN member countries and China. The objective was also for ASEAN to foster and maintain friendly and mutually beneficial relations with external parties.

Throughout the course, the participants were exposed to issues and topics exemplified by experts concerning diplomacy and international relations from the Malaysian perspective. Among the topics included were *Malaysia's Foreign Policy, ASEAN Regional Cooperation and Forum, Global Movement of the Moderates, International Negotiations, Security Issues and Challenges in South East Asia, and Maritime Diplomacy*.

The participants were also privileged to gain valuable insights into understanding China and the United States of America through the respective sessions held with H.E. Chai Xi, the Ambassador of the People's Republic of China to Malaysia and Mr. Jeffrey D. Rathke, Counselor for Political Affairs from the United States Embassy in Kuala Lumpur. Other aspects of the course included the participants' study visit to the historical city of Malacca.



LANGUAGE DIVISION REPORT



LANGUAGE DIVISION REPORT

ENGLISH LANGUAGE

Say it Right: A Course in Pronunciation 1/2011

This course was designed to enable participants to speak English more confidently by raising their awareness of correct English sounds so as to improve their pronunciation and their ability to communicate intelligibly. Emphasis was given to specific and common pronunciation problems typical among English speakers in Malaysia as well as the use of the dictionary to check on accurate sounds of words.

The three-day course, which began on 22 February and ended on 24 February 2011, was attended by thirty participants. They were from the Ministry of Foreign Affairs, Ministry of Education, Ministry of Women, Family and Community Development, Ministry of Youth and Sports, Ministry of International Trade and Industry, Ministry of Domestic Trade, Co-operatives and Consumerism, Ministry of Human Resources, Ministry of Tourism, Ministry of Works, Advanced Oleo Chemical Technology Division, Malaysian Anti-Corruption Commission, Seremban Royal Territorial Army and Department of Marine Park, Malaysia.



A course participant reading out her assignment

Building Blocks of Good English 1/2011

A strong command of English is required in order to communicate effectively, both in the written and spoken medium. To enable participants to achieve a fairly good level of proficiency in the language, trouble shooting exercises were planned and carried out particularly in language skills, grammar and vocabulary. Among the topics dealt with were the correct use of *Tenses*, *Nouns*, *Adjectives*, *Adverbs*, *Subject-Verb Agreement*, *Principles of Writing* and *Error Analysis of Writing*.

This course, which was conducted from 21 to 25 March 2011, was attended by 26 participants from the Ministry of Foreign Affairs and other ministries and government agencies, namely, Ministry of Tourism, Ministry of Education, Ministry of Agriculture and Agro-based Industry, Ministry of Rural and Regional Development, Ministry of Works, Ministry of Health, Penang Department of Commerce, Perak Board of Women, Family and Community Development, Royal Malaysian Police, National Sports Institute, Federal Board of Agricultural Marketing, Kemubu Board of Agricultural Development and National Museum.

English for Communication

This English proficiency course was conducted for 14 officers from Dewan Bahasa dan Pustaka. Part 1 of this course was held at their premises from 9 to 13 May 2011. While the main thrust of the course was oral communication, certain aspects of grammar, particularly tenses, were also included in the content. Language functions like giving opinions, agreeing and disagreeing, as well as language used at meetings were also covered. Among the activities carried out were dialogue practice and group presentations. A variety of learning strategies, including group discussions and simulations, were employed to ensure maximum participation.

Part 2 of the course was carried out from 12 to 15 September 2011 for 12 officers. The emphasis was on *Presentation Skills*. The objectives of the course were to enable the participants to draft, write and edit their scripts as well as do an oral presentation with confidence. An integrated approach of classroom



lectures, discussions, practical exercises and individual or group presentations were adopted.

Effective Speaking Skills 1/2011

Public speaking is an art that can be developed with practice and experience. With this as the target, the course was put together to equip the participants with the knowledge and the appropriate language and skills necessary to deliver effectively and confidently. The participants were shown and given practice on how to write an effective text. They were taken through the stages of planning and preparing, by using appropriate phrases to produce the intended effect.

Twenty eight officers attended this course, which was held from 23 to 26 May 2011. The participants comprised officers from the Ministry of Foreign Affairs and other ministries and government agencies which included Ministry of Tourism, Ministry of Transport, Selangor Department of Fisheries and Malaysian Palm Oil Board.

Effective Writing Skills 1/2011

Writing with confidence comes with a good understanding of the grammatical structure of the English language. As such, topics like *Sentence Skills*, *Creating Energy with Verbs* and *Review of Tenses* were included in the course content. Participants were taken through different types of writing, including letters, emails, reports and minutes of meetings. Twenty three officers from different ministries and government agencies attended the course, which was held from 13 to 17 June 2011. They were from the Ministry of Tourism, Ministry of Education, Ministry of Health, Ministry of Foreign Affairs, Ministry of Information, Communication and Culture, Ministry of Energy, Green Technology and Water, Raub Hospital, National Museum, Royal Malaysian Police and National Pharmaceutical Bureau.

English Language Course-Training of Trainers for Officers from Lao People's Democratic Republic

Fifteen participants from Lao PDR attended this course from 27 June to 8 July 2011. The main objectives of this course, which was organised in collaboration with the Training Division, were to build on the knowledge and experience of the participants, to assist them to design a training programme and to enable them to

become competent trainers themselves. The different aspects of training included modules like *Curriculum Design*, *Professional Image Development*, *Management Skills*, *Learner Motivation* and *Presentation Skills*. A study visit to Malacca and Putrajaya and a city tour of Kuala Lumpur were part of the programme.

Say it Right: A Course in Pronunciation 2/2011

Speaking effectively in English involves clear and correct articulation of sounds. Knowledge of the English Sound System and the ability to refer to the dictionary in order to check on the accuracy of the pronunciation are valuable tools to acquire. Stress in words, phrases and sentences and appropriate intonation are important features of spoken language. The objectives of the course, therefore, were to raise the participants' awareness of clear pronunciation and features of natural speech so as to enable them to communicate intelligibly and with greater confidence. A variety of strategies, including simulation activities, presentation of dialogues, and pair and group discussions, were employed to keep the interest at a high level.

The course was held from 26 to 28 July 2011 and was attended by 17 officers from the Ministry of Foreign Affairs, Ministry of Health, Ministry of Agriculture and Agro-Based Industries, Ministry of Science, Technology and Innovation, Ministry of Education, Ministry of Youth and Sports, Department of Road Transportation, National Archives and IDFR.

Effective Speaking Skills 2/2011

The second course on *Effective Speaking Skills* was conducted from 26 to 29 September 2011, comprising 25 participants from among others, the Ministry of Youth and Sports, Sultanah Aminah Hospital, Royal Malaysian Police, Johor Wildlife Department and Pahang Wildlife Department. Participants were taught how to prepare and make effective oral presentations. Handling questions and answers, using visual aids and managing speech anxieties were some of the other areas covered.

Effective Writing Skills 2/2011

The second course on *Effective Writing Skills* for 2011 was conducted from 17 to 21 October 2011. It was attended by 27 participants from the Ministry of Tourism,



Ministry of Foreign Affairs, Ministry of Information, Communication and Culture, Ministry of Energy, Green Technology and Water, Ministry of Education, Prime Minister's Department, National Pharmaceutical Control Bureau, Anti-Corruption Commission, Ampang Hospital, Seremban Dental Department, National Museum and Raub Hospital.

Among the aims of this course were to enable participants to understand the writing process and the grammatical structures needed for effective writing. The participants were given the opportunity to apply their knowledge in writing. The course content focused on shaping strong sentences on written communication at the workplace, editing and proofreading.



Effective Writing Skills 2/2011 class

Building Blocks of Good English 2/2011

The course was held from 21 to 25 November 2011, and the main objective was to enhance the participants' general proficiency level through skills-based activities involving listening, speaking, reading and writing which also covered grammar and pronunciation. Twenty officers from the Ministry of Education, Ministry of Health, Ministry of Defence, Perlis Department of Health, Selangor Department of Health, Negeri Sembilan Department of Health, Prime Minister's Department, Royal Malaysian Police, Johor Department of Youth and Sports, Kajang Hospital and Dewan Bahasa dan Pustaka attended the course.

ENGLISH MODULES

The Training Division includes English language modules in their courses for local and international participants. In 2011, the Language Division was involved in the following courses:

English for Diplomatic Purposes (Diploma in Diplomacy) 2/2010-2011

The English language modules were:

- ❖ *Presentation Skills*
- ❖ *The Floor is Yours*
- ❖ *Writing Skills*
- ❖ *Journal Writing*
- ❖ *Speaking Skills*
- ❖ *Literary Appreciation*
- ❖ *Language and Diplomacy*
- ❖ *Language in Context*

Over a period of six months, the Language Division was involved in training the young diplomats to hone their language skills, particularly in the areas of writing and speaking. For writing, the participants wrote journals on a regular basis on specific and free topics of their choice. Each journal received a personal response from the facilitators. *The Floor is Yours* module was another strategy employed to give the participants maximum opportunity to practise their oral communication skills. They were shown how to write and deliver effective speeches and to participate in interactive situations.

For the *Language and Diplomacy* module, the participants were taught the appropriate register of language used at the diplomatic level and through the *Literary Appreciation* module, they were exposed to the various genres and to appreciate language at a different level.

Pre-Posting Orientation Course for Officers and Spouses (SPKM)

The modules were:

- ❖ *Language and Diplomacy*
- ❖ *Public Speaking and Presentation Skills*
- ❖ *The Floor is Yours*



For the module on *Public Speaking and Presentation Skills*, the participants were given the opportunity to plan and prepare their speeches and make individual presentations during *The Floor is Yours* sessions.

Diplomatic Training Course for International Participants

The modules were:

- ❖ *Language and Diplomacy*
- ❖ *Public Speaking and Presentation Skills*
- ❖ *The Floor is Yours*

In *The Floor is Yours* session, each participant delivered a five-minute talk.

Diploma in Public Administration

The module was:

- ❖ *Language and Diplomacy*

Mid Career Course for Diplomats

The modules were:

- ❖ *Language and Diplomacy*
- ❖ *Public Speaking and Presentation Skills*
- ❖ *The Floor is Yours*

In the *Public Speaking and Presentation Skills* component, participants were given the task of preparing and presenting a seven-minute talk. They also had the opportunity to evaluate and comment on the performance of other participants.

Orientation Course for Personal Assistants and Secretaries

The modules were:

- ❖ *Written Communication Skills*
- ❖ *Verbal Communication Skills*
- ❖ *Presentation Skills*
- ❖ *The Floor is Yours*
- ❖ *Language and Diplomacy*

For *The Floor is Yours* component, all the participants took turns to deliver a prepared speech.

Young Diplomats Programme

Twenty teenagers who are members of the Johor Student Leaders Council were given the exclusive opportunity to be exposed to the world of diplomacy through lectures and visits over a one-week course entitled *Young Diplomats Programme*. The Language Division conducted two components on the course, namely:

- ❖ *Language and Diplomacy*
- ❖ *Presentation Skills*

For *Presentation Skills*, there was an interactive session on *What Makes an Effective Presentation* followed by *The Floor is Yours* where each student made an oral presentation which was evaluated by his peers and facilitators.

ASEAN-CHINA Young Diplomats Training Course

The Language Division gave lectures on the following two components:

- ❖ *Language and Diplomacy*
- ❖ *Presentation Skills*

ARABIC LANGUAGE

Intensive Arabic Language Course for Diploma in Diplomacy (DiD) 2/2010-2011

This course was a continuation from 2010. It was designed to equip officers with basic knowledge of Arabic and the culture necessary to cope with the requirements of travelling and working in an Arabic speaking country. It was also a useful foundation for them to further their studies in the Arabic language and culture.

Eight participants successfully completed the six-month course, which ran from 18 October 2010 until 22 April 2011. They participated in all the activities and tasks which were carried out.

Arabic Level V

This course was conducted from 17 January to 15 June 2011. It was a part-time course held on Mondays and Wednesdays, from 5.30 to 7.30 p.m.

Twelve participants from the Ministry of Education, Ministry of Higher Education, Ministry of International Trade and



Industries, Institute of Strategic and International Studies, Dewan Bahasa dan Pustaka and IDFR attended the course. The participants who had successfully completed this level continued to the next level.

Arabic Level IX

This course was conducted from 18 January to 13 December 2011. It was a part-time course held every Tuesday, from 5.30 to 7.30 p.m. and the emphasis was on reading comprehension and speaking.

Eleven participants who attended the course were from the Ministry of Information, Communication and Culture, Ministry of Education, Ministry of Higher Education, Ministry of Defence, Royal Malaysian Police and International Islamic University Malaysia.

The participants who successfully completed this course would continue learning Arabic at the next level.

Arabic Level VI

The course was conducted from 20 January to 15 December 2011. It was a part-time course held on Thursdays, from 5.30 to 7.30 p.m.

Officers from the Ministry of Health, Ministry of Defence, Institute of Strategic and International Studies, Royal Malaysian Police, Royal Malaysian Navy, Korean Embassy and International Multilateral Partnership Against Cyber Threats (IMPACT) attended the course. Eleven participants successfully completed this course and would continue learning Arabic at the next level to further enhance their language skills and their confidence in using the language.

Arabic Level XII

The course was offered to advanced learners who had attended the course from the beginning or those who had advanced knowledge in the Arabic language and wished to continue learning it.

This course was held from 21 January to 16 December 2011. The four participants who attended this course were officers from the Royal Malaysian Police and Dewan Bahasa dan Pustaka. The classes were held every Friday, from 5.30 to 7.30 p.m. The participants should be commended for the interest shown in

learning the language. The participants who successfully completed this course would continue learning Arabic at the next level in 2012.

Arabic Level I

There were many applicants for this course but only 30 were chosen. This course was conducted from 27 June to 21 December 2011, on Mondays and Wednesdays, from 5.30 to 7.30 p.m.

The participants were from the Ministry of Health, Ministry of Education, Dewan Bahasa dan Pustaka, Royal Malaysian Army, Kuala Lumpur City Hall, Selangor National Registration Department, Tourism Malaysia, Malaysian Anti-Corruption Commission, Malaysian Medical Relief Society and IDFR.

FRENCH LANGUAGE

Intensive French Language Course for Diploma in Diplomacy (DiD) 2/2010-2011

The intensive course, which was a continuation from 2010, aimed to equip the officers with basic knowledge of the French language and culture, and prepare them to cope with the requirements of travelling and working in a French speaking environment. It also gave them a useful foundation to develop their competency in the French language. In April 2011, eight participants successfully completed the intensive course which started in October 2010 with a total of 140 hours. This dynamic group started the course with enthusiasm in a very pleasant atmosphere and successfully acquired the essentials of the French language and culture. All the participants showed a great interest throughout the programme.

French Level IV

Altogether, eight participants from the Ministry of Education, Ministry of Defence, Ministry of Foreign Affairs, Ministry of Transport, Prime Minister's Department, Rubber Research Institute and SMK Putrajaya attended this course. Due to time and logistic constraints, this course, originally scheduled for twice a week, was only held once a week.

French Level VII

Seven participants from the Ministry of Education, Ministry of Foreign Affairs, Ministry of International Trade and Industry, Ministry of Defence and Royal Malaysian



Police enrolled for this course which was held once a week. The course will end in May 2012, slightly later than expected, due to timetable constraints.

French Level I

Due to the large number of applications, the participants were divided into Group 1A and Group 1B with each group having 28 participants. They came from various ministries and government agencies including the Ministry of Tourism, Ministry of International Trade and Industry, Ministry of Education, Selangor Department of Education and National Museum.

The diverse background of the participants created an interesting environment and made the groups very dynamic. Both groups are expected to be merged into a single class for the next level in 2012. The enthusiastic participants were also hoping to organise a trip to France.

Introductory French Language Course for the Spouse of the Malaysian Ambassador to Morocco

A short introductory French language course was arranged for the spouse of the Malaysian Ambassador to Morocco, to enable her to get acquainted with the language to enjoy the culture of the country.

Other Activities

As in previous years, the participants were invited to take part in many events to acquaint themselves with the French culture. These included attending exhibitions, book fairs, free concerts and *Fête de la musique*, watching French films, and food tasting, held at *Alliance Française* and other venues in Kuala Lumpur.

The participants also had the opportunity to enter various contests opened to French language learners such as the photo contest organised by the French speaking countries in conjunction with the *Semaine de la Francophonie*.

MALAY LANGUAGE

Conversational Malay Course

IDFR first offered this course in 2007 and the response was encouraging. It is part of the Institute's outreach programme and is specially conducted for foreign diplomats in Kuala Lumpur. In 2011, the application for

the course was beyond expectation, and the Language Division had to shortlist 30 participants to attend the course. This forty-hour course was conducted from 20 September to 24 November 2011.

The objective of this course was to expose the participants to the basics of conversational Malay, and to help them gain a better understanding of the Malay culture in Malaysia.

MANDARIN LANGUAGE

Mandarin Level 1

The course was offered by the Institute for the first time in September 2011. There was an overwhelming response from officers of the different ministries and government agencies. 180 applicants were offered places in the course and six classes were formed to accommodate 30 in a group. Two classes running simultaneously were held every Monday, Tuesday and Wednesday from 5.30 to 7.30 pm. The course, which started on 19 September 2011, will end in February 2012.

The aim of this course is to enable participants to acquire basic skills of communication in both the oral and written medium. The course is conducted in collaboration with the Kong Zi Institute for the Teaching of Chinese Language, University of Malaya, Kuala Lumpur.



Mandarin class



SPANISH LANGUAGE

Intensive Spanish Language Course for Diploma in Diplomacy (DiD) 2/2010-2011

This intensive course, which was a continuation from 2010, aimed to equip the officers with the basic knowledge of the Spanish language and culture, and prepare them to cope with the requirements of travelling and working in a Spanish speaking environment. It also gave the participants a useful foundation to develop their competency in the language.

In April 2011, eight participants successfully completed the course which started in October 2010. The course covered a total of 140 hours over a period of six months.

Spanish Level IV

This course, conducted from April to October 2011, was designed to equip the participants with the knowledge to carry out certain tasks like making phone calls, using an automated teller machine in the Spanish language, and taking part in discussions related to daily affairs in a working day.

The participants came from various organisations including the Ministry of Higher Education, Dewan Bahasa dan Pustaka and Department of Islamic Development Malaysia.

Spanish Level I

This course, conducted from April to October 2011, was designed to teach the participants to read and write in the Spanish language. It was also aimed at training the participants to communicate in basic Spanish and use the language in a Spanish speaking country. The participants were also exposed to Spanish songs and the Latin American and Spanish culture.

The participants came from the Ministry of Transport, Ministry of Human Resource, Ministry of Health, Malaysia External Trade Development Corporation, Royal Malaysian Police, Embassy of Argentina and Embassy of Ecuador.

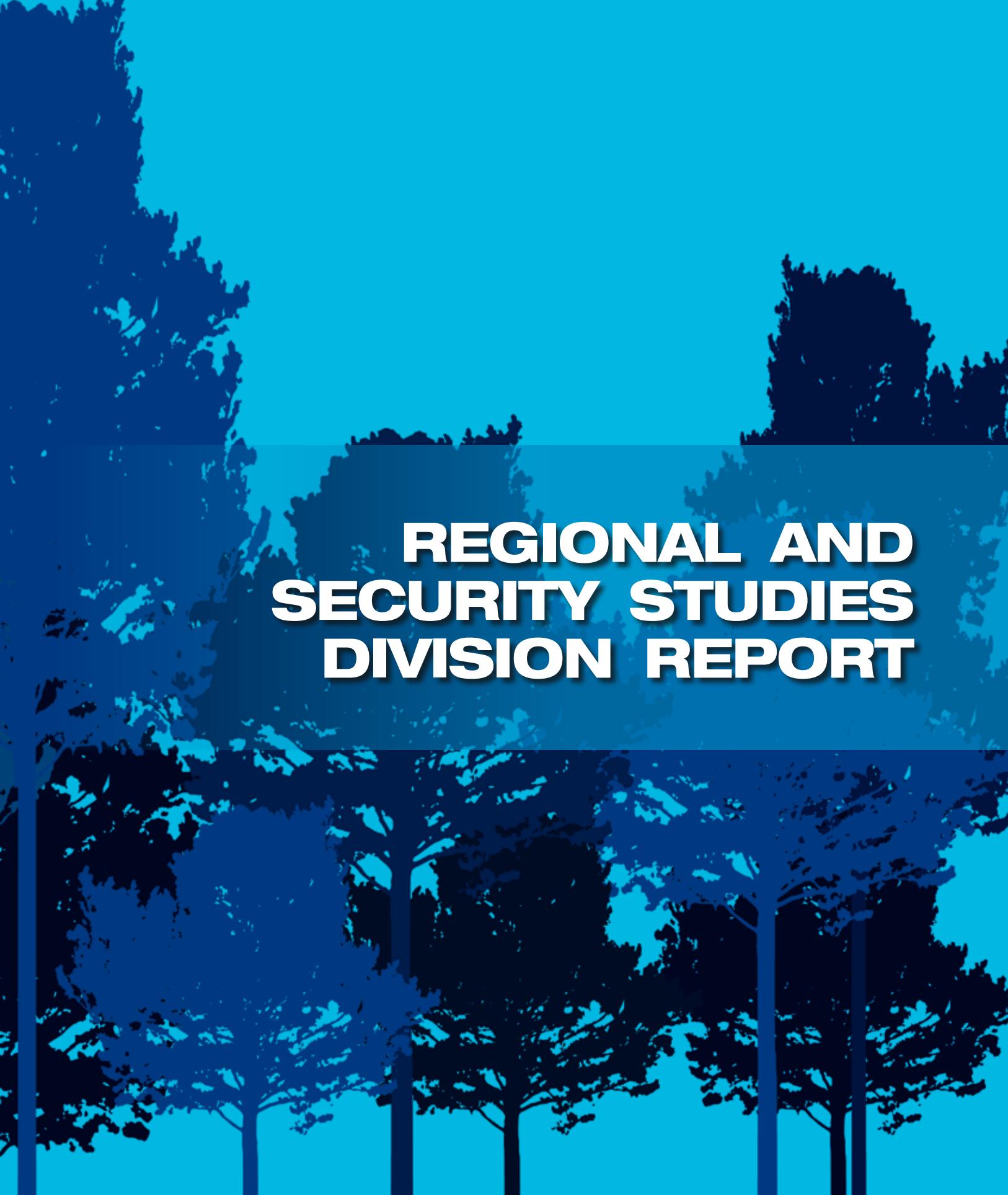
Spanish Level II

This course started in November 2011 and will be on until May 2012, and is held on Wednesdays and

Fridays. It was designed to equip the participants with basic knowledge in Spanish to communicate in simple everyday situations.

Introductory Spanish Language Course for Malaysian Ambassadors to Cuba, Venezuela and Chile

A short introductory Spanish language course was arranged for three Malaysian ambassadors and their spouses to enable them to get acquainted with the language and culture of the respective countries where they have been posted to. The course was conducted at the Ministry of Foreign Affairs.



REGIONAL AND SECURITY STUDIES DIVISION REPORT



REGIONAL AND SECURITY STUDIES DIVISION REPORT

The Regional and Security Studies Division organises conferences, seminars, workshops, round table discussions and public lectures on regional and global issues. The activities organised by the division in 2011 were as follows:

Public Lecture entitled *From Peacekeeping to Peacemaking-A Story of Transformation in the Former Yugoslavia*

The public lecture by H.E. Dr. Mario Nobilo, State Secretary for Political Affairs, Ministry of Foreign Affairs and European Integration, Republic of Croatia was held at IDFR on 9 May 2011.

In his welcoming remarks, Dato' Ku Jaafar Ku Shaari said that recent developments in the former Yugoslavia, which during the early 1990s drew much international attention for the unprecedented levels of ethnic violence and human tragedies, is worth studying by diplomats and others involved in peacekeeping and peacemaking in various parts of the world.

In his presentation, Dr. Nobilo gave the historical perspective of the conflict leading to the break-up of the former Yugoslavia and the peace efforts that have taken place since then. He also talked about the various measures that were taken in terms of preventive action, confidence building, and post-conflict rehabilitation to bring about peace to the war-torn region.

With regard to lessons learnt from the conflict, Dr. Nobilo highlighted the importance of well developed UN instruments, the willingness of the international community to intervene quickly in cases of conflicts to prevent them from developing into genocide and humanitarian disasters, as well as the need to take a comprehensive approach to peacekeeping and peacemaking instead of merely spending money for a military presence and peace monitoring.

About 120 participants from various government agencies, universities, the private sector, non-government organisations (NGOs) and foreign missions in Kuala Lumpur attended the public lecture.

Round Table Discussion entitled *Russia's Strategic Interest and Role in the Asia Pacific*

A round table discussion entitled *Russia's Strategic Interests and Role in the Asia Pacific* was held at IDFR on 7 June 2011. H.E. Lyudmila G. Vorobyeva, Ambassador of the Russian Federation to Malaysia was the guest speaker, while Dato' Ku Jaafar Ku Shaari gave the welcoming remarks and moderated the discussion.

In her presentation, the guest speaker highlighted the close historical links between the Russian Federation and countries of the Asia Pacific. She added that the country's continued interest in the region was reflected by its involvement in various regional institutions and in the Russian Federation agreeing to host the Asia-Pacific Economic Cooperation in 2012. The regional institutions that the Russian Federation were involved in included ASEAN, the ASEAN Regional Forum, ASEAN Defence Ministers' Meeting and Dialogue, East Asia Summit and the Asia Cooperation Dialogue. She also stressed the Russian Federation's openness and transparency when dealing with countries of the region and about the common agenda it shared with them in promoting security, economic development as well as peace and stability in the region.

H.E. Lyudmila G. Vorobyeva was accompanied by Mr. Roman E. Ambarov, Minister-Counsellor of the Embassy of the Russian Federation and Mr. Ilia A. Shirmanov, Senior Officer, Office of the Trade Counselor of the Russian Federation. The latter made a short presentation on the Russian Federation's trade with the countries of the Asia Pacific region.

About 70 participants from various government agencies, universities, the private sector and foreign missions in Kuala Lumpur attended the round table.

Public Lecture entitled *Promoting Science Diplomacy through Scientific Collaboration*

A public lecture by Dr. Rita Colwell, U.S. Science Envoy, was held at IDFR on 26 July 2011. It was organised by the Academy of Sciences Malaysian under its *Eminent*



Persons Lecture Series with the cooperation of IDFR. The session was moderated by Prof. Emeritus Dato' Dr. Zakri Abdul Hamid, Science Advisor to the Prime Minister of Malaysia.



Question and answer session

In her presentation, Dr. Colwell identified the following four themes to science diplomacy engagement, namely, science policies and science policy decisions; building relationships; innovation in economic growth; and solving global challenges and problems. The guest speaker, whose research focuses on global infectious diseases, water and health, stressed the importance of building genuine and lasting friendships among scientists from different countries as well as the need for an interdisciplinary approach to addressing the complex problems of climate change and food.

Dr. Colwell was of the view that Malaysia was at the cusp of becoming a top ten research country, helmed by the signing of the Memorandum of Understanding on Science and Technology Cooperation between U.S. Secretary of State, Hillary Rodham Clinton and the Foreign Minister of Malaysia in November 2010.

Dr. Colwell also informed the audience that she was developing an international network to address emerging infectious diseases and water issues, including safe drinking water for both the developed and developing worlds. The participants noted with interest that a geological site in Antarctica, *Colwell Massif*, was named after her in recognition of her work in the polar region.

About 150 participants from various government agencies, universities, the private sector and NGOs attended the public lecture.

Round Table Discussion entitled *Egypt Today and its Future Challenges and Prospects*

A round table discussion entitled *Egypt Today and its Future Challenges and Prospects* was jointly hosted by IDFR, IDB Alumni of Malaysia and the USC Alumni of Malaysia at IDFR on 28 July 2011. Dr. Ali A. Soliman, an eminent scholar and former Chief Executive Officer and General Manager of the Islamic Corporation for the Development of the Private Sector of the IDB was the guest speaker while Datuk Dr. Ghazali Md. Noor, the Protem Chairman of the IDB Alumni of Malaysia and President of the USC Alumni of Malaysia moderated the session. Dato' Ku Jaafar Ku Shaari gave the welcoming remarks.

In his presentation, Dr. Ali A. Soliman said that the people's uprising in Egypt, which led to the downfall of its previous regime, was the result of a number of factors including widespread poverty, high unemployment, perceived inefficiency and corruption in the government and the people's yearning for a better life and freedom. He opined that Egypt would need at least one and a half years to recover from the political upheaval it went through before achieving political and economic stability.

The guest speaker also expressed the view that economic assistance, including investments in employment generating sectors of the economy, will contribute towards Egypt's recovery process. He was hopeful that the Arab countries and those from the developed world would assist his country in this regard.

Among the areas he identified for possible collaboration between Egypt and Malaysia are education, the petroleum industry, food industries, the automobile industry and tourism. He added that Malaysia could use Egypt as the gateway for its exports to Europe and Africa.

About 65 participants from various government agencies, universities, the private sector and foreign missions in Kuala Lumpur attended the round table discussion.



ASEAN Anniversary Forum entitled *Unity in Diversity*

A public forum entitled *Unity in Diversity* was jointly hosted by IDFR, the Institute of ASEAN Studies and Global Affairs (INSPAG) of University of Technology MARA (UiTM) and the ASEAN-Malaysia National Secretariat of the Ministry of Foreign Affairs, Malaysia at IDFR on 13 September 2011. The event, which was hosted as part of the 44th ASEAN Anniversary celebrations, was aimed at enhancing public awareness and understanding of ASEAN while providing a forum for the exchange of ideas and views on the regional grouping's challenges and prospects in forging a more united and people-oriented regional community. It was officiated by Datuk Richard Riot Anak Jaem, Deputy Minister of Foreign Affairs, Malaysia.

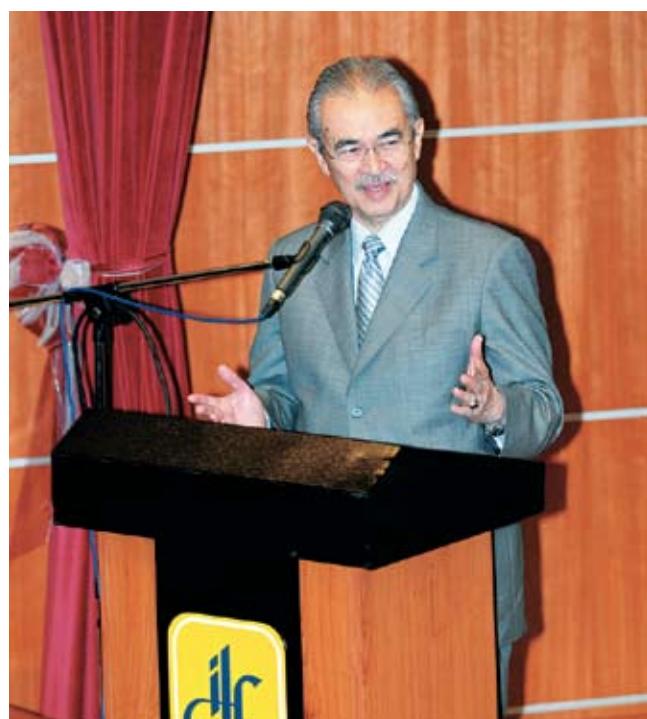
In his welcoming remarks, Dato' Ku Jaafar Ku Shaari highlighted the Institute's contribution towards developing better understanding and friendship among diplomats from ASEAN countries through its various international courses which were well attended by participants from those countries. He also spoke about IDFR's efforts in forging closer cooperation with local universities in the field of diplomatic training and research. He envisioned the Institute becoming a major focal point for discussing issues on international relations in the country.

In his speech entitled *Unity in Diversity*, which is also the theme for ASEAN in 2011, the Deputy Minister stated that the hosting of the ASEAN Lecture Series is testimony to the concerted effort being undertaken by the Government and the academic sector in Malaysia in raising awareness of ASEAN at the national level. He added that the focus on the changing regional and global scenario during the panel discussion was very timely and relevant as ASEAN's response to its regional and global challenges will be a major factor in determining its progress towards becoming a more developed, progressive and integrated regional entity in the years leading to 2015 and beyond.

The panel discussion entitled *The Changing Regional and Global Scenario: Challenges and Prospects for ASEAN* was moderated by Dato' Dr. Mohd Yusof Ahmad, Director of INSPAG. The panelists were Tan Sri Razali Ismail, Chairman, IRIS Corporation Berhad and former Permanent Representative of Malaysia to

the United Nations, New York and Special Envoy of the United Nations to Myanmar; Associate Professor Ishtiaq Hossain, Department of Political Science, International Islamic University Malaysia; and Dr. Victor V. Sumsky, Director of the ASEAN Centre, Moscow State Institute of International Relations (University) of the Ministry of Foreign Affairs, Russian Federation.

In his summation, Dato' Dr. Mohd Yusof noted the differences in perception among the audience with regard to ASEAN's achievements as a regional grouping and on its future challenges and prospects. However, he felt that the wide range of opinions expressed should enable members of the audience to draw their own conclusions. As to the question of ASEAN's prospects, he concluded that the answer would depend on which camp one belonged to – that is, whether the person is an optimist and supporter of ASEAN or one of its critics. Despite some expressions of skepticism, on the whole the participants were quite optimistic about ASEAN's prospects at forging greater unity and managing its challenges in the future.



Tun Abdullah Ahmad Badawi delivering his keynote address



In his closing remarks, Prof. Dr. Hazman Shah Abdullah, Assistant Vice Chancellor, Institute of Quality and Knowledge Advancement of UiTM who spoke on behalf of UiTM's Vice Chancellor, thanked those who had contributed towards the successful hosting of the event. He also highlighted the various activities that were undertaken by UiTM in the academic field, conferencing and institutional networking in support of achieving the objective of creating an ASEAN Community by 2015.

The event was attended by about 200 participants from various government agencies, universities, the private sector, NGOs and foreign missions in Kuala Lumpur.

Forum on Peace and Security: Islamic Perspectives

A forum entitled *Peace and Security: Islamic Perspectives* was jointly organised by IDFR and the International Institute of Advance Islamic Studies (IAIS) at IDFR on 4 October 2011. Tun Abdullah Haji Ahmad Badawi, the former Prime Minister of Malaysia and patron of IAIS, was the guest of honour and keynote speaker at the forum.

In his welcoming speech, Dato' Ku Jaafar Ku Shaari hoped that the forum would provide the opportunity to revisit and reappraise 'peace' and 'security' as seen from the Islamic perspective with the view to eventually developing implementable Islamic ideas, practices and norms for the benefit of the *ummah* and the world at large. Speaking about the achievements of Islamic civilisation in the areas of diplomacy and international relations, he said that there are many diplomatic practices and norms which could be traced as far back to the time of Prophet Mohamed.

In his keynote address entitled *Peace and Security: The Islamic Perspective*, the former Prime Minister highlighted the need for Islamic countries to achieve economic, social and scientific progress in order to be politically strong and to provide a better quality of life for their people. In this regard, he lamented the fact that the Organization of Islamic Conference (OIC) has not been able to play a more effective role due to certain administrative weaknesses and other shortcomings.

The one-day forum, which brought together Islamic scholars, thinkers and prominent speakers, consisted of two panel discussions. Panel Discussion I entitled

Peacemaking: An Islamic Imperative was moderated by Prof. Dr. Mohd. Aslam Mohd. Haneef, Kuliyah of Economics and Management Science, International Islamic University Malaysia. The paper presenters were Professor Dr. Mohammad Hashim Kamali, Founding Chairman and CEO of IAIS who spoke on *Peace as a Universal Islamic Value*; Prof. Dr. Karim D. Crow, Principal Research Fellow of IAIS who spoke on *Roots of 'Security' and 'Peace' in Islam*; and Prof. Dr. Muddathir Ab-del-Rahim, Professor of Political Science and Islamic Studies, International Institute of Islamic Thought and Civilization who spoke on *Islamic Diplomacy: The Prophet's Peaceful Strategy*.

Panel Discussion II entitled *Muslim Practice of Peace: National, Regional and Global Perspectives* was moderated by Dato' Ku Jaafar Ku Shaari. The paper presenters were Prof. Emeritus Dato' Osman Bakar, Deputy CEO of IAIS who spoke on *Challenges of Peace Building for Muslim Nations*; Prof. Dato' Muhammad Abu Bakar, Department of International Relations and Strategic Studies, University of Malaya who spoke on *OIC Crisis Management: Past Records and Future Prospects*; and Mr. Zakri Jaafar, Undersecretary of the OIC Division, Ministry of Foreign Affairs, who spoke on *Malaysia and OIC*.

In his closing address, Professor Dr. Mohammad Hashim Kamali reminded Muslims on the need to come together and help other fellow Muslims who are in need and to never resort to hatred or violence, for such actions are never permitted in Islam. He congratulated the panelists for their enthusiasm and commitment in addressing the problems faced by Muslims and for sharing their thoughts and ideas with regard to possible solutions for them.

A total of 220 participants from various government agencies, universities, the private sector and NGOs attended the forum.

Public Lecture entitled Current Issues in Syria and Developments in the Region

A public lecture by H.E. Dr. Bouthaina Shaaban, Presidential, Political and Media Adviser as well as Special Envoy of the President Bashar al-Assad of the Syrian Arab Republic was held at IDFR on 11 October 2011. She was in Malaysia as part of her visits to



countries in the region to explain her government's view about the current political situation in Syria.

The visiting dignitary explained that the political unrest and turmoil that Syria is facing is caused by armed gangs and not by the army which she said is actually trying to protect its people from the violence. She added that Syrian people of different religious and ethnic backgrounds have long lived in peace and harmony but the current political unrest which is supported by the western powers have led to religious and ethnic tensions as never seen before.

Talking about international support for her government, Dr. Bouthaina Shaaban drew attention to the recent Security Council Resolution which called for targeted actions against Syria for human rights violations. The resolution, which had the support of the western powers, was vetoed by Russia and China.

She also talked about her government's effort in meeting the rising expectations of the Syrian people for change and democratic reforms. Among the changes that she said her government plans to introduce is rewriting of the country's constitution and multiparty elections.



H.E. Dr. Bouthaina Shaaban receiving a memento from Dato' Ku Jaafar Ku Shaari

The public lecture was attended by about 170 participants, with a strong representation from the diplomatic corps in Kuala Lumpur as well as from various ministries, agencies and academic institutions.

Public Lecture entitled Chilean Foreign Policy: Principles and Challenges for a Global World

A public lecture entitled *Chilean Foreign Policy: Principles and Challenges for a Global World* delivered by H.E. Ambassador Fernando Schmidt, Vice Minister of Foreign Affairs of Chile, was held at IDFR on 24 October 2011.

In explaining his country's foreign policy, the Vice Minister said that it was based on the following principles: a foreign policy that speaks on behalf of the country which encompasses the government, the opposition and all other actors like political parties, NGOs, universities and private companies; adherence to international law and its principles and respect for treaties; a foreign policy that gives priority to the dignity of human beings and democracy; a foreign policy that supports and contributes to the development of the country; and a foreign policy that is always a step ahead, flexible and conducted in a professional manner.

Speaking about Chile's trade relations, he explained that 80 per cent of the country's trade is with three specific regions, namely Asia, which accounts for 48 per cent, Europe with 20 per cent and NAFTA with 15 per cent. As such, his country places special emphasis on its relations with these three regions with which it currently enjoys excellent political and cultural relations. The Vice Minister also spoke of the Trans-Pacific Partnership (TPP) that was initially signed between New Zealand, Brunei, Singapore and Chile. Malaysia together with the US, Australia, Vietnam and Peru are currently negotiating to join the partnership that seeks to eventually create a Pacific Free Trade Zone.

In his lecture, the visiting dignitary highlighted the close and steadily growing political and economic links between Malaysia and Chile which started with the establishment of diplomatic relations in 1979 and the setting up of an embassy in Kuala Lumpur ten years later. The signing of a Free Trade Agreement and an Air Services Agreement between the two countries in 2010, which is expected to be implemented



soon, will further strengthen the political, trade and economic ties between them. He also expressed Chile's appreciation for Malaysia being instrumental in Chile's successful accession to APEC.

A total of 110 participants from various government agencies, universities, the private sector, NGOs and foreign missions in Kuala Lumpur attended the public lecture.

Public Lecture entitled *The Middle East Crisis*

The public lecture by H.E. Dr. Mostafa Dolatyar, Director General of the Institute for Political and International Studies of The Islamic Republic of Iran, was held at IDFR on 9 November 2011. Dato' Ku Jaafar Ku Shaari gave the welcoming remarks while Ambassador Abdullah Faiz Zain, the Deputy Director General, moderated the discussion.

In his lecture, the visiting dignitary gave his perspective of the political crisis affecting the countries of the Middle East and North Africa, and on the political differences that have affected relations between his country and the West. He described Iran as a "happy country" despite the many challenges it faces including the effect of economic sanctions by the West for more than three decades. He stressed that Iran does not have any problems with its

Arab neighbours, with whom it has much in common, culturally, socially and economically.

The speaker then explained that what was happening in some of the countries in the Middle East and North Africa was similar to the situation in Iran just before its Islamic revolution. He opined that just like in Iran then, the people in these countries have suffered under authoritarian regimes characterised by lack of freedom, wide spread corruption and discrimination. They now yearn for freedom, dignity and a better quality life.

With regard to possible conflict between the Shia's and the Sunnis, he said that differences between the two have been used by the West to sow disunity among Muslims. He felt that there were no major differences between these two groups as they both believe in the Koran and Prophet Mohamad. They have also lived together peacefully in the Middle East since the 14th century. As such, he expressed hope that any friction between the two groups will diminish with time.

On the nuclear non-proliferation issue brought against Iran by the West, he said that Iran has already met all the conditions set by International Atomic Energy Agency on this matter. He felt that western pressure on Iran on this issue is to force it to change its stand on the Palestinian issue.



H.E. Dr. Mostafa Dolatyar delivering his lecture



The speaker requested the audience to read Dr. Mohamad El-Baradei's book entitled *Age of Deception* to know the actual situation regarding nuclear issue in Iran. Touching on the Palestinian issue, he felt that the current problem there is caused by lack of justice for the Palestinians. He said peace will only prevail when there is justice.

In conclusion, he said that Malaysia, as one of the more successful Muslim countries, could play a useful role in promoting freedom, economic progress and development in the countries of the Middle East.

A total of 210 participants from various government agencies, universities, the private sector, NGOs and foreign missions in Kuala Lumpur attended the public lecture.

Public Lecture entitled *The Current Situation in Palestine*

A public lecture by H.E. Abdullah Abdullah, Head of the Political Committee of the Legislative Council and Member of the Revolutionary Council of the Palestinian Liberation Movement (FATEH) was held at IDFR on 29 November 2011. Tan Sri Razali Ismail moderated the discussion.

In his welcoming speech, Dato' Ku Jaafar Ku Shaari said that the current situation in Palestine was a matter of great concern and close to the heart of most Malaysians. He also spoke about Malaysia's contributions, including efforts by non-governmental organisations in alleviating the hardships of the Palestinian people and in their struggle for statehood.

This was followed by a short speech by H.E. Kamal Malhotra, the United Nations Resident Coordinator and UNDP Representative, who read out the message from the United Nations Secretary General on the occasion of the *International Day of Solidarity with the Palestinian People*. In his message, the Secretary General called upon the Israelis and the Palestinians to show leadership in working towards a two-state solution for a just and lasting peace in the Middle East.

In his speech, H.E. Abdullah Abdullah thanked the Malaysian Government's unwavering support for the Palestinian peoples' struggle for freedom and independence. He explained that the Israelis were not sincere in their peace efforts and that their actions like the building of Jewish settlements in the occupied territories were carried out with the view to

making a two-state solution to the Palestinian conflict irrelevant. As such, he felt that it was necessary for the Palestinians to carry on with its current political approach like trying to gain admission into the United Nations. If it succeeds in this regard, he opined that the Israelis would have to treat Palestine as an independent state and would not be able to carry out its illegal activities in the occupied territories or commit atrocities to the Palestinian people.

The visiting dignitary added that the Palestinians were getting more and more support from the international community in its struggle for independence and to become a full fledged member of the United Nations. He said that efforts by the United States to block Palestine's admission to the world body have only increased its determination to succeed in this regard. On a related issue, he said that he was not against the American people but only against the policies of the United States government towards the Palestinian issue. The visiting dignitary also spoke about the efforts being taken to forge unity and power sharing between FATEH, HAMAS and other groups among the Palestinian people.

The public lecture was attended by about 250 participants from government agencies, universities, private sector, think tanks, NGOs and foreign missions in Kuala Lumpur.

Luncheon Talk entitled *Current Regional Issues*

A luncheon talk entitled *Current Regional Issues* by Tun Dr. Mahathir Mohamad, former Prime Minister of Malaysia, was held at IDFR on 29 November 2011. The event was jointly organised by AFMA, UNAM and IDFR.

In his welcoming remarks, Tan Sri Dato' Seri (Dr.) Tengku Ahmad Rithauddeen Tengku Ismail, President of UNAM and Honorary Member of AFMA, briefly highlighted the foreign policy achievements of Malaysia during the premiership of Tun Dr. Mahathir Mohamad.

At the luncheon talk, the former Prime Minister said that in today's integrated world, any major political, economic or social development in any one region will have an impact on the rest of the world. As such, he said that Malaysia should be watchful of happenings in other parts of the world as they are likely to have an effect on it. He also expressed the view that the East Asia Region, to



which Malaysia belongs, is among the fastest growing regions in the world and poses a serious challenge to the West which has lost its ability to compete, especially in the manufacturing of consumer goods. He opined that the West ‘invented’ the financial market that offered various forms of financial products that have led to an increase in speculation, financial manipulation and other forms of underhanded activities.

In his view, the financial markets have created much wealth in the West but were not able to provide employment in sufficient numbers and this has led to a high rate of unemployment in the U.S. and other western countries. Also, he opined that greed among those involved in the financial markets have led to abuses which have resulted in the failure of banks, hedge funds and other financial institutions.

The former Prime Minister also derided the view that emerging nuclear weapon states pose a threat to the world saying that, as the U.S. and Russia are far superior in this area, these emerging countries are unlikely to use their nuclear weapons as it will lead to strong retaliation and their own destruction.

On democracy, he felt that countries should not go to war on the pretext of promoting democracy as it often leads to the destruction of life and property which is sinful and unforgiveable.

The luncheon talk was attended by 70 invited guests from AFMA, UNAM, the Chiefs Circle and IDFR.

Master of Social Science in Strategy and Diplomacy



During a round table discussion

The Master programme, which is conducted jointly by IDFR and Universiti Kebangsaan Malaysia, is an intensive 13-month full-time course that offers students a better understanding of the nexus between strategy and diplomacy within the context of the changing regional and global environment.

The course modules include *Research Methods in Strategy and Diplomacy*, *Contemporary Strategy*, *Asia-Pacific Strategic and Security Issues*, and *International Security Issues*. The submission of a Master Thesis is also a major component of the course.

The Master programme for the 2010/2011 session consisted of 11 students; five Malaysians and six foreign students. The foreign students were from Bosnia and Herzegovina, Fiji, Malawi, Maldives, Myanmar and Vietnam. Four of the foreign students were partially sponsored by the Colombo Plan Secretariat. The 2011/2012 session of the Master programme started 4 September 2011 and is scheduled to end 30 August 2012. Fifteen students registered for the programme; nine Malaysians and six foreign students. The foreign students are from Gambia, Indonesia, Lao PDR, Tanzania and Yemen.

Apart from lectures, the Master students also attend a number of workshops, round table discussions and public lectures held at IDFR. Their participation in these events ensure that they gain exposure to the practical aspects of diplomacy and international relations to complement the classroom lectures under the programme.



ACADEMIC STUDIES, RESEARCH AND PUBLICATION DIVISION REPORT



ACADEMIC STUDIES, RESEARCH AND PUBLICATION DIVISION REPORT

The post of Director was filled in April by Puan Rahimah Yeop, a former senior officer from INTAN after having been vacant for quite some time. In June, the Public Affairs Unit was moved from the Corporate and Management Services Division to be under the purview of the Director. In October, one of the division's officers was chosen to undergo the Diploma in Public Management programme for six months at INTAN, leaving the number of staff to eight.

PUBLICATION UNIT

IDFR 2010 Annual Report

The Annual Report was published in April 2011. It highlighted reports of courses, activities and events organised by the various divisions in 2010 and are complemented by a myriad of colourful photographs.

Diplomatic Voice

In early 2011, IDFR introduced its bulletin entitled *Diplomatic Voice*. The aim of *Diplomatic Voice* is to create a platform for the sharing and disseminating of information and knowledge among practitioners of diplomacy. The features include *Profile of Prominent Person*, *Forum* and *In and Around IDFR*. Published quarterly, the bulletin is distributed domestically and internationally, among others to Malaysian ministries and government agencies, universities, research institutes, foreign missions in Kuala Lumpur, and Malaysian Missions and diplomatic institutes abroad.

IDFR 2012 Training Programmes

The publication which lists all training and language courses planned by IDFR for 2012 was published in November, and was distributed to senior officers and Human Resource Divisions of Malaysian ministries and government agencies, foreign missions in Kuala Lumpur which are recipients of the MTCP, and other agencies which are eligible to join IDFR's training programmes.

Malaysian Diplomats: Our Stories, Volume 1

This publication, a follow-up to *Number One Wisma Putra*, is a compilation of ten articles contributed by several serving and former Malaysian diplomats which offers a glimpse into their lives when serving our

country at Malaysian Missions. With the support and contribution of our serving and former diplomats, this publication is expected to be a yearly undertaking.

EPSA Project

In collaboration with the Training Unit, Human Resource Division of the Ministry of Foreign Affairs and INTAN, the Publication Unit successfully prepared an online module entitled *Malaysia's Foreign Policy*, accessible through the *E-Pembelajaran Sektor Awam (EPSA)* portal. It is the first module developed on foreign policy subject for members of the civil service.

CLIK Project

The Publication Unit, together with IDFR's Information and Communication Technology Section, collaborated on a project management system called *Checklist of IDFR's Tasks and Communication*, in short *CLIK*, which enables IDFR's top management to have a more in-depth overview of all courses, projects or events being planned, conducted or taking place at IDFR.

Public Affairs Unit

Throughout 2011, the Public Affairs Unit successfully arranged press conferences and media coverage for events organised by IDFR which included the Black Tie Dinner with His Royal Highness Raja Dr. Nazrin Shah Ibni Sultan Azlan Muhibbuddin Shah in conjunction with the *Orientation Course for the Heads of Mission and Their Spouses 1/2011*; Bangladesh Short Film Festival 2011; Wisma Putra International Charity Bazaar 2011; IDFR Hari Raya Aidilfitri Open House; and the Black Tie Dinner with Tan Sri Abu Bakar Abdullah, Director General of Public Service Department, in conjunction with the *Orientation Course for Heads of Mission and Their Spouses 2/2011*.

The Public Affairs Unit also collaborated with other divisions in the hosting of public lectures/forums and arranged the media coverage including for the Keynote Address by Datuk Richard Riot Anak Jaem, Deputy Minister of Foreign Affairs entitled *Unity in Diversity* to commemorate the 44th Anniversary of the establishment of ASEAN, and the Keynote Address by Tun Abdullah



Interview session in *Sudut Pandang* on Astro Awani channel

Haji Ahmad Badawi, former Prime Minister of Malaysia, in conjunction with the Forum on *Peace and Security: Islamic Perspectives*.

The media coverage was also screened on television during news broadcast, such as footage from the Public Lecture entitled *The Middle East Crisis* by H.E. Dr. Mostafa Dolatyar, Director General of the Institute for Political and International Studies of The Islamic Republic of Iran and a special interview slot with H.E. Dr. Bouthaina Shaaban, Presidential, Political and Media Adviser as well as Special Envoy of the President of the Syrian Arab Republic who presented a Public Lecture at IDFR entitled *Current Issues in Syria and Developments in the Region*.

The media coverage received in 2011 showed an increase in the response given by the mass media to all programmes organised by IDFR, which had played an important role in introducing IDFR and upholding IDFR's name to the public.

The Public Affairs Unit also arranged three interview slots in 2011: Dato' Ku Jaafar Ku Shaari in *Sudut*

Pandang on Astro Awani channel as publicity for the *Forum on Peace and Security: Islamic Perspectives*; and Datin Sri Siti Rubiah Abdul Samad, Patron of PERWAKILAN, in *Selamat Pagi Malaysia* and *Hello on Two* and on *KL.fm* as publicity for the *Wisma Putra International Charity Bazaar 2011*.

In-line with IDFR's mission - *To reach out to the world on Malaysia's foreign policy*, IDFR provides an avenue for the public to submit general enquiries on IDFR through info@idfr.gov.my and the Public Affairs Unit is responsible to respond and provide feedback within two days of the submission.

As the window to the world, the IDFR portal needs to stay relevant and the Public Affairs Unit continuously collaborates with the ICT Division in ensuring all details and information on www.idfr.gov.my is up-to-date and information on on-going events/trainings/programmes as well as announcements are uploaded consistently. This includes the monthly uploading of the report on the achievement of IDFR's Clients' Charter by the respective divisions.



CORPORATE AND MANAGEMENT SERVICES DIVISION REPORT



CORPORATE AND MANAGEMENT SERVICES DIVISION REPORT

The Corporate and Management Services Division oversees the functions of human resource management, finance, information management and technology as well as general administration of IDFR. The work of the division is coordinated through the following sections: Administration, Finance and Human Resources; Information and Communication Technology (ICT); and Library.

ADMINISTRATION, FINANCE AND HUMAN RESOURCE SECTION

This section coordinates and manages the activities of three units: The Administrative Unit which supervises the administrative support services, building maintenance, security and transport issues of the Institute; the Finance Unit which, besides the day-to-day accounting transactions for IDFR, is also responsible for the cash management, compliance with applicable rules and regulations, and managing payroll services; and the Human Resource Unit which is responsible for staff development, recruitment and placement of staff.

Throughout 2011, the section carried out several activities in the following areas:

EFFICIENCY MANAGEMENT

Workshop on Outcome-Based Budgeting (OBB) for the Ministry of Foreign Affairs

A series of two workshops were conducted by the Finance and Accounts Division of the Ministry with the cooperation of IDFR's Administration, Finance and Human Resource Section. The workshops were aimed as an early preparation for the implementation of OBB which will replace the current Modified Budgeting System. OBB is a step forward from the current budgeting practices, which shifts emphasis from input to outputs, and outcomes associated with government expenditure.

The workshops resulted in the development of six areas of responsibilities and nine programmes identified for the ministry and a strategic mapping based on the Programme Activity Architecture of the Ministry developed to successfully implement OBB.

Briefing and Hands-on Training on SKT and LNPT Sub Modules using HRMIS

The briefing and training session, held on 21 July 2011, gave hands-on exposure to IDFR officers and staff on how to fill in their *Sasaran Kerja Tahunan* (Yearly Work Target) and *Laporan Nilaian Prestasi Tahunan* (Performance Assessment Report) in HRMIS.



Staff attending the HRMIS training session

Workshop on Classification of Files

The workshop, conducted by the National Archives of Malaysia from 7 to 9 December 2011, saw the participation of 18 officers and staff from the various divisions. The purpose of the workshop was to streamline IDFR's file classification system which included new files and reference numbers being created. This would allow for ease of record keeping and extraction of relevant information from IDFR's record management system.

IDFR Brainstorming Sessions

As a continuation to the strategic planning process, a second brainstorming session was held from 18 to 19 February 2011. The session focused on goal settings



and the development of strategies in achieving IDFR's vision and mission. A total of 25 officers participated in the two-day session.

The strategic planning process concluded with an Action Plan being developed at its third brainstorming session held at Thistle Hotel, Port Dickson from 5 to 6 July 2011. The final session, which was attended by 20 officers, focused on Action Planning and a list of action items required to accomplish the intended strategy. With each action item, the Key Performance Indicators, timelines and priority were determined as well as the person responsible for each action item within the Action Plan.



Brainstorming session at Puncak Rimba, Bukit Tinggi

IMPROVING HEALTH FOR A QUALITY LIFE

Sembang Senam Sessions

Sembang Senam sessions for all the staff, conducted by a qualified instructor, were held monthly to inculcate physical fitness and overall health and wellness. The sessions also further strengthened the bond of camaraderie among the staff.

The sessions commenced with the singing of *Negaraku* and a patriotic song, followed by a speech by Dato' Ku Jaafar Ku Shaari. Prior to the start of each aerobics session, a cake cutting ceremony would be held to celebrate staff whose birthdays fell in that respective month.

Briefing by CUEPACS on its Welfare Programme

As a follow-up programme to the launch of *Skim Simpanan dan Kesihatan Kelompok* by CUEPACS, a

briefing session was held on 12 August 2011. The briefing was conducted by their Public Relations Officer, Encik Adzman Abas.

NETWORKING AND INFORMATION SHARING

Study Visit by the Malaysian Anti Corruption Academy (MACA)

A delegation of 13 MACA officers, headed by Dato' Samarajoo Maniam, its Director visited IDFR on 14 June 2011 to gain an understanding of the institute's programmes and activities.

A short briefing on IDFR's operations and training programmes was held at the Treaty Room. The visit concluded with a tour of IDFR and a High-Tea reception hosted by Dato' Ku Jaafar Ku Shaari and IDFR's Directors.

Visit by Persatuan Pengurusan dan Hal Ehwal Antarabangsa, Universiti Utara Malaysia

On 24 November 2011, IDFR agreed to the request of the *Persatuan Pengurusan dan Hal Ehwal Antarabangsa, Universiti Utara Malaysia* for its members, comprising undergraduate students, to be briefed on IDFR's role as a training institute for Malaysian diplomatic officers. The students were later taken for a tour around the Institute.

FESTIVAL CELEBRATION

Ramadan Message

A staff gathering was held on 29 July 2011 in conjunction with the fasting month. Dato' Ku Jaafar Ku Shaari, in his Ramadan message, explained the benefits and advantages of fasting to the staff and encouraged them to attend as well as participate in all activities scheduled for the month.

IDFR'S Hari Raya Aidil Fitri Open House Celebration

IDFR's Hari Raya Aidil Fitri Open House Celebration was held on 15 September 2011 at the Multi Purpose Hall. Among those invited to attend the event were IDFR's vendors and suppliers as a way to foster a better working relationship.

Malaysia UNESCO Day

Malaysia celebrated its UNESCO Day with the launch of the celebration as well as the launch of the Malaysian IPT UNESCO Club by Tan Sri Dato' Muhyiddin Yassin,



Deputy Prime Minister and Minister of Education, at IDFR's Multi Purpose Hall on 18 November 2011. The celebration was aimed at highlighting Malaysia's active involvement and successes in UNESCO and to honour those who have been recognised by the organisation.

The event was organised by Suruhanjaya Kebangsaan UNESCO Malaysia and IDFR was assigned to be on its logistic committee. It saw the participation of approximately 600 people and was broadcasted live by Radio Televisyen Malaysia.

ICT Section

The ICT Section provides ICT related services, which include policy development, planning, managing and implementing ICT infrastructure such as hardware, software, network and application systems. It is also responsible for strategising, deploying and supporting secured, reliable business applications, e-services and infrastructure in line with the Electronic Government initiatives to IDFR end-users.

In 2011, the ICT Section organised the following activities and services for the benefit of its users:

Maintenance and Development of Application System

- ❖ Ensured that all information uploaded onto the IDFR Portal meets the criteria set by the Malaysian Administrative Modernisation and Management Planning Unit (MAMPU). Based on the Government Portals and Websites Assessment 2011 done by the Multimedia Development Corporation in 2011, the IDFR Portal was awarded four stars with 78 points and ranked 16th among government agencies websites.
- ❖ Managed and ensured that the Course Registration System, Intranet, Staff Directory, Bulletin, ICT Complaints, Booking of ICT Equipment and Directory of Guest Lecturers are up-to-date and functioning.
- ❖ Deployed and implemented application systems developed by MAMPU such as *MyMeeting* and *1Daftar*.

ICT Hardware and Software Maintenance

Scheduled maintenance of ICT hardware and software on switches, servers, desktops, laptops, printers, scanners and operating system by ICT staff and an appointed consultant.

ICT Enculturation Programme

The programme was developed with the objective to expose users to information technology. It focused on knowledge-sharing with the aim of providing and educating users on issues concerning ICT in several series of training.

❖ Training on *MyMeeting* and the *CLIK* System

The hands-on training on the functionalities of the *MyMeeting* and the *CLIK* application systems were organised which gave the participants the opportunity to gain an overview of the operations systems and procedures.

❖ Language Programming Course on PHP and MySQL

This hands-on course was conducted with the aim to enhance the skills and knowledge of ICT officers on language programming and system development.

❖ Technology Update Series by ICT Vendor

Briefings on the Electronic Government by MAMPU, Demonstration on Content Filtering by Data Alliance Sdn. Bhd. and Live Video Streaming by Israk Technology Sdn. Bhd. were conducted at IDFR as a form of knowledge-sharing and also to provide the latest information on ICT technology.

❖ ICT Education Programme

The programme consisted of the dissemination of articles via email, with the aim of providing basic information and understanding on topics related to ICT

LIBRARY SECTION

The Library provides information and reference services to officers and staff of the Malaysian diplomatic service including IDFR's course participants and post graduate students in the field of diplomacy and international relations.

The Library has a complete and up-to-date collection of a wide range of printed, multimedia and electronic materials which can be accessed through the library web OPAC at <http://opac.idfr.gov.my/> or through IDFR's portal, www.idfr.gov.my/library.



Several initiatives were undertaken by the Library to enhance its information and reference services and to encourage reading habits amongst the library users. They include:

- ❖ Organising an *Everyone Can Borrow* programme where the library staff will bring books which can be borrowed to the various divisions
- ❖ Establishing a bulk loan arrangement with the National Library of Malaysia
- ❖ Promoting new books through the electronic medium
- ❖ Conducting a series of workshops on information seeking skills to new intakes of Master of Social Science and Diploma in Diplomacy programmes
- ❖ Organising a series of mini biopic exhibitions which included *Tun Razak: Father of Development*, *Tun Mahathir: Father of Modernization*, *Tunku Abdul Rahman: Father of Independence* and the *Ministry of Foreign Affairs: A Legacy of Diplomacy*
- ❖ Establishing a *Health Corner* to promote a healthy lifestyle
- ❖ Conducting a series of quizzes with themes such as *Get to Know your Library and Independence Quiz*
- ❖ Awarding prizes to staff who borrowed the most books



Masters students attending the *Workshop on Information Seeking Skills*



WISMA PUTRA INTERNATIONAL CHARITY BAZAAR 2011



WISMA PUTRA INTERNATIONAL CHARITY BAZAAR 2011

In collaboration with the Ministry of Foreign Affairs Malaysia Ladies Association or better known as PERWAKILAN (Persatuan Wanita Kementerian Luar Negeri Malaysia), IDFR successfully organised the first ever Wisma Putra International Charity Bazaar 2011 (WPICB 2011). Held on 16 and 17 April 2011, the main aim of the event was to collect funds, which later in the year was presented to PERWAKILAN to be channelled to the Paediatric Ward of Hospital Universiti Kebangsaan Malaysia.

Five areas were created at WPICB 2011; *Global Village*, *World Cuisine*, *It's a Small World*, *Aim High* and *Bazaar Malaysia*. Located on two floors of the hostel, *Global Village* was where the 32 participating foreign missions showcased colourful and wide array of unique products from their respective countries. *World Cuisine*, located at the back of the Institute was where various

mouth-watering dishes from different countries such as pho, a Vietnamese noodle soup, were on sale. *It's a Small World* was a cultural performances extravaganza held at the Multi-Purpose Hall as well as around the Institute, and we were able to witness cultural performances from Bangladesh, China, Pakistan, Palestine, Russia and Venezuela, among others. *Aim High* was an education fair, also located at the Multi-Purpose Hall and participation came from public and private universities and international schools. Last but not least, *Bazaar Malaysia*, interspersed in the middle section of the Institute, was where local products and handicrafts such as batik and songket were on sale.

The Bazaar was officiated by Datin Sri Siti Rubiah Datuk Abdul Samad, wife of the Foreign Minister and the Patron of PERWAKILAN. After delivering her Opening



Venezuelan cultural performance



Remarks, Datin Sri Siti Rubiah graciously struck the gong to mark the official opening of the Wisma Putra International Charity Bazaar 2011. This was immediately followed by the presentation of mock cheques by sponsors of the Bazaar, which included Tan Chong Motor Holding Berhad, Naza Kia, Celcom Axiata, Sushi King, Cocoa Board of Malaysia and the Singapore High Commission, accompanied by ‘Little Ambassadors’ – young children of foreign mission officials, resplendently dressed in their national costumes.

Next on the agenda was the tour of the different segments of the Bazaar by the VIPs. Datin Sri Siti Rubiah, accompanied by Tan Sri Mohd. Radzi Abdul Rahman, the Secretary General of the Ministry, and Puan Sri Jazliza Jalaluddin, President of PERWAKILAN and wife of the Secretary General, and other senior officials, spent hours interacting with the exhibitors and participants, inspecting products on display and tasting different dishes at the World Cuisine.

Festive and carnival-like air was apparent throughout the two days, and various indoor and outdoor cultural performances were held at intervals. Among the ones held indoors were the song and dance performance which celebrates brotherhood by the Palestinian Embassy, Venezuelan Embassy’s Salsa demonstration and the outstanding performances by children from the National Autism Society of Malaysia. Outdoor performances included those by Setapak High School, SMK Chong Hwa Cadet and Klang High School Cadet bands marching around the Institute to the beat of their music, and representatives of the Maldives High Commission performing a welcoming dance at the Bazaar Malaysia.

Thousands of visitors thronged the Bazaar during the two days. Some may not have purchased anything significant but they experienced what it was like being in different countries in just one day, all under one roof!



A cadet band marching around IDFR

Pertanyaan

Sebarang pertanyaan boleh diajukan ke:

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